

BEFORE THE  
POSTAL REGULATORY COMMISSION  
WASHINGTON, D.C. 20268-0001

---

*In the Matter of:*  
Wesleyville Branch  
Erie, PA 16510  
(William A. Wittenberg,  
Petitioner)

Docket No. A2011-12

---

**UNITED STATES POSTAL SERVICE NOTICE OF FILING AND APPLICATION  
FOR NON-PUBLIC STATUS**  
(June 16, 2011)

On June 9, 2011, the Commission issued Commission Information Request No.1, requesting that “the Postal Service ... provide the Administrative Record supporting its final determination to close the Wesleyville Branch.”

The Postal Service maintains its position that it has no obligation to provide the complete administrative record because the Commission lacks jurisdiction to hear Petitioner’s appeal.<sup>1</sup> The Postal Service renews its assertion,

---

<sup>1</sup> Because the Wesleyville Branch is not a Post Office, the Postal Service submits that Commission jurisdiction under 39 U.S.C. § 404(d) does not attach. In addition, it is the Postal Service’s position that the procedural requirements of 39 U.S.C. § 404(d) do not apply because the discontinuance of the Wesleyville Branch does not qualify as a closure as envisioned by 39 U.S.C. § 404(d). See Notice of United States Postal Service, PRC Docket No. A2011-12 (April 12, 2011).

as stated in previous “A” series dockets,<sup>2</sup> that the content of an administrative record, or whether an administrative record exists at all, has no bearing on whether the Commission has subject matter jurisdiction to hear an appeal of a station or branch discontinuance. The Postal Service understands that the existence of subject matter jurisdiction depends upon the scope of Commission authority bestowed by Congress, and not on any activity conducted by the Postal Service.

Because this docket involves a facility classified as a postal branch, and not a Post Office, the Postal Service did not apply the same procedures as provided for discontinuance of Post Offices under 39 U.S.C. Part 241.3. Rather, it performed a study pursuant to specially crafted procedures for stations and branches. Nevertheless, in response to the Commission’s Information Request, the Postal Service has assembled an administrative record that it believes satisfies the § 404(d) requirements, and demonstrates a consideration of all necessary factors, including the effect on postal services, the community, and employees, and the estimated economic savings. Comments of United States Postal Service, PRC Docket No. A2011-12 (May 23, 2011) at 2-4.

Without waiving its position stated above and in its Notice<sup>3</sup> and Comments,<sup>4</sup> the Postal Service today responds to Commission Information Request No. 1 by filing an administrative record. As set forth in its Application for

---

<sup>2</sup> See, e.g., Reply of United States Postal Service in Response to Eugene Area Local No. 679 of the American Postal Workers Union, AFL-CIO Motion to Compel and Revise Procedural Schedule, PRC Docket No. A2011-4 (February 2, 2011).

<sup>3</sup> Notice of United States Postal Service, PRC Docket No. A2011-12 (April 12, 2011).

<sup>4</sup> Comments of United States Postal Service, PRC Docket No. A2011-12 (May 23, 2011).

Non-Public treatment, filed concurrently with this Notice as Attachment 1, the Postal Service files a non-public<sup>5</sup> version of the administrative record under seal to protect certain commercial information of the Postal Service, as well as personal identifiable information of individual customers.

Respectfully submitted,

UNITED STATES POSTAL SERVICE  
By its attorneys:

Anthony F. Alverno  
Chief Counsel, Global Business

Kenneth N. Hollies  
James M. Mecone

475 L'Enfant Plaza, S.W.  
Washington, D.C. 20260-1137  
(202) 268-6525; Fax -6187  
June 16, 2011

---

<sup>5</sup> The Postal Service will also file a public version of the administrative record.

**APPLICATION OF THE UNITED STATES POSTAL SERVICE FOR NON-PUBLIC TREATMENT OF MATERIALS**  
(June 16, 2011)

In accordance with 39 C.F.R. § 3007.21 and Order No. 225,<sup>1</sup> the United States Postal Service (Postal Service) applies for non-public treatment of certain materials filed under seal with the Commission. The Wesleyville Branch Administrative Record includes financial and customer information related to operations at the Wesleyville Branch 16510, and other postal retail facilities in close proximity to the Wesleyville Branch.

**(1) The rationale for claiming that the materials are non-public, including the specific statutory basis for the claim, and a statement justifying application of the provision(s);**

The materials designated as non-public consist of information of a commercial nature that under good business practice would not be publicly disclosed. In the Postal Service's view, this information would be exempt from mandatory disclosure pursuant to 39 U.S.C. § 410(c)(2) and 5 U.S.C. § 552(b)(3). Materials designated as non-public also include personally identifiable information (PII) that was redacted in conformity with 39 U.S.C. § 410(c)(1) and 5 U.S.C. § 552(b)(6). Because the portions of the materials that the Postal Service applies to file under seal fall within the scope of information not required to be publicly disclosed, the Postal Service asks the Commission to support its determination that these materials qualify as exempt from public disclosure and grant its application for their non-public treatment.

---

<sup>1</sup> PRC Order No. 225, Final Rules Establishing Appropriate Confidentiality Procedures, PRC Docket No. RM2008-1 (June 19, 2009).



**(2) Identification, including name, phone number, and email address for any third-party who is known to have a proprietary interest in the materials, or if such an identification is sensitive, contact information for a Postal Service employee who shall provide notice to that third party;**

James M. Mecone  
United States Postal Service  
475 L'Enfant Plaza, S.W.  
Washington, D.C. 20260-1137  
(202) 268-6525; Fax -6187  
James.M.Mecone@usps.gov

**(3) A description of the materials claimed to be non-public in a manner that, without revealing the materials at issue, would allow a person to thoroughly evaluate the basis for the claim that they are non-public;**

The non-public material contains commercial information of the Postal Service, such as income, costs, and staffing at affected facilities. In addition, the PII of individual customers, including names, addresses, and contact information, is treated as non-public in this filing. The Postal Service maintains that the non-public portions of these materials should remain confidential.

**(4) Particular identification of the nature and extent of commercial harm alleged and the likelihood of such harm;**

If the information that the Postal Service seeks to protect from disclosure due to its confidential nature was disclosed publicly, the Postal Service considers it quite likely that it would suffer harm. Revealing Postal Service financial information would enable competitors to focus marketing efforts on particular Postal Service locations with many potential customers for the competitor. In particular, stations and branches are located in urban areas where competition with private commercial receiving agencies is quite common. The Postal Service considers it highly probable that, if this information were made public, local competitors would take advantage of it. In addition, although the harm

concerning disclosure of PII about customers is not “commercial” in nature, the Postal Service notes that the disclosure of the PII of its customers would expose these customers to an increased risk of invasions of privacy and the greater possibility of identity theft and related crimes.

**(5) At least one specific hypothetical, illustrative example of each alleged harm;**

Harm: Revealing facility-specific financial information would enable competitors to target the location for sales and marketing purposes.

Hypothetical: Facility-specific financial information at a particular location is revealed to the public. A nearby private commercial mail receiving agency reviews the information, and determines that a discontinuance will affect enough potential customers at the postal location to justify an advertising campaign targeted at existing Postal Service customers. The private company directs advertising for its mailbox and shipping services to existing Postal Service customers, thereby causing the Postal Service to lose business to the competitor.

Harm: Disclosing personal identifying information of Postal Service customers would expose these customers to an increased risk of identity theft and related crimes.

Hypothetical: A party uses the PII of Postal Service customers, in combination with other data sources, to steal a customer’s identity through fraudulent credit applications. This could have a temporary negative impact on the customer’s credit status, and prevent the customer from engaging in financial transactions until the false applications are purged from credit files.

**(6) The extent of protection from public disclosure deemed to be necessary;**

The Postal Service maintains that the redactions of PII should be withheld from any persons who have not agreed to the Commission's standard confidentiality requirements.

**(7) The length of time deemed necessary for the non-public materials to be protected from public disclosure with justification thereof; and**

The Commission's regulations provide that non-public materials shall lose non-public status ten years after the date of filing with the Commission, unless the Commission or its authorized representative enters an order extending the duration of that status. 39 C.F.R. § 3007.30. The Postal Service submits that the ten year period is not sufficient to protect the interests of individuals whose PII is included in the filed information. As such, the Postal Service believes that such information should be accorded non-public status indefinitely.

**(8) Any other factors or reasons relevant to support the application.**

Under current Postal Service practices, a discontinuance study for a station or branch, such as the Wesleyville Branch, is not undertaken pursuant to the standards for a discontinuance study affecting an independent Post Office, where a formal proposal is posted for sixty days, with the underlying administrative record then made available for inspection. In discontinuance studies subject to section 404(d), customers participating in or providing input for the discontinuance study's purposes are customarily advised that their input may become part of a public record, a fact which customers may want to consider as they craft their comments or other input. With respect to participants in a

discontinuance study affecting a station or branch, however, study participants are not necessarily made aware that their input may become part of a public record. The Postal Service accordingly proceeds with an expectation that, consistent with obligations pursuant to 39 U.S.C. § 410(c)(1) and 5 U.S.C. § 552(b)(6), other federal agencies will also keep such information confidential.

***Conclusion***

For the reasons discussed, the Postal Service requests that the Commission grant this application for non-public treatment of the identified materials.

11/18/09

**Official Record Index**

<b>Item No.</b>	<b><u>Description</u></b>	<b><u>Date Entered into Record</u></b>
1.	Authority to Conduct Investigation	06/24/2009
2.	Station and Branch Optimization Concept Briefing Sheet	08/13/2009
3.	Letter to customers concerning possible change to service	08/18/2009
4.	Union and Management Briefing Invitation	07/17/2009
5.	Briefing Agenda and Talking Points	08/12/2009
6.	Congressional Briefing Invitation	08/14/2009
7.	Congressional Briefing, Agenda, Talking Points and Presentation	09/02/2009
8.	Post Office Closing or Consolidation Proposal PS Form 4920	11/05/2009
9.	Mapquest map from closing to gaining office	10/01/2009
10.	Returned questionnaires and Post Office responses	11/02/2009
11.	Postal Customer Questionnaire Analysis	11/02/2009
12.	Customer Letter to PM, PMG, with District Manager's Response	09/25/2009
13.	Mystery Shop WTIL for Wesleyville Finance Station	10/01/2009
14.	Mystery Shop WTIL for Erie GMF	10/01/2009
15.	Wesleyville WOS Earned-Actual Staffing Graph	11/03/2009
16.	Erie General Mail Facility WOS Earned-Actual Staffing Graph	11/03/2009
17.	Wesleyville Monthly-Yearly Retail Unit Comp Flash	11/03/2009
18.	Erie General Mail Facility Monthly-Yearly Retail Unit Comp Flash	11/03/2009
19.	Residential Households Trend Analysis	10/27/2009
20.	ROAM Map with Alternate Access	10/01/2009
21.	Post Office Photos	10/29/2009
22.	Classified Station/Branch Discontinuance Checklist	11/05/2009
23.	Optimization and Consolidation Return on Investment Worksheet	10/29/2009
24.	Proposal	11/05/2009
25.	Transmittal to Vice President, Delivery and Post Office Operations, from District Manager, Western Pennsylvania District	11/09/2009

June 22, 2009

Charles P. McCreadie  
DISTRICT MANAGER  
CUSTOMER SERVICE AND SALES  
WESTERN PA DISTRICT

**SUBJECT: AUTHORITY TO CONDUCT INVESTIGATION**

I request your authorization to investigate a possible change in postal services for the following office in the 3RD Congressional District.

Post Office Name: Wesleyville Branch  
ZIP+4 Code: 16515-9998  
EAS Level: Finance Station  
Finance Number: [REDACTED]  
County: Erie

**Number of Customers:**

Post Office Box	<u>[REDACTED]</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>[REDACTED]</u>

The Wesleyville Finance Station has been experiencing a decline in retail revenue over the past few years. The most recent WOS Eamed report justifies less than one SSA position per day. The Wesleyville customer base can be supported by the nearby General Mail Facility located at 2108 East 38<sup>th</sup> Street. The GMF has a 24 hour lobby and houses an APC. The GMF is located 1.93 miles from the Wesleyville Branch. There is also a Giant Eagle grocery store, which is located .93 miles from the Wesleyville Branch that offers stamps to the public. Walgreens Drug store located .5 miles away also offers stamps to the customers. Box Mail customers can be relocated and serviced from the GMF as well. In addition Harbor Creek Post Office is located 4.42 miles further east of the Wesleyville Branch.

Many of the business customers have moved out of the area. An entire Plaza is 90% vacant and has been for more than a year.

There will be no additional cost for this move. There would be savings on transportation, lease cost and maintenance. There would be a reduction in a SSA positions based on this move.

Please indicate your approval of this study by signing below and returning the original form to this office.

  
Marie T. Posway  
Postmaster, Erie

Approval to Study for Discontinuance:  
  
District Manager, Customer Service and Sales

06/24/09  
Date



Use this form to provide additional information for the Discontinuance Study authorized by the District Manager. In the Proposed Concept Narrative Section provide a narrative that outlines the key reasons for the study. Examples for completing the "Proposed Concept Narrative" section of the form are attached for the following station/branch types: retail only; retail and PO Box; Retail, PO Box and Delivery. The examples are meant to serve as a guide for the type of information necessary and should be revised by you to describe your concept.

If a decision is made to remove a station/branch from the study process, this briefing sheet is required with an explanation of the factors that led to that removal.

This briefing sheet should be attached to the District Manager authorization to study memo along with a ROAM map.

This Briefing sheet requires the signature of the District Manager and the concurrence of the Area Vice President.

### FORM: Facility Profile

Station/Branch Name

Wesleyville Erie Pa. 16515

Current Facility Use (Check all that apply)

☒ Retail ☒ PO Box ☐ Delivery ☐ BMEU ☐ DDU

Projected 2009 Walk in Revenue

\$ [REDACTED]

Total Number of PO Boxes

[REDACTED]

Number of PO Boxes Rented

[REDACTED]

Percentage Rented

[REDACTED]

CSSOM Earned LDC 45 Hrs. (Recent completed full quarter)

CSSOM Actual LDC 45 Hrs (Recent completed full quarter)

### Proposed Concept Narrative Facility Profile

Wesleyville Branch is located at 3112 Buffalo Road, Erie PA 16510. The station is a leased facility with a lease expiration date of 12/01/2012.

The branch provides retail and post office box service only. It houses [REDACTED] post office boxes of which [REDACTED] are currently rented [REDACTED] (%). It is staffed by one retail associate Monday through Saturday. The hours of operation are 9 AM to 12:30 PM and 1:30 PM to 4:30 PM, Monday through Friday. Saturdays hours are 9 AM to noon. The lobby is open to the public during the week from 8 AM until 5 PM and 9 AM to noon on Saturdays.

An analysis of revenue indicates that the branch has experienced a decline in revenue over the past several years. However, the cost to staff it remains the same.

The Western Pennsylvania District is proposing to close this branch and relocate the post office boxes to the Erie General Mail Facility located at 2108 East 38th St. The Erie GMF is located 1.93 miles from the Wesleyville Branch and offers full retail services, a 24 hour lobby, and an automated postal center (APC). Customers can purchase stamps at the following locations: Giant Eagle grocery store located at 4400 Buffalo Road, .93 miles from the Wesleyville Branch or Walgreens Drug Store, 4309 Buffalo Road located .5 miles from the Wesleyville Branch. The Harborcreek Post Office at 7175 Buffalo Road is located 4.42 miles east of the Wesleyville unit and offers retail window service Monday through Friday, 9 AM to 12 noon and 12:30 PM to 5PM Monday through Friday and Saturdays 9AM until noon.

The Earned, Actual and Staffing Index is for Q3FY09.

Earned   
Actual   
Staffing Index 

DOCKET NO. 16510  
ITEM NO. 2  
PAGE 2

  
\_\_\_\_\_  
District Manager Signature

09/13/09  
\_\_\_\_\_  
Date

\_\_\_\_\_  
Area Vice President Concurrence

\_\_\_\_\_  
Date





UNITED STATES  
POSTAL SERVICE

August 19, 2009

DOCKET NO. 16510

ITEM NO. 3

PAGE 1

Dear Postal Customer:

Changes in consumer preference and recession-related declines in mail volume have reduced U.S. Postal Service revenues. Operation of the Postal Service is paid for by postage and fees paid by our customers. The Postal Service receives no operational subsidy from taxes. Current economic conditions require that we review all postal operations for opportunities to streamline processes and provide service more efficiently.

As the postal manager responsible for all offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. A review of the business activities of the Wesleyville Branch revealed that the office workload has declined. This reduced workload and the fact that we have two other Stations located within a 5 mile radius suggests that the continuation of the Wesleyville Branch may not be warranted.

Accordingly, we are considering consolidation of the Wesleyville Branch, located at 3112 Buffalo Road, Erie PA 16510. If you are currently receiving letter carrier delivery, there will be no change to your delivery service. Any mail pickup of parcel and signature items would remain the same and be available for pick up at the Erie General Mail Facility, located at 2108 East 38<sup>th</sup> Street, Erie PA 16515.

If you are a post office box customer, you have the option of post office box delivery at the Erie General Mail Facility, or you may receive carrier delivery at your residence. The Postal Service is considering relocating current post office boxes to the Erie General Mail Facility, 2108 East 38<sup>th</sup> Street, Erie PA 16515 located 1.93 miles from your current location. You will not be required to change your mailing address if you choose to continue your Post Office Box at the new location. Full retail service hours at the Erie General Mail Facility are from 8:00 a.m. to 6:00 p.m., Monday through Friday and 8:00 a.m. to 12:30 p.m. on Saturday. The lobby is open 24 hours for customer convenience. Alternate stamp locations within .93 miles from the Wesleyville Branch are Giant Eagle and Walgreens. Retail Services are also available at the Harborcreek Post Office, 7175 Buffalo Road, located 4.42 miles east of the Wesleyville Branch. Hours of service at this office are 9:00 a.m. to 12:00 p.m. and 12:30 p.m. to 5:00 p.m., Monday through Friday and 9:00 a.m. to 12:00 p.m. on Saturday.

The Postal Service operates to serve our customers. We value your opinions during this review process. Please complete the enclosed questionnaire and return with your comments by August 28, 2009, using the pre-addressed envelope provided.

If you have any questions, you may call Consumer Affairs whose telephone number is (412) 359-7845. Thank you for your assistance.

Sincerely,

Marie T. Posway  
Postmaster, Erie  
2108 East 38<sup>th</sup> Street  
Erie PA 16515-9998

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

a. Enter permit mailings      Yes ☐      No ☐

**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☐      No ☐

b. Assisting senior citizens, persons with disabilities, etc.      Yes ☐      No ☐

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐      No ☐

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

DOCKET NO. 16510ITEM NO. 3PAGE 3

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐Just as Good ☐No Opinion ☐Worse ☐

Please explain. \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☐No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐No ☐Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

phone number: \_\_\_\_\_ Date: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996

DISTRICT MANAGER  
WESTERN PA DISTRICT



July 17, 2009

MEMORANDUM FOR: CHERIE GISONI, MANAGER, OPS  
GEORGE LIPPERT, MANAGER, FINANCE  
JANE RAHENKAMP, MGR, CUSTOMER RELATIONS  
BOB RUTKOSKY, MANAGER, HR

SUBJECT: Meetings with Management Associations

In order to facilitate open communications between management and union organizations, the Western PA District has scheduled a Union Organization Briefing/Luncheon followed by a Management Organization Briefing/Luncheon. Future meetings will be scheduled quarterly.

The briefing meetings have been scheduled as follows:

Union Organization Briefing/Luncheon – August 11, 2009 (10:00 – 1:00)  
Management Briefing/Luncheon – August 12, 2009 (10:00 – 1:00)

I am requesting that each of you prepare a short presentation (10 – 15 minutes) in regards to the state of affairs in your respective area of responsibility. My intent is still to have these meetings to be more of a round table discussion; therefore, your overview needs to adhere to the designated time frame

The Senior Post Office Operations Managers are invited to attend if they are in Pittsburgh on the schedule dates listed above.

Sincerely,

A handwritten signature in cursive script, appearing to read "Charles P. McCreadie".

Charles P. McCreadie,  
Western PA District Manager

cc: C. Hollern, Senior POOM  
J. Johnston, Senior POOM

DISTRICT MANAGER  
WESTERN PA DISTRICT



DOCKET NO. 16510  
ITEM NO. 4  
PAGE 2

*HH 670*



July 17, 2009

Mr. Hans. P. Aglidian  
Mideast Area Vice President  
National Association of Postal Supervisors  
121 Ladomus Ave  
Ridley Park, PA 19078-1114

*Rm  
2004*

Dear Mr. Aglidian:

The next Western PA District Management Briefing will be held on August 12, 2009. The briefing will include a luncheon and will take place at 10:00AM at the Western PA District Office, 1001 California Avenue, Pittsburgh, PA. The meeting should last approximately 2 ½ to 3 hours.

Invited are the representatives from the National Association of Postal Supervisors, National League of Postmasters, and the National Association of Postmasters of the United States. In addition, the Managers of Finance, Human Resources, Operations Programs Support and Customer Relations will be in attendance to provide a brief presentation regarding the current issues in their respective departments. The Senior Post Office Operations Managers are invited as well for a roundtable discussion of any issues of concern to the organizations.

If you chose to designate a person to represent you at the meeting, please advise me as soon as possible. Please respond to Cheryl Zupon at 412-359-7688 or Cheryl.Zupon@usps.gov by August 1, 2009 to let us know if you will be attending.

I look forward to meeting with you and maintaining open communication between management and the union associations.

Sincerely,

Charles P. McCreadie  
Western PA District Manager

cc: C. Hollern, Senior POOM  
J. Johnston, Senior POOM  
Labor Relations Specialists

1001 CALIFORNIA AVENUE  
PITTSBURGH, PA 15290-9996  
412-359-7771  
Fax 412-321-3373

DISTRICT MANAGER  
WESTERN PA DISTRICT



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 4  
PAGE 3

July 17, 2009

Mr. William J. Lucini  
National Business Agent  
NALC Region 12  
9601 James Street  
Philadelphia, PA 19114-3017

Dear Mr. Lucini:

The next quarterly Western PA District Organization Briefing will be held on August 11, 2009. The briefing will include a luncheon and will take place at 10:00AM at the Western PA District Office, 1001 California Avenue, Pittsburgh, PA. The meeting should last approximately 2 1/2 to 3 hours.

Invited are the representatives from the Pennsylvania Rural Letter Carriers Association, National Association of Letter Carriers, American Postal Workers Union, and National Postal Mail Handlers Union. I will have the Managers of Finance, Human Resources, Operations Programs Support, and Customer Relations in attendance to provide a very short briefing of the current issues in their respective departments. I have invited the Senior Post Office Operations Managers to attend if they are in Pittsburgh on the scheduled date. I am looking for this meeting to be a roundtable discussion of any issue of concern to the organizations.

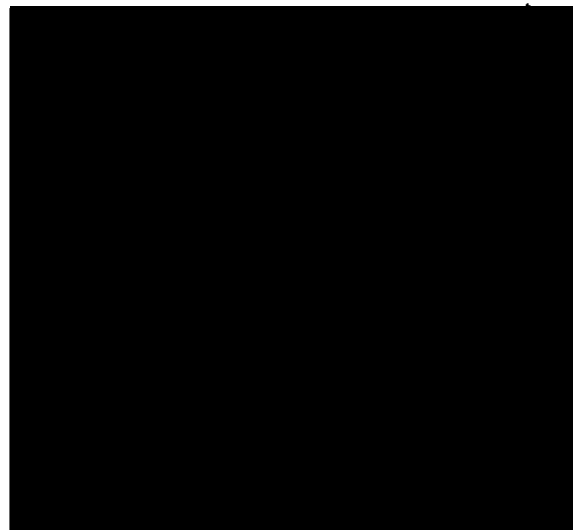
If you chose to designate a person to represent you at the meeting, please advise me as soon as possible. Your response is appreciated by August 1, 2009 to Cheryl Zupon at 412-359-7688 or Cheryl.Zupon@USPS.gov. I look forward to meeting with you, and to a productive relationship.

Sincerely,

Charles P. McCreadie  
Western PA District Manager

cc: C. Hollern, Senior POOM  
J. Johnston, Senior POOM  
Labor Relations Specialists

1001 CALIFORNIA AVENUE  
PITTSBURGH, PA 15290-9998  
412-355-7771  
Fax 412-321-3373



DISTRICT MANAGER  
WESTERN PA DISTRICT



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 4  
PAGE 4

July 17, 2009

Ms. Gwyneth Whitfield  
State Steward  
PA Rural Letter Carriers Association  
990 Centerville Road  
Bedford, PA 15522-5730

Dear Ms. Whitfield,

The next quarterly Western PA District Organization Briefing will be held on August 11, 2009. The briefing will include a luncheon and will take place at 10:00AM at the Western PA District Office, 1001 California Avenue, Pittsburgh, PA. The meeting should last approximately 2 ½ to 3 hours.

Invited are the representatives from the Pennsylvania Rural Letter Carriers Association, National Association of Letter Carriers, American Postal Workers Union, and National Postal Mail Handlers Union. I will have the Managers of Finance, Human Resources, Operations Programs Support, and Customer Relations in attendance to provide a very short briefing of the current issues in their respective departments. I have invited the Senior Post Office Operations Managers to attend if they are in Pittsburgh on the scheduled date. I am looking for this meeting to be a roundtable discussion of any issue of concern to the organizations.

If you chose to designate a person to represent you at the meeting, please advise me as soon as possible. Your response is appreciated by August 1, 2009 to Cheryl Zupon at 412-359-7688 or Cheryl.Zupon@USPS.gov. I look forward to meeting with you, and to a productive relationship.

Sincerely,

Charles P. McCreddie  
Western PA District Manager

cc. C. Hollern, Senior POOM  
J. Johnston, Senior POOM  
Labor Relations Specialists

1001 CALIFORNIA AVENUE  
PITTSBURGH, PA 15290-9996  
412-355-7771  
Fax 412-521-3373

DISTRICT MANAGER  
WESTERN PA DISTRICT



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 4  
PAGE 5

July 17, 2009

Mr. Darrell S. Pusateri  
President  
National League of Postmasters  
210 West Third Avenue, Suite 100  
Warren, PA 16365-9998

Dear Mr. Pusateri:

The next Western PA District Management Briefing will be held on August 12, 2009. The briefing will include a luncheon and will take place at 10:00AM at the Western PA District Office, 1001 California Avenue, Pittsburgh, PA. The meeting should last approximately 2½ to 3 hours.

Invited are the representatives from the National Association of Postal Supervisors, National League of Postmasters, and National Association of Postmasters of the United States. In addition, the Managers of Finance, Human Resources, Operations Programs Support, and Customer Relations will be in attendance to provide a brief presentation regarding the current issues in their respective departments. The Senior Post Office Operations Managers are invited as well for a roundtable discussion of any issues of concern to the organizations.

If you chose to designate a person to represent you at the meeting, please advise me as soon as possible. Please respond to Cheryl Zupon at 412-359-7688 or Cheryl.Zupon@USPS.gov by August 1, 2009, to let us know if you will be attending.

I look forward to meeting with you and maintaining open communication between management and the union associations.

Sincerely,

Charles P. McCreddie  
Western PA District Manager

cc: C. Hollem, Senior POOM  
J. Johnston, Senior POOM  
Labor Relations Specialists



DISTRICT MANAGER  
WESTERN PA DISTRICT



DOCKET NO. 16510  
ITEM NO. 4  
PAGE 6

July 17, 2009

Ms. Barbara Hawk  
State President  
Pennsylvania Chapter NAPUS  
120 Pittsburgh Street  
Saxonburg, PA 16056-9800

Dear Ms. Hawk:

The next Western PA District Management Briefing will be held on August 12, 2009. The briefing will include a luncheon and will take place at 10:00AM at the Western PA District Office, 1001 California Avenue, Pittsburgh, PA. The meeting should last approximately 2 ½ to 3 hours.

Invited are the representatives from the National Association of Postal Supervisors, National League of Postmasters, and the National Association of Postmasters of the United States. In addition, the Managers of Finance, Human Resources, Operations Program Support and Customer Relations will be in attendance to provide a brief presentation regarding the current issues in their respective departments. The Senior Post Office Operations Managers are invited as well for a roundtable discussion of any issues of concern to the organizations.

If you chose to designate a person to represent you at the meeting, please advise me as soon as possible. Your response is appreciated by August 1, 2009 to Cheryl Zupon at 412-359-7688 or Cheryl.Zupon@USPS.gov. I look forward to meeting with you and maintaining open communication between management and the union associations.

Sincerely,

A handwritten signature in cursive script that reads "Charles P. McCreadie".

Charles P McCreadie  
Western PA District Manager

cc. C. Hollern, Senior POOM  
J. Johnston, Senior POOM  
Labor Relations Specialists

1001 CALIFORNIA AVENUE  
PITTSBURGH, PA 15290-9996  
412-359-7688  
Fax 412-321-3373

DISTRICT MANAGER  
WESTERN PA DISTRICT



DOCKET NO. 16510  
ITEM NO. 4  
PAGE 2

July 17, 2009

Mike Gallagher  
Coordinator, Eastern Region APWU  
1401 Liberty Place  
Sicklerville, NJ 08081-5704

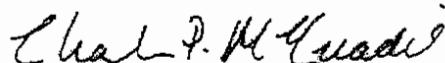
Dear Mr. Gallagher:

The next quarterly Western PA District Organization Briefing will be held on August 11, 2009. The briefing will include a luncheon and will take place at 10 00AM at the Western PA District Office, 1001 California Avenue, Pittsburgh, PA. The meeting should last approximately 2 ½ to 3 hours.

Invited are the representatives from the Pennsylvania Rural Letter Carriers Association, National Association of Letter Carriers, American Postal Workers Union, and National Postal Mail Handlers Union. I will have the Managers of Finance, Human Resources, Operations Programs Support and Customer Relations in attendance to provide a very short briefing of the current issues in their respective departments. I have invited the Senior Post Office Operations Managers to attend if they are in Pittsburgh on the scheduled date. I am looking for this meeting to be a roundtable discussion of any issue of concern to the organizations.

If you chose to designate a person to represent you at the meeting, please advise me as soon as possible. Your response is appreciated by August 1, 2009 to Cheryl Zupon at 412-359-7688 or Cheryl.Zupon@USPS.gov. I look forward to meeting with you, and to a productive relationship.

Sincerely,

  
Charles P. McCreadie  
Western PA District Manager

cc: C. Hollem, Senior POOM  
J. Johnston, Senior POOM  
Labor Relations Specialists

1001 CALIFORNIA AVENUE  
PITTSBURGH PA 15290-9996  
412-359-7771  
Fax 412-921-3373

DOCKET NO. 16510  
ITEM NO. 4  
PAGE 8

DISTRICT MANAGER  
WESTERN PA DISTRICT



July 17, 2009

Mr. Ed Gallagher  
Eastern Region Representative  
National Postal Mail Handlers Union  
1950 Street Rd Ste 315  
Bensalem, PA 19020-3751

Dear Mr. Gallagher:

The next quarterly Western PA District Organization Briefing will be held on August 11, 2009. The briefing will include a luncheon and will take place at 10:00AM at the Western PA District Office, 1001 California Avenue, Pittsburgh, PA. The meeting should last approximately 2 ½ to 3 hours.

Invited are the representatives from the Pennsylvania Rural Letter Carriers Association, National Association of Letter Carriers, American Postal Workers Union, and National Postal Mail Handlers Union. I will have the Managers of Finance, Human Resources, Operations Programs Support, and Customer Relations in attendance to provide a very short briefing of the current issues in their respective departments. I have invited the Senior Post Office Operations Managers to attend if they are in Pittsburgh on the scheduled date. I am looking for this meeting to be a roundtable discussion of any issue of concern to the organizations.

If you chose to designate a person to represent you at the meeting, please advise me as soon as possible. Your response is appreciated by August 1, 2009 to Cheryl Zupon at 412-359-7688 or Cheryl.Zupon@USPS.gov. I look forward to meeting-with you, and to a productive relationship.

Sincerely,

A handwritten signature in cursive script that reads "Charles P. McCreadie".

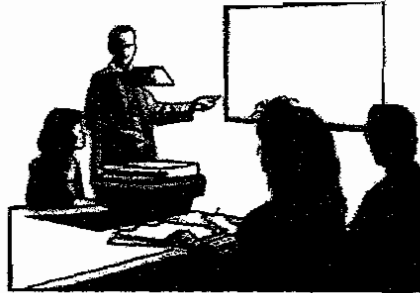
Charles P. McCreadie  
Western PA District Manager

Cc: C. Hollern, Senior POOM  
J. Johnston, Senior POOM  
Labor Relations Specialists

1001 CALIFORNIA AVENUE  
PITTSBURGH, PA 15290-9996  
412-359-7771  
Fax 412-321-3273

DOCKET NO. 16510  
ITEM NO. 5  
PAGE 1

**QUARTER 3  
FY 2009  
UNION BRIEFING  
August 11, 2009**



**AGENDA**

OPENING REMARKS INTRODUCTIONS	10:00 – 10:25	Charles McCreadie District Manager
HUMAN RESOURCES	10:25 – 10:50	Robert Rutkosky Manager, Human Resources
CUSTOMER RELATIONS	10:50 – 11:15	Jane Rahenkamp Manager, Customer Relations
FINANCE	11:15 – 11:40	George Lippert Manager, Finance
OPERATIONS	11:40 – 12:05	Cherie Gisoni Manager, OPS
WORKING LUNCH DISCUSSION	12:05 – 12:35	Group
CLOSING REMARKS	12:35 – 1:00	Charles McCreadie

**Station/Branch Optimization**  
**Given at Congressional Briefing on Sept. 2, 2009**  
**Given at Union Briefing on August 11, 2009**

- Level 24 and above Post Offices
- Western PA District

[illegible]

- Narrowed to the list of [REDACTED] that was originally reported
- [REDACTED] Offices

- **[REDACTED] Offices**
  - [REDACTED]
  - [REDACTED]
- Looked at other alternatives -- move carriers, change retail hours, leave as is for now
- **Narrowed list again to [REDACTED]**
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - Wesleyville
- Sent surveys to customers and passed out at counter
- In the process of reviewing results of surveys
- Will submit recommendation to HQ but must be approved before we proceed.
- **Other ongoing initiatives**
  - [REDACTED]
    - [REDACTED]
  - [REDACTED]
    - [REDACTED]
  - [REDACTED]



August 14, 2009

The Honorable Glenn Thompson  
127 West Spring Street Suite C  
Titusville, PA 16354-1727

Dear Congressman Thompson:

Since our nation's beginning, the Postal Service has played a unique role in the development of America, binding the nation together during periods of crisis, physical expansion, and economic growth. Throughout our history, we have worked with members of Congress on issues important to their constituents and to the nation.

We continue to improve our management practices and update our technology systems in response to changes in the economy, shifting consumer needs, and rapid technological advances. We have increased operational efficiency, reduced costs, and improved service performance.

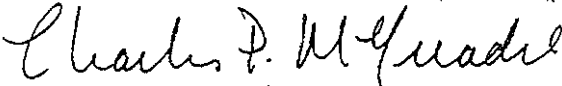
Please be our guest at an informational briefing where Postal Service representatives from the Western Pennsylvania District will discuss how we will intensify our efforts to meet the challenges of a continually changing marketplace as we face current economic conditions.

The briefing is scheduled for Wednesday, September 2, 2009, from 11:00 AM to 1:00 PM and will be held at the General Mail Facility, 1001 California Avenue Room 2004, Pittsburgh PA 15290. The meeting will be informal and will include a light brunch.

Please respond to Elizabeth A. Gordon, Manager of Consumer Affairs by Wednesday August 26, 2009 as to whether you or a member of your staff will be attending. Elizabeth can be reached at (412) 359-7829.

We look forward to seeing you on September 2, 2009.

Sincerely,

  
Charles P. McCreadie  
District Manager



August 14, 2009

The Honorable Timothy Murphy  
2040 Frederickson Place  
Greensburg, PA 15601-9688

Dear Congressman Murphy:

Since our nation's beginning, the Postal Service has played a unique role in the development of America, binding the nation together during periods of crisis, physical expansion, and economic growth. Throughout our history, we have worked with members of Congress on issues important to their constituents and to the nation.

We continue to improve our management practices and update our technology systems in response to changes in the economy, shifting consumer needs, and rapid technological advances. We have increased operational efficiency, reduced costs, and improved service performance.

Please be our guest at an informational briefing where Postal Service representatives from the Western Pennsylvania District will discuss how we will intensify our efforts to meet the challenges of a continually changing marketplace as we face current economic conditions.

The briefing is scheduled for Wednesday, September 2, 2009, from 11:00 AM to 1:00 PM and will be held at the General Mail Facility, 1001 California Avenue Room 2004, Pittsburgh PA 15290. The meeting will be informal and will include a light brunch.

Please respond to Elizabeth A. Gordon, Manager of Consumer Affairs by Wednesday, August 26, 2009 as to whether you or a member of your staff will be attending. Elizabeth can be reached at (412) 359-7829.

We look forward to seeing you on September 2, 2009.

Sincerely,

A handwritten signature in cursive script that reads "Charles P. McCreddie".

Charles P. McCreddie  
District Manager





August 14, 2009

The Honorable Michael Doyle  
225 Ross Street  
Fifth Floor  
Pittsburgh, PA 15219-2024

Dear Congressman Doyle:

Since our nation's beginning, the Postal Service has played a unique role in the development of America, binding the nation together during periods of crisis, physical expansion, and economic growth. Throughout our history, we have worked with members of Congress on issues important to their constituents and to the nation.

We continue to improve our management practices and update our technology systems in response to changes in the economy, shifting consumer needs, and rapid technological advances. We have increased operational efficiency, reduced costs, and improved service performance.

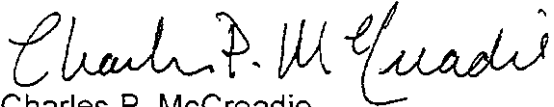
Please be our guest at an informational briefing where Postal Service representatives from the Western Pennsylvania District will discuss how we will intensify our efforts to meet the challenges of a continually changing marketplace as we face current economic conditions.

The briefing is scheduled for Wednesday, September 2, 2009, from 11:00 AM to 1:00 PM and will be held at the General Mail Facility, 1001 California Avenue Room 2004, Pittsburgh PA 15290. The meeting will be informal and will include a light brunch.

Please respond to Elizabeth A. Gordon, Manager of Consumer Affairs by Wednesday, August 26, 2009 as to whether you or a member of your staff will be attending. Elizabeth can be reached at (412) 359-7829.

We look forward to seeing you on September 2, 2009.

Sincerely,

  
Charles P. McCreadie  
District Manager



DOCKET NO. 16510  
ITEM NO. 6  
PAGE 4

August 14, 2009

The Honorable Arlen Specter  
425 6<sup>th</sup> Avenue  
Suite 1450  
Pittsburgh, PA 15219-1870

Dear Senator Specter:

Since our nation's beginning, the Postal Service has played a unique role in the development of America, binding the nation together during periods of crisis, physical expansion, and economic growth. Throughout our history, we have worked with members of Congress on issues important to their constituents and to the nation.

We continue to improve our management practices and update our technology systems in response to changes in the economy, shifting consumer needs, and rapid technological advances. We have increased operational efficiency, reduced costs, and improved service performance.

Please be our guest at an informational briefing where Postal Service representatives from the Western Pennsylvania District will discuss how we will intensify our efforts to meet the challenges of a continually changing marketplace as we face current economic conditions.

The briefing is scheduled for Wednesday, September 2, 2009, from 11:00 AM to 1:00 PM and will be held at the General Mail Facility, 1001 California Avenue Room 2004, Pittsburgh PA 15290. The meeting will be informal and will include a light brunch.

Please respond to Elizabeth A. Gordon, Manager of Consumer Affairs by Wednesday, August 26, 2009 as to whether you or a member of your staff will be attending. Elizabeth can be reached at (412) 359-7829.

We look forward to seeing you on September 2, 2009.

Sincerely,

A handwritten signature in cursive script that reads "Charles P. McCreddie".

Charles P. McCreddie  
District Manager



August 14, 2009

The Honorable Robert Casey, Jr.  
409 Lackawanna Avenue  
Suite 301  
Scranton, PA 18503-2059

Dear Senator Casey:

Since our nation's beginning, the Postal Service has played a unique role in the development of America, binding the nation together during periods of crisis, physical expansion, and economic growth. Throughout our history, we have worked with members of Congress on issues important to their constituents and to the nation.

We continue to improve our management practices and update our technology systems in response to changes in the economy, shifting consumer needs, and rapid technological advances. We have increased operational efficiency, reduced costs, and improved service performance.

Please be our guest at an informational briefing where Postal Service representatives from the Western Pennsylvania District will discuss how we will intensify our efforts to meet the challenges of a continually changing marketplace as we face current economic conditions.

The briefing is scheduled for Wednesday, September 2, 2009, from 11:00 AM to 1:00 PM and will be held at the General Mail Facility, 1001 California Avenue Room 2004, Pittsburgh PA 15290. The meeting will be informal and will include a light brunch.

Please respond to Elizabeth A. Gordon, Manager of Consumer Affairs by Wednesday, August 26, 2009 as to whether you or a member of your staff will be attending. Elizabeth can be reached at (412) 359-7829.

We look forward to seeing you on September 2, 2009.

Sincerely,

A handwritten signature in cursive script that reads "Charles P. McCreddie".

Charles P. McCreddie  
District Manager



August 14, 2009

The Honorable Jason Altmire  
2110 McLean Street  
Aliquippa, PA 15001-2964

Dear Congressman Altmire:

Since our nation's beginning, the Postal Service has played a unique role in the development of America, binding the nation together during periods of crisis, physical expansion, and economic growth. Throughout our history, we have worked with members of Congress on issues important to their constituents and to the nation.

We continue to improve our management practices and update our technology systems in response to changes in the economy, shifting consumer needs, and rapid technological advances. We have increased operational efficiency, reduced costs, and improved service performance.

Please be our guest at an informational briefing where Postal Service representatives from the Western Pennsylvania District will discuss how we will intensify our efforts to meet the challenges of a continually changing marketplace as we face current economic conditions.

The briefing is scheduled for Wednesday, September 2, 2009, from 11:00 AM to 1:00 PM and will be held at the General Mail Facility, 1001 California Avenue Room 2004, Pittsburgh PA 15290. The meeting will be informal and will include a light brunch.

Please respond to Elizabeth A. Gordon, Manager of Consumer Affairs by Wednesday August 26, 2009 as to whether you or a member of your staff will be attending. Elizabeth can be reached at (412) 359-7829.

We look forward to seeing you on September 2, 2009.

Sincerely,

A handwritten signature in cursive script that reads "Charles P. McCreadie".

Charles P. McCreadie  
District Manager



August 14, 2009

The Honorable John Murtha  
647 Main Street  
Suite 401  
Johnston, PA 15901-2140

Dear Congressman Murtha:

Since our nation's beginning, the Postal Service has played a unique role in the development of America, binding the nation together during periods of crisis, physical expansion, and economic growth. Throughout our history, we have worked with members of Congress on issues important to their constituents and to the nation.

We continue to improve our management practices and update our technology systems in response to changes in the economy, shifting consumer needs, and rapid technological advances. We have increased operational efficiency, reduced costs, and improved service performance.

Please be our guest at an informational briefing where Postal Service representatives from the Western Pennsylvania District will discuss how we will intensify our efforts to meet the challenges of a continually changing marketplace as we face current economic conditions.

The briefing is scheduled for Wednesday, September 2, 2009, from 11:00 AM to 1:00 PM and will be held at the General Mail Facility, 1001 California Avenue Room 2004, Pittsburgh PA 15290. The meeting will be informal and will include a light brunch.

Please respond to Elizabeth A. Gordon, Manager of Consumer Affairs by Wednesday, August 26, 2009 as to whether you or a member of your staff will be attending. Elizabeth can be reached at (412) 359-7829.

We look forward to seeing you on September 2, 2009.

Sincerely,

A handwritten signature in cursive script that reads "Charles P. McCreadie".

Charles P. McCreadie  
District Manager



August 14, 2009

The Honorable Kathleen Dahlkemper  
208 E. Bayfront Parkway Suite 102  
Erie, PA 16507-2405

Dear Congresswoman Dahlkemper:

Since our nation's beginning, the Postal Service has played a unique role in the development of America, binding the nation together during periods of crisis, physical expansion, and economic growth. Throughout our history, we have worked with members of Congress on issues important to their constituents and to the nation.

We continue to improve our management practices and update our technology systems in response to changes in the economy, shifting consumer needs, and rapid technological advances. We have increased operational efficiency, reduced costs, and improved service performance.

Please be our guest at an informational briefing where Postal Service representatives from the Western Pennsylvania District will discuss how we will intensify our efforts to meet the challenges of a continually changing marketplace as we face current economic conditions.

The briefing is scheduled for Wednesday, September 2, 2009, from 11:00 AM to 1:00 PM and will be held at the General Mail Facility, 1001 California Avenue Room 2004, Pittsburgh PA 15290. The meeting will be informal and will include a light brunch.

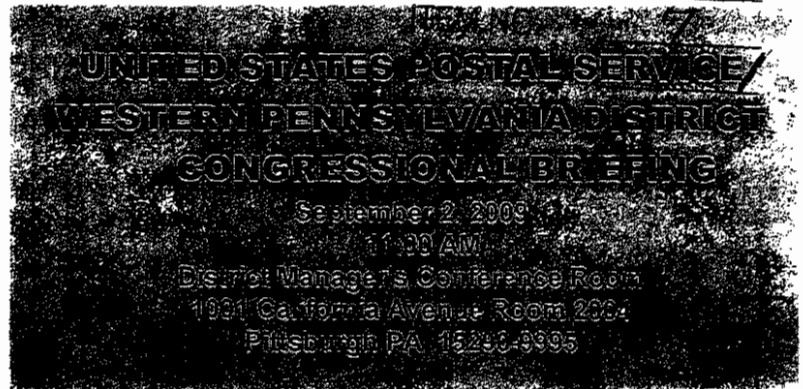
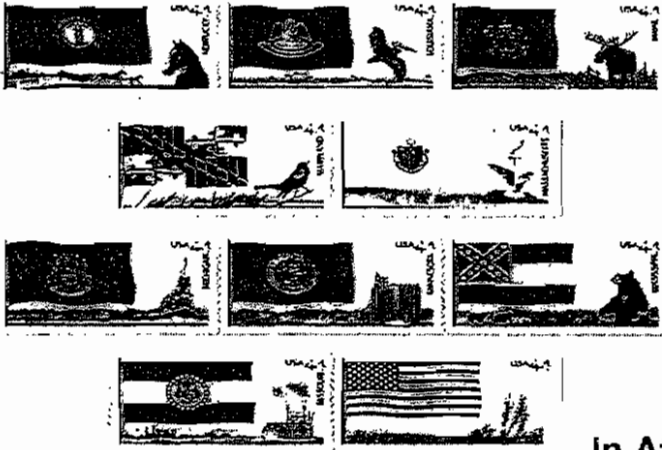
Please respond to Elizabeth A. Gordon, Manager of Consumer Affairs by Wednesday August 26, 2009 as to whether you or a member of your staff will be attending. Elizabeth can be reached at (412) 359-7829.

We look forward to seeing you on September 2, 2009.

Sincerely,

A handwritten signature in cursive script that reads "Charles P. McCreadie".

Charles P. McCreadie  
District Manager



**In Attendance: United States Postal Service**

Charles P. McCreadie, District Manager  
 Jeffrey L. Bergen, Senior Plant Manager  
 Rocco D'Angelo, Postmaster, Pittsburgh  
 George J. Lippert, Manager, Finance  
 Kelly A. McDonald, Manager, Health and Resource Management  
 Jane Rahenkamp, Manager, Customer Relations  
 Tad Kelley, APR, Corporate Communications  
 Elizabeth A. Gordon, Manager, Consumer Affairs



**United States Postal Inspection Service**

Gary Barksdale, Inspector In Charge  
 Andrew F. Richards, Postal Inspector/Congressional Liaison



**Members of Congress**

Senator Casey represented by Joseph Gookin  
 Senator Specter represented by Elizabeth Fishback  
 Congresswoman Dahlkemper represented by Simone Baer  
 Congressman Doyle represented by Paul D'Alesandro  
 Congressman Doyle represented by John Jones  
 Congressman Murphy represented by Mike Spierto

11:00-11:30 Welcome Brunch  
 Corporate Overview  
 11:30-11:45 Western Pennsylvania  
 District Performance  
 11:45-12:00 Postal Law  
 12:00-12:15 Processing and Distribution  
 12:15-12:30 Customer Service Initiatives  
 12:30-12:45 Postal Inspection Service  
 Security Initiatives  
 12:45-1:00 Questions

**AGENDA TOPICS**  
 Western Pennsylvania District Performance  
 Postal Law  
 Processing and Distribution  
 Customer Service Initiatives  
 Postal Inspection Service Initiatives

DOCKET NO. 16510  
ITEM NO. 7  
PAGE 2

CONGRESSIONAL BRIEFING AGENDA

<b>11:00</b> Welcome and Introduction	<b>Elizabeth</b>
Opening Remarks	<b>Chuck</b>
National Overview	<b>Tad</b>
Financial Stats	
Pre-Funding Retirement Updates	
5 Day Delivery Updates	
Salary Freezes	
Plant Consolidations	
Retail/Delivery Consolidations	
<b>11:30</b> District 09 YTD Financial Performance	<b>George</b>
<b>11:45</b> RIF Avoidance Update	<b>Bob</b>
District Complement	
Retirement Stats	
VERA/Incentive Offer	
<b>12:00</b> Network Distribution Centers	<b>Jeff</b>
Plant Consolidations	
New Castle AMP Update	
<b>12:15</b> Station/Branch Optimization	<b>Rocco</b> <b>Jane</b>
Collection Box Optimization	
<b>12:30</b> G-20 Summit Initiatives	<b>Andrew</b> <b>Gary</b>
<b>12:45</b> Questions	<b>All</b>



**Station/Branch Optimization**  
Given at Congressional Briefing on Sept. 2, 2009  
Given at Union Briefing on August 11, 2009

- [REDACTED]

- [REDACTED] District

- [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]

- [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]

- [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]

- [REDACTED]
  - [REDACTED]
  - Wesleyville
- [REDACTED]

- **Narrowed list again to 5**

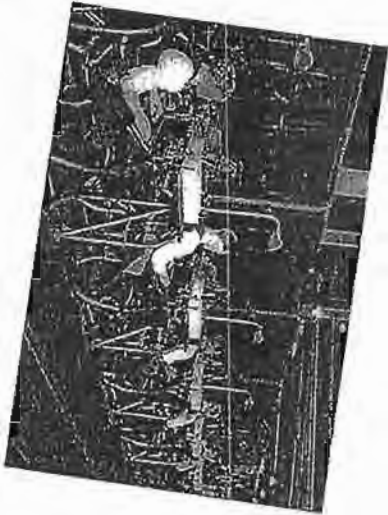
- [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - [REDACTED]
  - Wesleyville
- Sent surveys to customers and passed out at counter
- In the process of reviewing results of surveys
- Will submit recommendation to HQ but must be approved before we proceed.

- **Other ongoing initiatives**

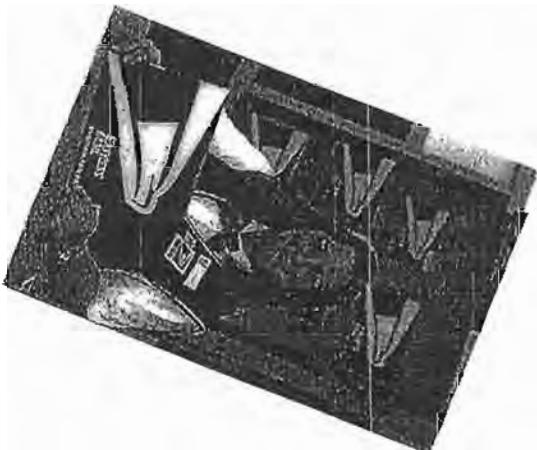
- [REDACTED]
- [REDACTED]
- [REDACTED]



UNITED STATES  
POSTAL SERVICE®



## State of USPS National Overview



Western PA District Congressional Briefing  
September 2009



## Historic Perspective 1971 - 2009

- ☐ 1971 Business model served us well first 30 years
- ☐ Increasing volume and revenue would always pay for delivery growth
- ☐ 2000 - mail began to peak and plateau
  - 2000 – 203B pcs, 2006 – 213B pcs, 2009 – 175B pcs
- ☐ Pieces per delivery decreased
  - 2000 = 5.9, 2009 = to 4.3 (↓20%)
- ☐ Delivery pts increased
  - 135M to 149M
- ☐ Fuel costs increased
  - 1971 - \$0.40/gal., 2000 - \$1.26/gal., 2007-09 avg. - \$3.41/gal.



DOCKET NO. 16510

ITEM NO. 7

PAGE 7

## **What's going on?**

- ☐ **Mail volume continues to decline**
  - **Economy**
  - **Bill pay diverting to electronic means (35%)**
- ☐ **PAEA 2006 law requirements:**
  - **\$5.4B annual payment future retirements**
  - **\$2B payment from budget for current retirees**
- ☐ **Delivery network continues to grow**
  - **1.5M new address/yr**



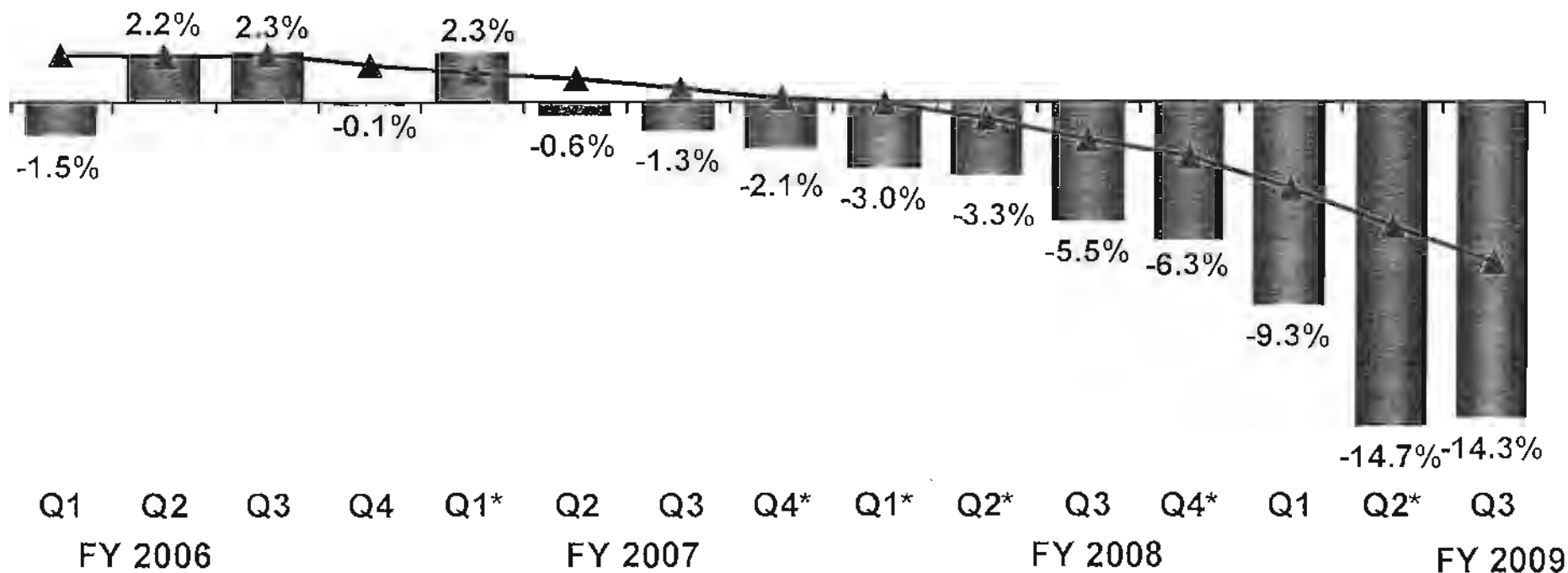
**TRENDS**  
**— FIFTEEN YEARS, 1994 to PRESENT —**

	2010	2009	2008	2007	2006	2005	2004	2003	2002	2001	1994
<b>TOTAL MAIL VOLUME</b>		170 – 175 B	202.7 B	212.2 B	213.1 B	211.7 B	206.1 B	202.1 B	202.8 B	207.5 B	178.0 B
<b>SINGLE-PIECE 1C VOLUME</b>		Down 10-15B	35.3 B	42.2 B	44.4 B	45.9 B	47.7 B	49.2 B	52.0 B	53.6 B	—
<b>DELIVERY POINTS</b>		150.7	149.2 M	148.0 M	146.2 M	144.3 M	142.3 M	141.3 M	139.4 M	137.7 M	125.3 M
<b>ANNUAL REVENUE</b>		Down \$6-7B	\$74.9 B	\$74.7 B	\$72.7 B	\$69.9 B	\$68.9 B	\$68.5 B	\$66.4 B	\$65.8 B	\$49.6 B
<b>EMPLOYEES</b>		641,000	663,238	684,762	696,138	704,716	707,485	729,035	752,949	775,903	738,944
<b>POST OFFICES</b>		32,741	36,723	36,451	36,826	37,142	37,159	37,579	37,683	38,123	39,372
<b>COLLECTION BOXES</b>		176,936	250,000	—	—	345,000	—	—	—	—	—
<b>PO BOXES</b>		↑	20.2 M	20.1 M	20.1 M	20.0 M	19.9 M	19.9 M	19.8 M	19.8 M	—



# Total Mail Volume

DOCKET NO. 16510  
ITEM NO. 7  
PAGE 9



■ % SPLY

▲ 8 Quarter Moving Average Growth Rates

\*Quarter 2 FY009 has one less day than FY2008 5



## **What have we done?**

- ☐ Cut 100M workhours = 57,000 positions
- ☐ Frozen construction of new postal facilities
- ☐ Closed 6 district offices
- ☐ NALC agreement streamlined route adjustments
- ☐ Nationwide hiring freeze
- ☐ 15% reduction in HQ and Area staffing
- ☐ Selling off unused postal assets/buildings
- ☐ Adjustments to Post Office hours
- ☐ Froze executive & officer salaries
- ☐ \$20B cost reductions 2008 - 2002
- ☐ 50% reduction in plant operating costs from 2000
- ☐ \$6.5 billion costs out of org. in 2009





## **What still needs to be done?**

- ☐ **HR 22 & Senate S. 1507 would allow USPS to tap from its fully funded RHBF to pay annual premiums for retiree health benefits**
  - **Savings = \$2 - 3B annually**
- ☐ **6 to 5 day delivery**
  - **Savings = \$3.5B annually**
- ☐ **\$6.5B is approximately our current shortfall.**
- ☐ **Continue to right size organization**

DOCKET NO. 16510  
ITEM NO. 7  
PAGE 12



*THANK YOU!*

DOCKET NO. 16510  
ITEM NO. 7  
PAGE 13



# **Western PA District**

**September 2, 2009**  
**Congressional Briefing**



## Preliminary June FY 2009 Volumes

DOCKET NO. 16510

ITEM NO. 7

PAGE 14

<u>Category</u>	<u>Volume</u>	<u>% SPLY</u>
First-Class	64.3B	-8.9%
Standard	62.9B	-16.5%
Periodicals	6.1B	-6.8%
Package Services	<u>0.6B</u>	<u>-12.9%</u>
Mailing Services	134.5B	-12.6%
Shipping Services	<u>1.1B</u>	<u>-13.7%</u>
*Total All Mail	135.6B	-12.6%

(Data in Billions)

YTD % SPLY

[illegible]

DOCKET NO. 16570  
ITEM NO. 7  
PAGE 16



# Income Statement – July 2009 YTD

YTD (000)	Plan		% Plan	% SPLY
	Actual	Variance		
Retail Revenue				
Commercial Revenue				%
Total Revenue				
Salaries & Benefits				%
Other Personnel				
Non-Personnel				
Total Expense			%	%

DOCKET NO. 16578

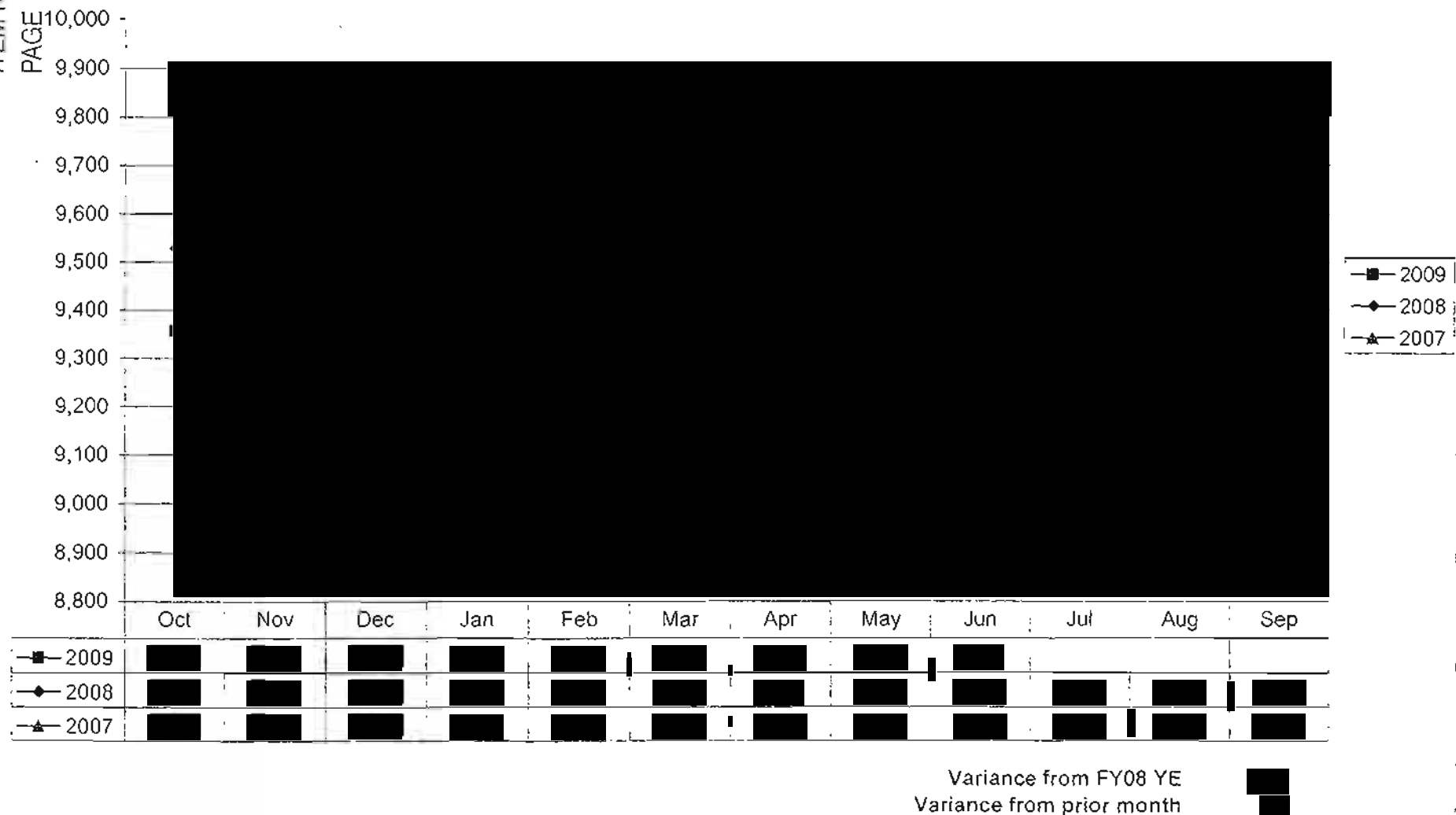
ITEM NO. 7

PAGE 17



# Total Complement

## Western PA PFC Total Career (FN ALL)



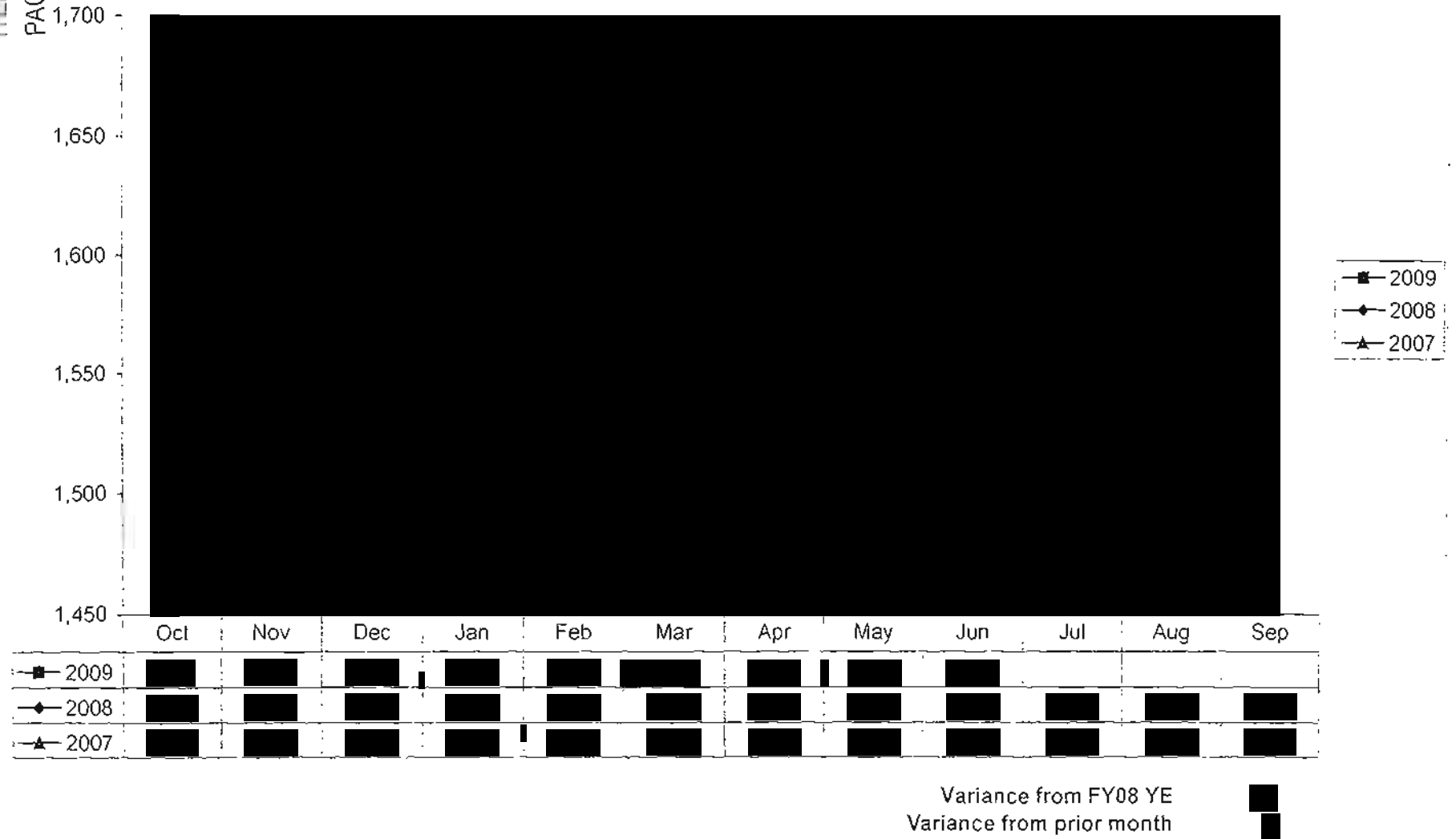
16578

DOCKET NO. 16578  
ITEM NO. 7  
PAGE 18



# F1 Complement

## Western PA PC Total Career (FN 1)



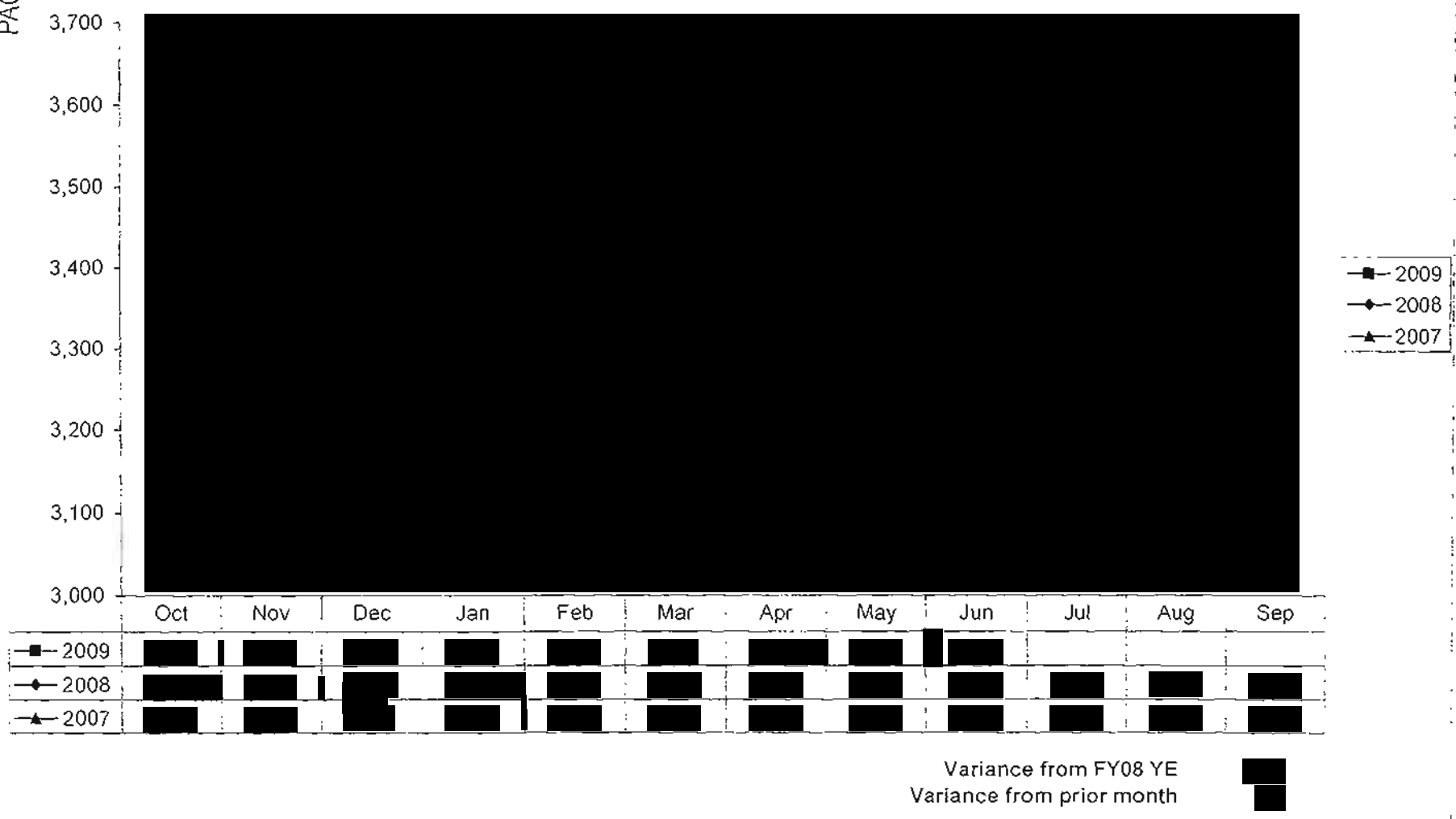


DOCKET NO. 16510  
 ITEM NO. 7  
 PAGE 19



# F2B Complement

## Western PA PC Total Career (FN 2B)

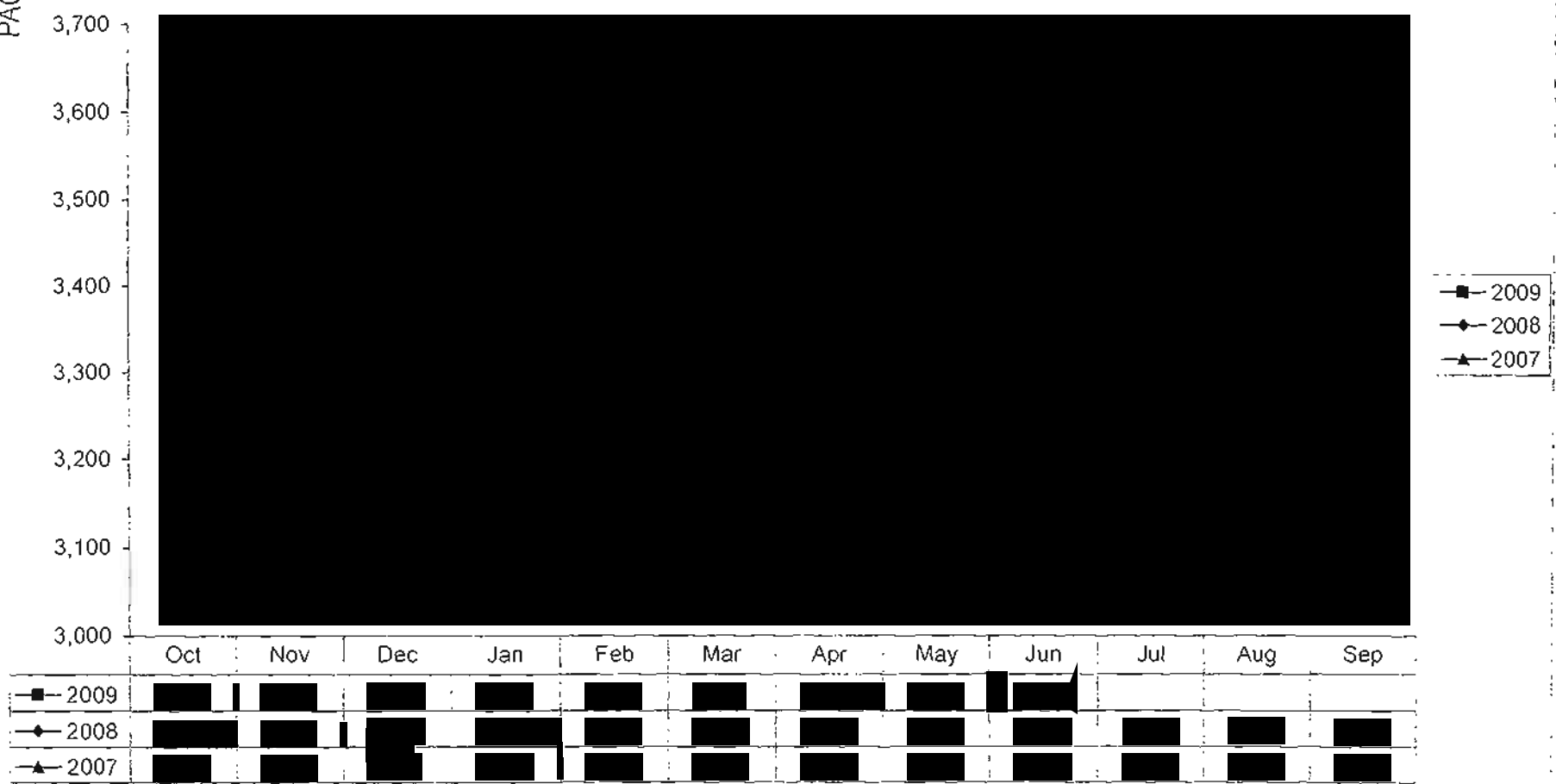


DOCKET NO. 16510  
ITEM NO. 7  
PAGE 19



# F2B Complement

## Western PA PC Total Career (FN 2B)



Variance from FY08 YE  
Variance from prior month

DOCKET NO. 16510

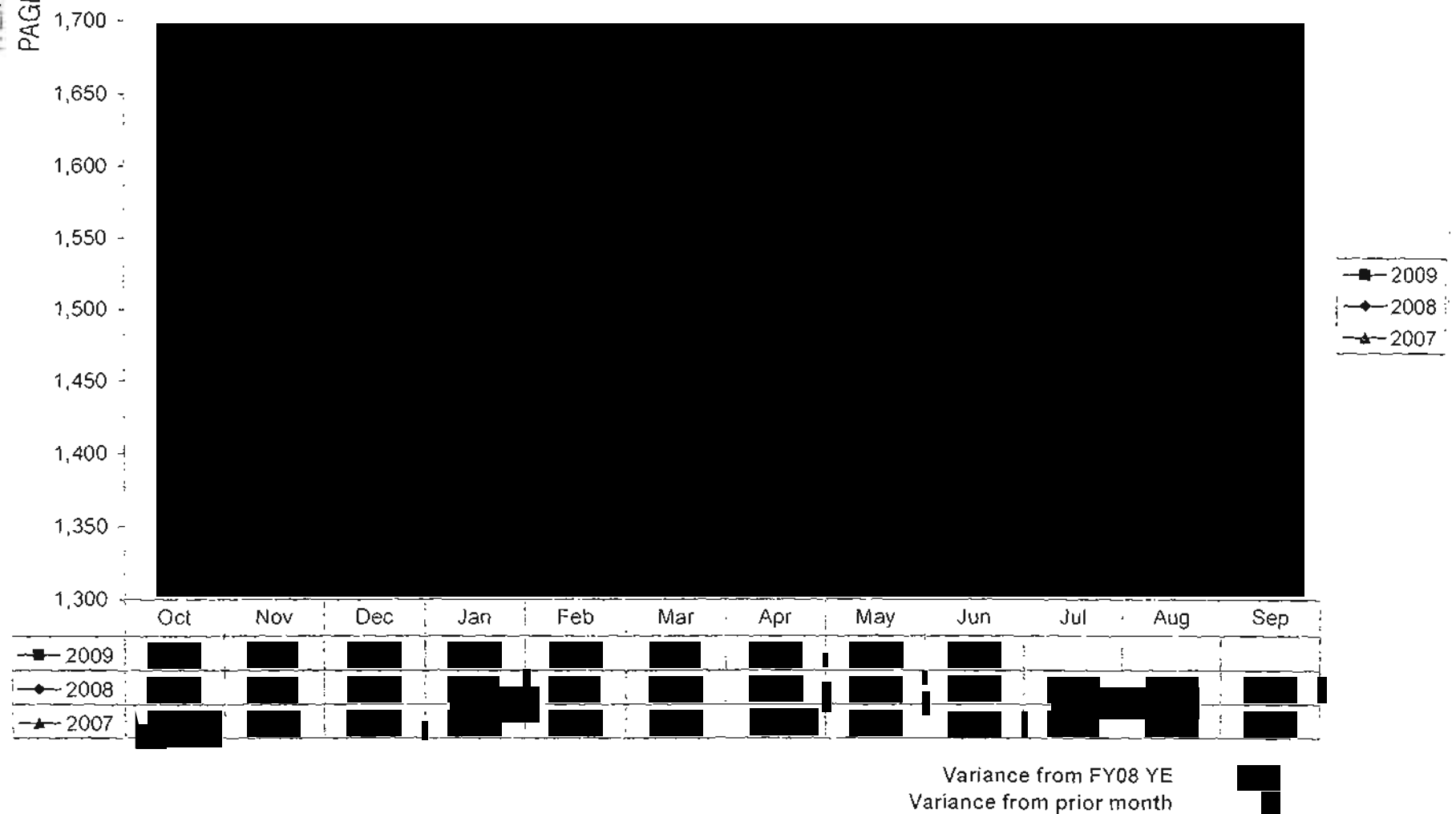
ITEM NO. 7

PAGE 20



# F4 Complement

## Western PA PC Total Career (FN 4)



U. S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 11/5/2009	
2. Post Office Name Wesleyville Finance Station			3. State and ZIP + 4 Code PA - 16510-1700		
4. District Western Pennsylvania		5. County Erie		6. Congressional District 03	
7. Reason for Proposal to Discontinue The Wesleyville Finance Station has been experiencing a decline in retail revenue over the past few years. The most recent WOS Earned report justifies less than one SSA position per day. Many of the business customers have moved out of the area. An entire Plaza is 90% vacant and has been for more than a year.		8. Post Office Emergency Suspended (Reason and Date)		9. Proposed Permanent Alternate Service 1. Retail Service to another Post Office	
10. Staffing			11. Hours of Service		
a. <input checked="" type="checkbox"/> PM Occupied <input type="checkbox"/> PM Vacancy      Reason & Date: Retail Service to another Post Office  b. <input checked="" type="checkbox"/> OIC <input checked="" type="checkbox"/> Career <input type="checkbox"/> Noncareer c. Current PM Position Level EAS- Downgraded from EAS- d. No. of Clerks 1    No. of Career 1    No. of Noncareer e. No. of Others 1    No. of Career 1    No. of Noncareer			a. Time M-F 09:00 AM-12:30 PM, 01:30 PM-04:30 PM  b. Lobby Time M-F 08:00 AM-05:00 PM		Sat. 09:00 AM-12:00 PM  Total window hours per week 32.5
12. Number of Customers Served			13. Daily Volume (Pieces)		
a. General Delivery		0	Types of Mail		Received      Dispatched
b. P. O. Box		0	a. Letters		0      0
c. City Delivery		0	b. Newspapers		0      0
d. Rural Delivery/Intermediate Rural Delivery		0	c. Parcels		0      0
e. Highway Contract Route/Intermediate HCR		0	d. Other		0      0
f. Total		0	e. Total		0      0
g. No. Receiving Duplicate Service			f. No. of Postage Meters      0		
h. Average No. Daily Transactions			g. No. of Permits      0		
14. Finances		a. Revenue	Receipts	b. EAS-minimum PM Basic Salary	
		FY 2009	\$ 0	\$	
		FY 2008	\$ 0		
		FY 2007	\$ 0	c. PM Fringe Benefits (33.5% of b) \$	
15a. Quarters					
<input checked="" type="checkbox"/> Postal Owned <input type="checkbox"/> Leased (If Leased, Expiration Date) 11/30/2012. Annual Lease \$ 24000  30 Day cancellation clause? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No    Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (If Yes, must vacate by).  No Termination Right      (Date)					

Located in: ☒ Business ☐ Home ☐ Other Suitable alternate quarters available? ☒ Yes  
☒ No

15b. Explain: PO Box customers will have the option of post office box delivery at the Erie General Mail Facility, or they may receive carrier delivery at their residence. They will not be required to change their mailing address if they choose to continue their Post Office Box at the new location. Full retail service hours at the Erie General Mail Facility are from 8:00 AM-6:00 PM, Monday through Friday, and 8:00 AM-12:30 PM on Saturday. The lobby is open 24 hours for customer convenience.

16. Schools, Religious Institutions and Social Organizations in Service Area.  
Names: No. 4  
Wesleyville Baptist Church; Erie Community of Christ;  
Messiah Lutheran Church; Wesley Methodist Church

18. Administrative/Emanating Office (Proposed) Admin Office  
Erie General Mail Facility  
Finance Number: city delivery ☒ noncity delivery  
412544  
Name EAS level Miles  
Away  
Erie General Mail Facility 26 1.93  
Window Service Hours: M-F 08:00 AM-6:00 PM Sat. 08:00 AM-12:30 PM  
Lobby Hours: 24 hours  
PO Boxes Installed 816 PO Boxes Unused 270

17. Businesses and local Government Offices in Service Area  
Names: See Attached No.  
66

19. Nearest Post Office (If different from above) Nearest Office  
Name EAS level Miles Away  
Window Service Hours: M-F No Hours Entered Sat. No Hours Entered  
Lobby Hours: M-F No Hours Entered Sat. No Hours Entered  
PO Boxes Installed PO Boxes Unused

20. Prepared By	
Printed Name and Title Arlene Schwemmer, Retail Specialist	Signature <i>Arlene Schwemmer</i> Telephone No. AC 412-359-7826
District PO Review Coordinator Name JANE RAHINKAMP	Telephone No. AC ( ) 412-359-7832

DOCKET NO. /65/6  
ITEM NO. 8  
PAGE 3

Business Licenses

11/5/2009

Custor	Company Name	mailing address	lic #	Mr / Mrs	last name
[REDACTED]					

Business Licenses

11/5/2009

NOV-6-2009 09:08H FROM:

TO: 8987303

P. 2 3

DOCKET NO. /6510  
ITEM NO. 8  
PAGE 4

Custor	Company Name	mailing address	lic #	Mr / Mrs	last name
[REDACTED]					

# MAPQUEST

What is your credit score?  
View yours for FREE

Excellent	750 - 840
Good	660 - 749
Fair	620 - 659
Poor	340 - 619
I Don't Know	???

Find out INSTANTLY! [Take Quiz](#)

16510  
9  
1

Total Travel Estimates: 5 minutes / 1.93 miles

A: 3112 Buffalo Rd, Erie, PA 16510-1700      Wesleyville Finance Station



1: Start out going SOUTHWEST on BUFFALO RD/US-20 toward WILLOW ST.

0.6 mi



2: Turn LEFT onto MCCLELLAND AVE.

1.1 mi



3: Turn RIGHT onto E 38TH ST.

0.2 mi



4: 2108 E 38TH ST.

0.0 mi

B: 2108 E 38th St, Erie, PA 16515-8001      Erie General Mail Facility



MAPQUEST

DOCKET NO.

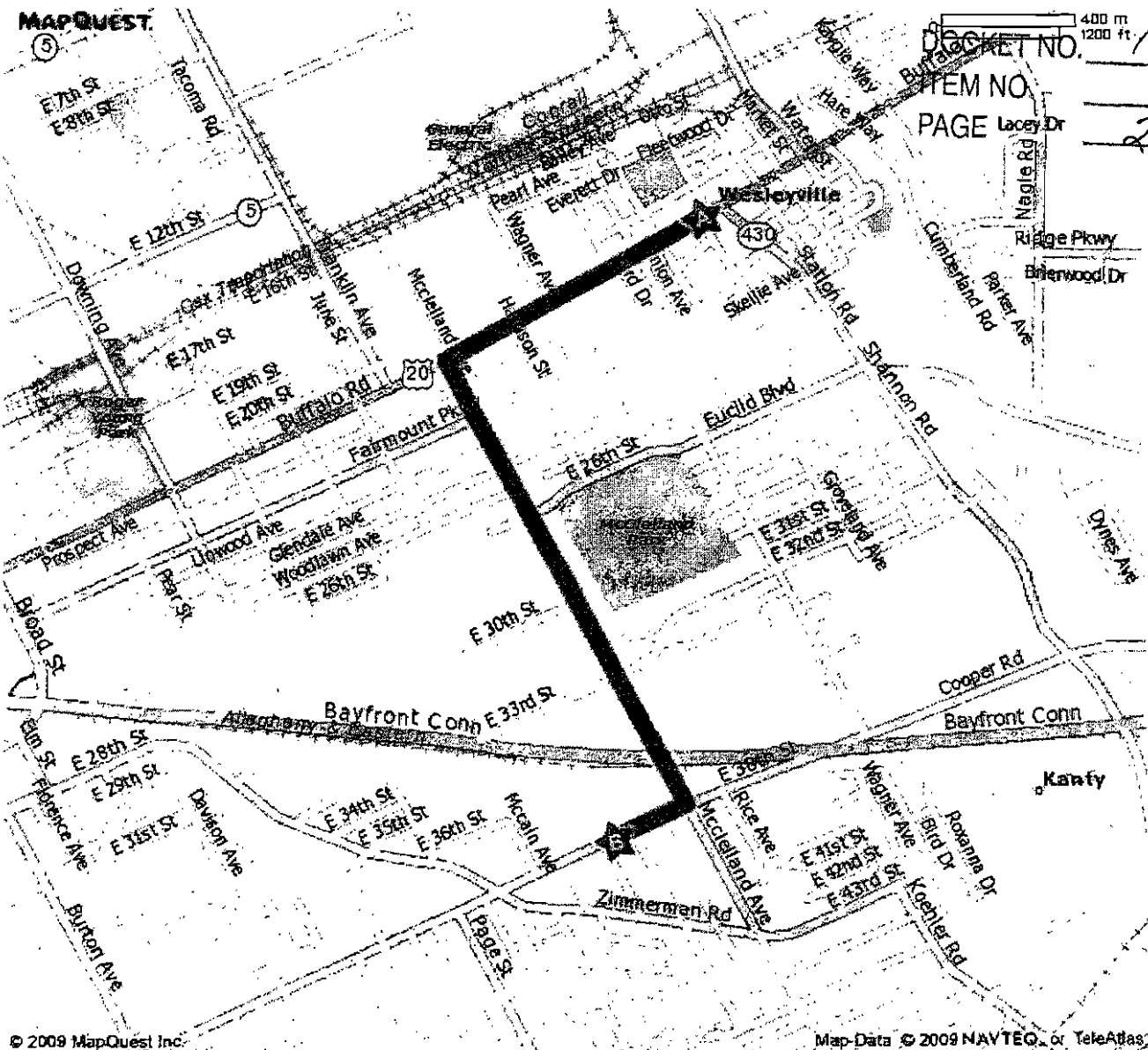
16510

ITEM NO.

9

PAGE

2



© 2009 MapQuest Inc.

Map Data © 2009 NAVTEQ or TeleAtlas

All rights reserved. Use subject to License/Copyright Map Legend

Directions and maps are informational only. We make no warranties on the accuracy of their content, road conditions or route usability or expeditiousness. You assume all risk of use. MapQuest and its suppliers shall not be liable to you for any loss or delay resulting from your use of MapQuest. Your use of MapQuest means you agree to our [Terms of Use](#)

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

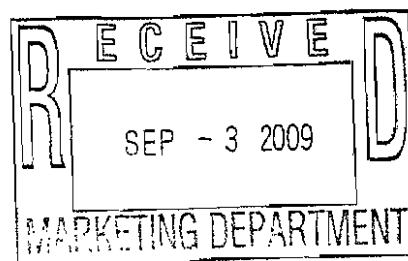
**Other postal services:**

a. Enter permit mailings      Yes ☐      No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☐      No ☒

b. Assisting senior citizens, persons with disabilities, etc.      Yes ☐      No ☒



If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐      No ☒

If yes, which offices: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_

\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☒

Name: \_\_\_\_\_

Address \_\_\_\_\_

Telephone \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 3

November 2, 2009

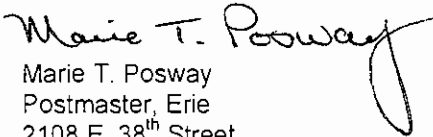


Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,



Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

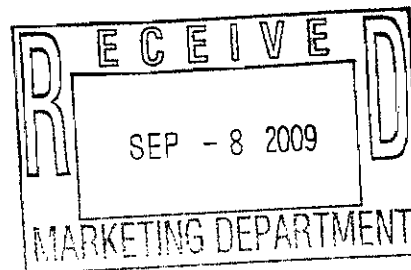
a. Enter permit mailings      Yes ☐      No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☒      No ☐

b. Assisting senior citizens, persons with disabilities, etc.      Yes ☐      No ☒

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 5

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 6

November 2, 2009

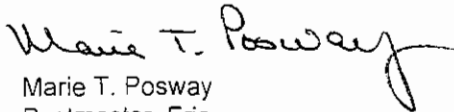


Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,



Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

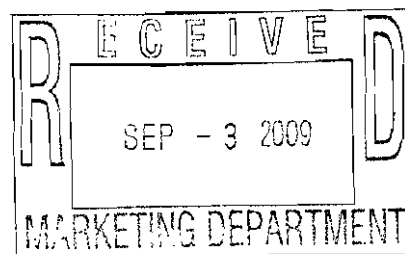
**Other postal services:**

a. Enter permit mailings      Yes ☐      No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☐      No ☒  
b. Assisting senior citizens, persons with disabilities, etc.      Yes ☐      No ☒

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒      No ☐

If yes, which offices: \_\_\_\_\_

ERIE GENERAL MAIL FACILITY 2108 EAST 38TH STREET  
ERIE, PA.





DOCKET NO. 16510  
ITEM NO. 10  
PAGE 8

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone number: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 9

November 2, 2009

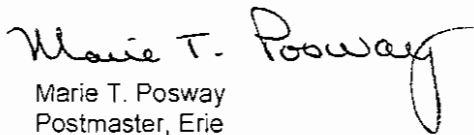


Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,



Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 10

Postal Customer Questionnaire  
Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☐

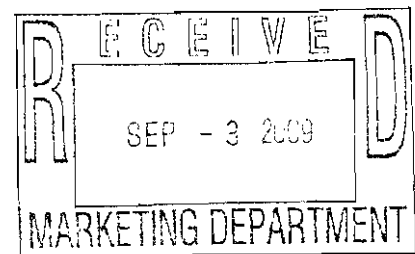
Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_

\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 12

November 2, 2009



Dear [REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

*Marie T. Posway*

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

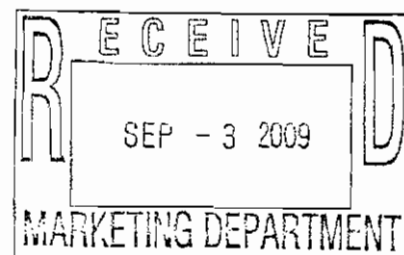
a. Enter permit mailings Yes ☐ No ☐

**Nonpostal Services**

a. Picking up government forms (such as tax forms) Yes ☐ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: \_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: 2108 E 38th St



DOCKET NO. # 16510  
ITEM NO. 10  
PAGE 14

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☐

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☐

Name: \_\_\_\_\_

Address \_\_\_\_\_

Telephone \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



November 2, 2009

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 15

Dear [REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

*Marie T. Posway*

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

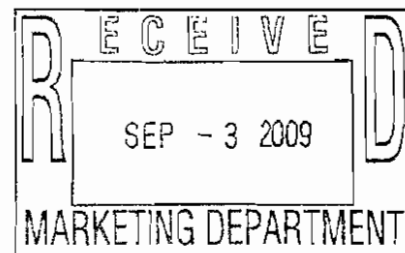
a. Enter permit mailings      Yes ☐      No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☐      No ☒

b. Assisting senior citizens, persons with disabilities, etc.      Yes ☐      No ☒

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



DOCKET NO. 16510  
ITEM NO. #10  
PAGE 17

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 18



November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



Postal Customer Questionnaire  
Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

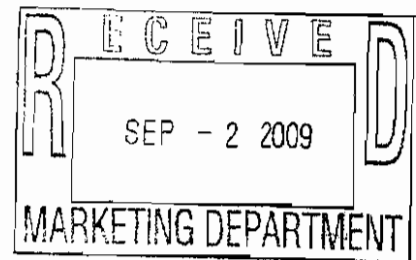
Other postal services:

a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒



If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 26

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☒

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 21

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

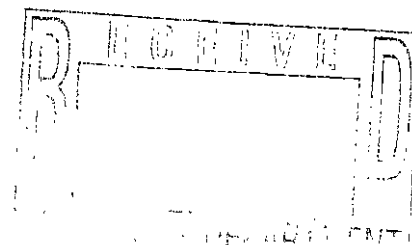
a. Enter permit mailings      Yes ☐      No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☒      No ☐

b. Assisting senior citizens, persons with disabilities, etc.      Yes ☐      No ☒

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐      No ☒

If yes, which offices: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



# 8  
DOCKET NO. 16510  
ITEM NO. 10  
PAGE 23

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Name: \_\_\_\_\_

Address \_\_\_\_\_

Telephone \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996





UNITED STATES  
POSTAL SERVICE

DOCKET NO 16510  
ITEM NO 10  
PAGE 24

November 2, 2009

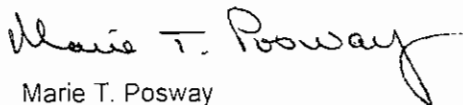


Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,



Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

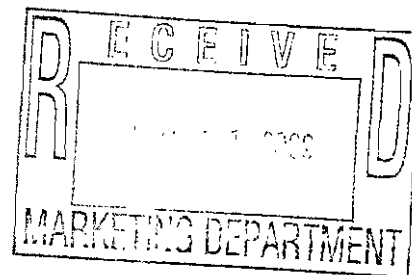
a. Enter permit mailings      Yes ☐      No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☒      No ☐

b. Assisting senior citizens, persons with disabilities, etc.      Yes ☐      No ☒

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒      No ☐

If yes, which offices: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 26

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 27

November 2, 2009

[REDACTED]

Dear [REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

*Marie T. Posway*

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Enter permit mailings      Yes ☐      No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☐      No ☒

b. Assisting senior citizens, persons with disabilities, etc.      Yes ☐      No ☒



If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐      No ☒

If yes, which offices: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

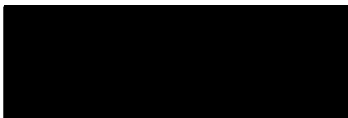
Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 30

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 31

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

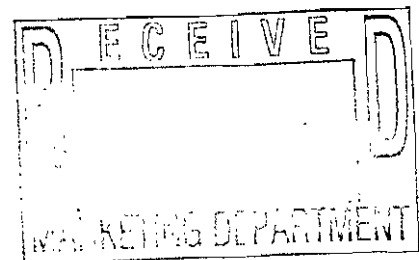
**Other postal services:**

a. Enter permit mailings      Yes ☐      No ☐

**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☐      No ☐

b. Assisting senior citizens, persons with disabilities, etc.      Yes ☐      No ☐



If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐      No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_





DOCKET NO. 16510  
ITEM NO. #10  
PAGE 32

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☒

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 33

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

*Marie T. Posway*

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



UNITED STATES  
POSTAL SERVICE

Postal Customer Questionnaire  
Wesleyville

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 34

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

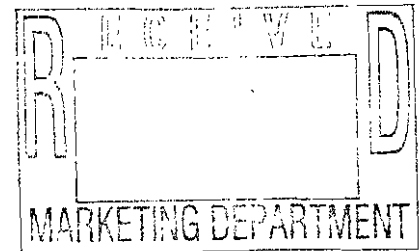
a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



UNITED STATES  
POSTAL SERVICE

-2-

# ~~16510~~  
DOCKET NO. 16510  
ITEM NO. 10  
PAGE 35

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_  
(please print your name)

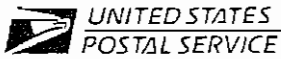
Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

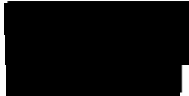
Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 36

November 2, 2009



Dear [REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

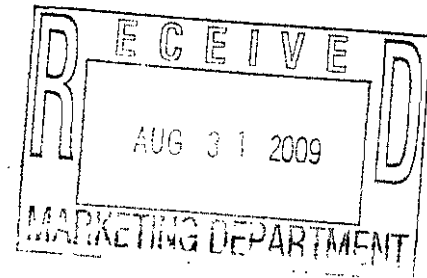
**Other postal services:**

a. Enter permit mailings Yes ☐ No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms) Yes ☐ No ☒  
b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: \_\_\_\_\_



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 38

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☒

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



DOCKET NO. 16510  
ITEM NO. 16  
PAGE 39

November 2, 2009

Dear [REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

*Marie T. Posway*

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515





Postal Customer Questionnaire  
Wesleyville

DOCKET NO. 16510  
ITEM NO 10  
PAGE 40

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

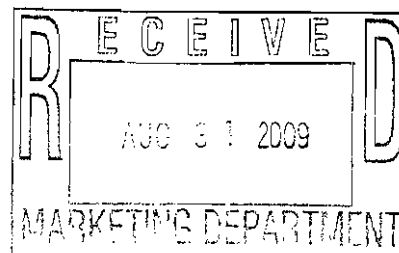
a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 41

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☒

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

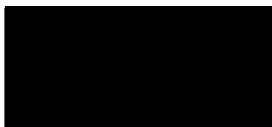
Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 42



November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

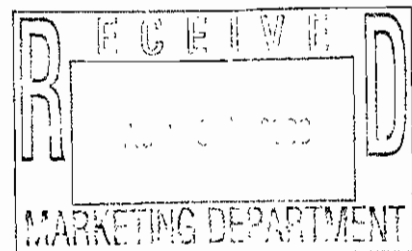
Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

a. Enter permit mailings      Yes ☐      No ☐

**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☐      No ☐  
b. Assisting senior citizens, persons with disabilities, etc.      Yes ☐      No ☐



If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐      No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



DOCKET NO. 16510  
ITEM NO. #10  
PAGE 44

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☒

Name: \_\_\_\_\_

Address \_\_\_\_\_

Telephone \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

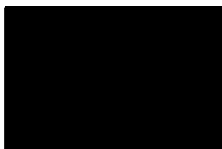
Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 45



November 2, 2009

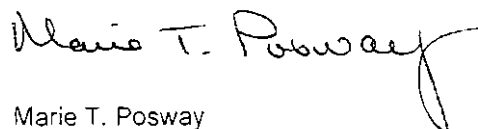


Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,



Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510

ITEM NO. 10

PAGE 46

Postal Customer Questionnaire  
Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☒ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

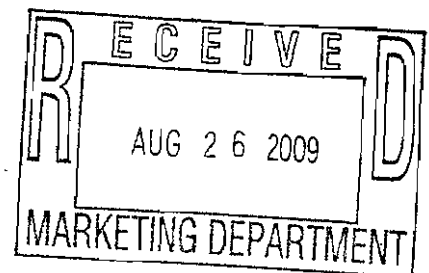
Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996







DOCKET NO. 16510  
ITEM NO. 10  
PAGE 48

November 2, 2009

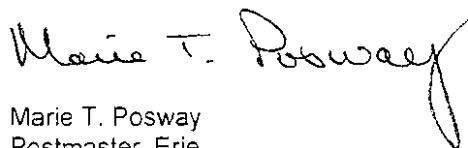
Bates Collision  


To Whom It May Concern:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

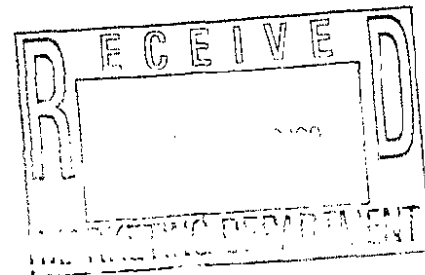
a. Enter permit mailings      Yes ☐      No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☒      No ☐

b. Assisting senior citizens, persons with disabilities, etc.      Yes ☐      No ☒

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

# ~~16510~~  
DOCKET NO. 16510  
ITEM NO. 10  
PAGE 50

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

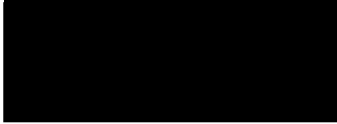
Please return your questionnaire by August 28, 2009 to the following address.

U S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996

DOCKET NO. 16510  
ITEM NO 10  
PAGE 51



November 2, 2009

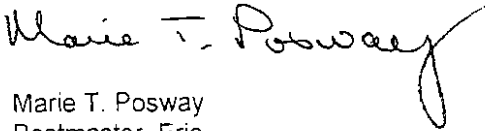


Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,



Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Sometimes
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

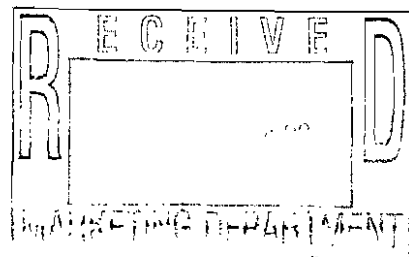
a. Enter permit mailings Yes ☐ No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



DOCKET NO. 16510  
ITEM NO 10  
PAGE 53

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 54



November 2, 2009

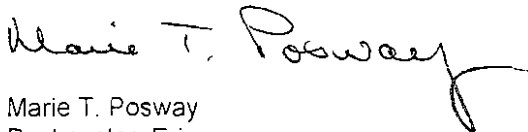


Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,



Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



UNITED STATES  
POSTAL SERVICE

Postal Customer Questionnaire  
Wesleyville

DOCKET NO. 16570  
ITEM NO. 10  
PAGE 55

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

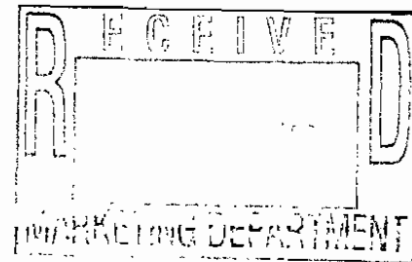
Other postal services:

a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes ☐ No ☒
- b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_





UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 56

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

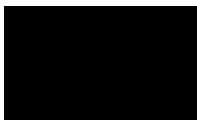
Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 57



November 2, 2009

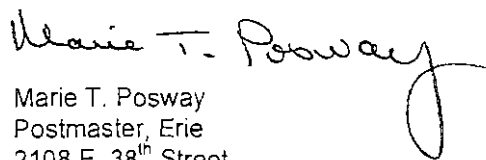


Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,



Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 58

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

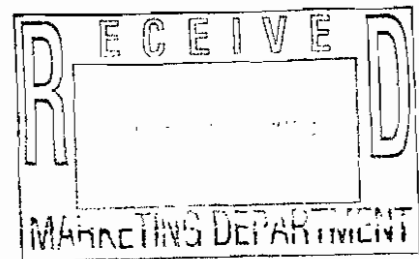
a. Enter permit mailings Yes ☐ No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: Harbor Creek, PA  
\_\_\_\_\_  
\_\_\_\_\_



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 59

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

Address \_\_\_\_\_

Telephone \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 600

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

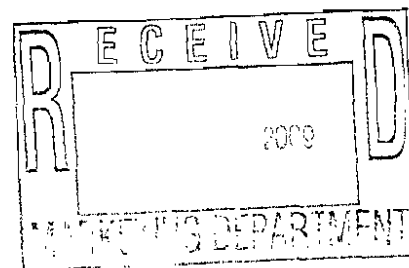
**Other postal services:**

a. Enter permit mailings Yes ☐ No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒



If yes, please explain: \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: E. 38th St.



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 62

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 63



November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515





DOCKET NO. 16510  
ITEM NO 10  
PAGE 64

Postal Customer Questionnaire  
Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

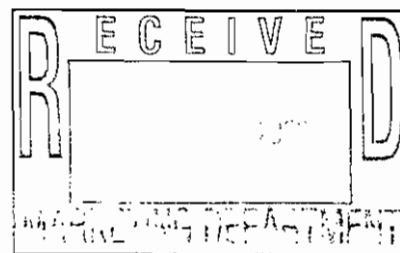
a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510

ITEM NO. 10

PAGE 65

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☐

Name: \_\_\_\_\_

Address \_\_\_\_\_

Telephone \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

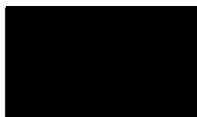
U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO 10  
PAGE 66

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

*Marie T. Posway*

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



Postal Customer Questionnaire  
Wesleyville

DOCKET NO. 16510  
ITEM NO 10  
PAGE 67

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☒

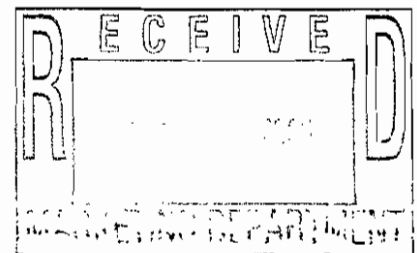
Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: Horseshoe Creek, PA

\_\_\_\_\_



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 68

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_

\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

Address \_\_\_\_\_

Telephone \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

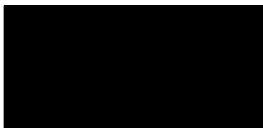
Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 69

November 2, 2009



Dear [REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

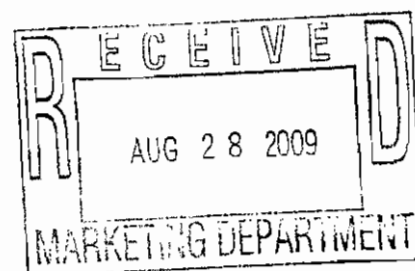
a. Enter permit mailings Yes ☐ No ☐

**Nonpostal Services**

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



DOCKET NO. 16570  
ITEM NO. 10 # 31  
PAGE 71

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☒

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996





UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 72

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

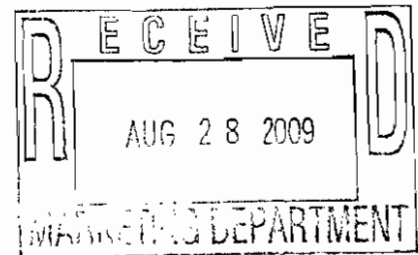
a. Enter permit mailings Yes ☐ No ☐

**Nonpostal Services**

a. Picking up government forms (such as tax forms) Yes ☐ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



DOCKET NO. 16510  
ITEM NO 10 # 25  
PAGE 74

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 75

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

*Marie T. Posway*

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



DOCKET NO. 16510  
ITEM NO 10  
PAGE 76

Postal Customer Questionnaire  
Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

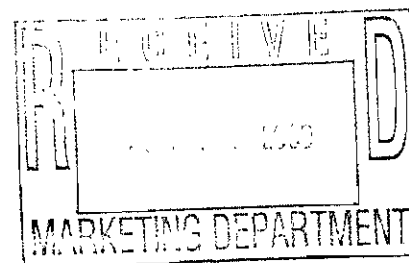
Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒  
b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒



If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 77

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996

DOCKET NO. 16510  
ITEM NO 10  
PAGE 78



November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



DOCKET NO. 16510

ITEM NO. 10

PAGE 79

Postal Customer Questionnaire  
Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other postal services:

- a. Enter permit mailings Yes
- ☐
- No
- ☐

## Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes ☐ No ☐
- b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒No ☐

If yes, which offices: \_\_\_\_\_

26th St &amp; 38th St





DOCKET NO. 16510  
ITEM NO. 10  
PAGE 80

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☒

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



November 2, 2009

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 81

Dear [REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

*Marie T. Posway*

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510

ITEM NO. 10

PAGE 82

*Handwritten:* 10/16

Postal Customer Questionnaire  
Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) *SELDOM* Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



DOCKET NO. 16510  
ITEM NO 10  
PAGE 83

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain. \_\_\_\_\_

4. Do you currently use local businesses in the community?

WESLEYVILLE GASTWAY, ETC.

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 84

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

*Marie T. Posway*

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



Postal Customer Questionnaire  
Wesleyville

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 85

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

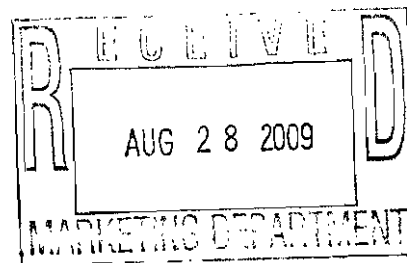
Other postal services:

a. Enter permit mailings Yes ☐ No ☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐



If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☐

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



DOCKET NO. 16510-A 36  
ITEM NO 10  
PAGE 86

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☒

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_

\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



November 2, 2009

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 87

Dear [REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

*Marie T. Posway*

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515





UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510

ITEM NO. 10

PAGE 88

Postal Customer Questionnaire  
Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

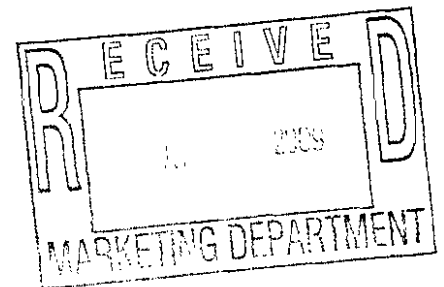
a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: 2108 East 38th St  
\_\_\_\_\_  
\_\_\_\_\_



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 89 # 30

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☒

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

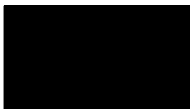
Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



DOCKET NO. 16510  
ITEM NO 10  
PAGE 90

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 91

Postal Customer Questionnaire  
Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Enter permit mailings

Yes ☐

No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms)

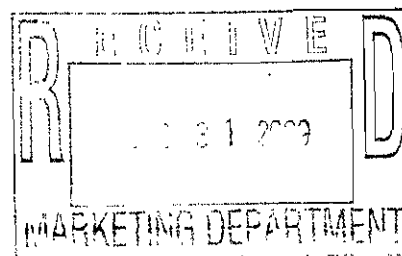
Yes ☐

No ☒

b. Assisting senior citizens, persons with disabilities, etc.

Yes ☐

No ☒



If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 92

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐ Just as Good ☒ No Opinion ☐ Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒ No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 93



UNITED STATES  
POSTAL SERVICE

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

*Marie T. Posway*

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

DOCKET NO. 16510ITEM NO. 10PAGE 94Postal Customer Questionnaire  
Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

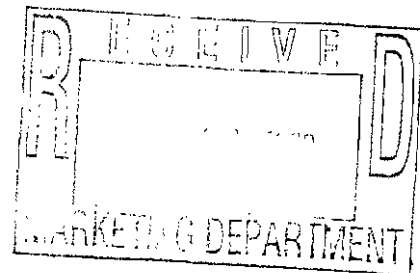
## Other postal services:

a. Enter permit mailings Yes ☐ No ☒

## Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐No ☐

If yes, which offices: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_



DOCKET NO. 16510  
ITEM NO. 10 # 32  
PAGE 95

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐ Just as Good ☒ No Opinion ☐ Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☐ No ☒

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐ No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996





UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO 10  
PAGE 96

November 2, 2009

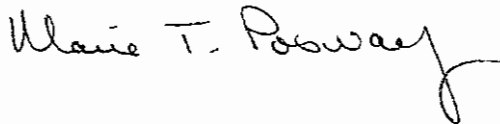


Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,



Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

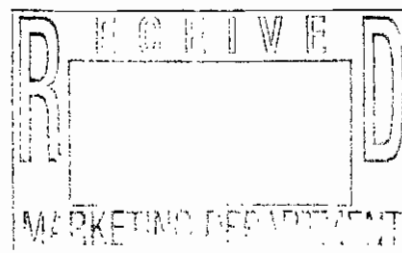
a. Enter permit mailings Yes ☐ No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: 38th ST ERIE PA

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☒

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



November 2, 2009

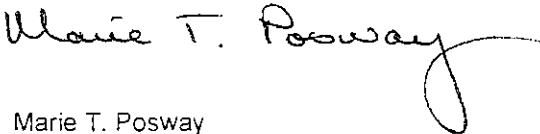
DOCKET NO. 16510  
ITEM NO. 10  
PAGE 99

Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,



Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 100

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

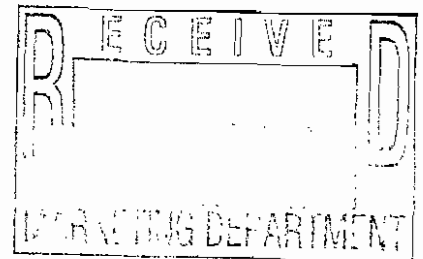
a. Enter permit mailings      Yes ☐      No ☐

**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☐      No ☐

b. Assisting senior citizens, persons with disabilities, etc.      Yes ☐      No ☐

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices:

*I will miss the Wesleyville Branch. I have been going there for 30 yrs.*



DOCKET NO. 16510  
ITEM NO. 10 # 34  
PAGE 101

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐ Just as Good ☒ No Opinion ☐ Worse ☐

Please explain. I will just have to come into town another way. Not much difference.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒ No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

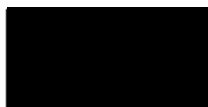
U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 102

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Enter permit mailings      Yes ☐      No ☒

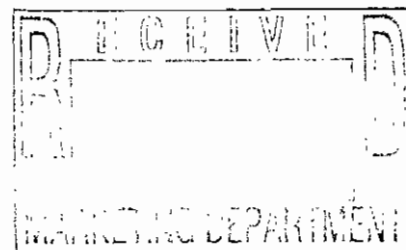
**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☒      No ☐

b. Assisting senior citizens, persons with disabilities, etc.      Yes ☐      No ☒

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_

\_\_\_\_\_





DOCKET NO. 16510  
ITEM NO. 10 #35  
PAGE 104

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☒

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☒

Name: \_\_\_\_\_  
Address \_\_\_\_\_  
Telephone \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

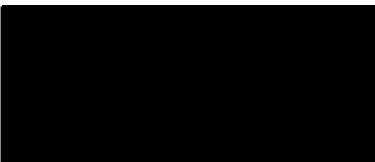
Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



DOCKET NO. 16518  
ITEM NO 10  
PAGE 105

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 106

Postal Customer Questionnaire  
Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

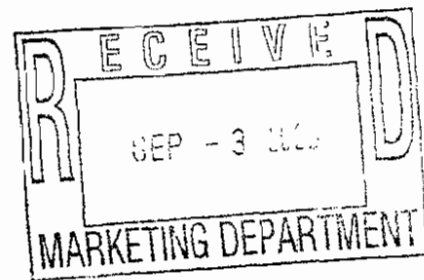
a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



DOCKET NO. 16510  
ITEM NO. 10 #21  
PAGE 107

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☒

No Opinion ☐

Worse ☐

Please explain.

But I prefer to keep the Wesleyville P.O.  
open. I like it.

4. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

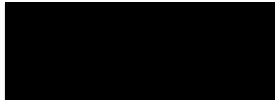
Please return your questionnaire by August 28, 2009 to the following address.

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



DOCKET NO. 16510  
ITEM NO 10  
PAGE 108

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

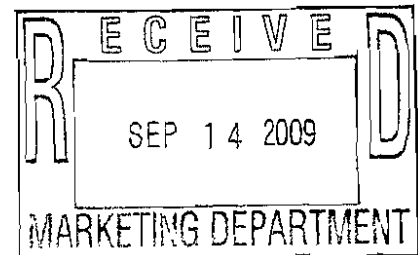
a. Enter permit mailings Yes ☐ No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: \_\_\_\_\_



DOCKET NO. 16510  
ITEM NO 10 + 3  
PAGE 110

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☒ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☐ No ☒

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐ No ☐

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

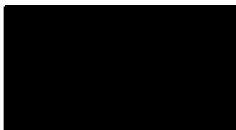
U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 111

November 2, 2009



Dear [REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515





DOCKET NO. 16510  
ITEM NO. 10  
PAGE 112

Postal Customer Questionnaire  
Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☒ No ☐

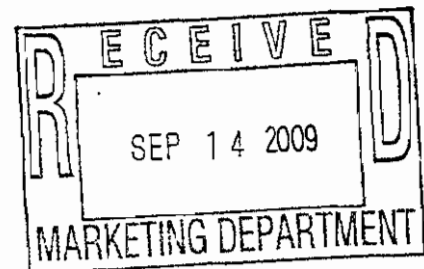
Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☒ No ☒

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_



DOCKET NO. 16510  
ITEM NO. 10 # 38  
PAGE 113

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☒

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 114



November 2, 2009

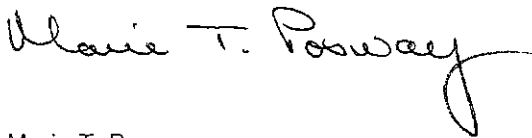


Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845

Sincerely,



Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 115

Postal Customer Questionnaire  
Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☒

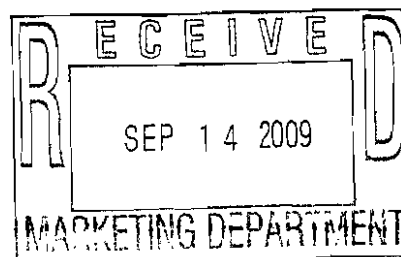
Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: EAST 38<sup>TH</sup> ST.

\_\_\_\_\_  
\_\_\_\_\_



DOCKET NO. 16510  
ITEM NO. 10 # 39  
PAGE 116

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☒

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

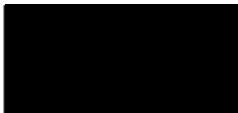
Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 117

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



UNITED STATES  
POSTAL SERVICE

Postal Customer Questionnaire  
Wesleyville

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 118

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

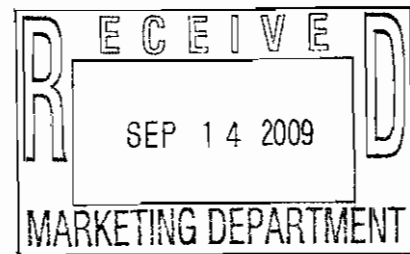
Other postal services:

a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒



If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: E. 38th Erie Pa.

\_\_\_\_\_



DOCKET NO. 16510  
ITEM NO 10  
PAGE 119

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☒

No Opinion ☐

Worse ☐

Please explain. ~~16510~~  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 120



November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



Postal Customer Questionnaire  
Wesleyville

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 121

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

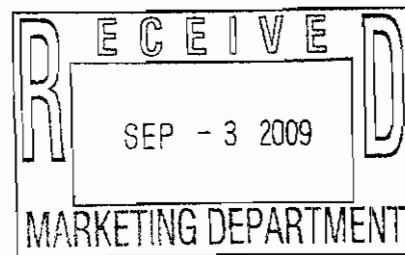
a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☒

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

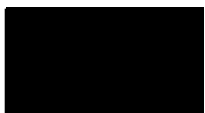
Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



DOCKET NO. 16510  
ITEM NO 10  
PAGE 123

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



DOCKET NO 16510  
ITEM NO 10  
PAGE 124

Postal Customer Questionnaire  
Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☒ No ☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☒ No ☐

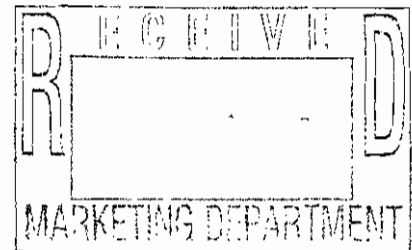
If yes, please explain: I go Regularly often to the Post Office To Pick up mail also My monthly Checks the Wesleyville branch is a Great Place for not only me also for this community Please Don't closed it we need it.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_





DOCKET NO. 16510  
ITEM NO. 10  
PAGE 125

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☒

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

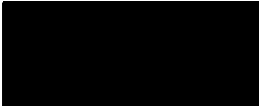
U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO 10  
PAGE 126

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

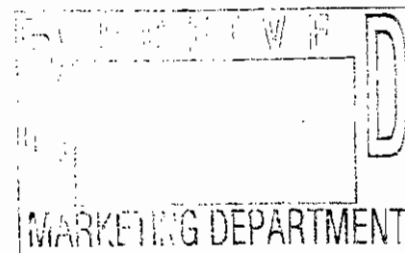
a. Enter permit mailings      Yes ☐      No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☒      No ☐

b. Assisting senior citizens, persons with disabilities, etc.      Yes ☐      No ☒

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐      No ☒

If yes, which offices: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_





DOCKET NO. 16510  
ITEM NO 10  
PAGE 128

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

Carrier will have to get another bag to deliver my junk mail, books & magazines, advertising pertaining to my Trucking business

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☒

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 129

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



DOCKET NO. 16510  
ITEM NO. 16  
PAGE 130

Postal Customer Questionnaire  
Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

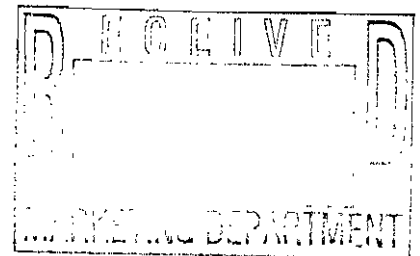
a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

DOCKET NO. 16510ITEM NO. 10 # 41PAGE 131

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☒Just as Good ☐No Opinion ☐Worse ☐

Please explain.

LOBBY OPEN more hours  
SO I CAN GET TO MAIL WHEN  
NEEDS. (WANT TO KEEP SAME ADDRESS + ZIP)  
EVEN AFTER CONSOLIDATION

4. Do you currently use local businesses in the community?

Yes ☒No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996

DOCKET NO 16510  
ITEM NO. 10  
PAGE 132



November 2, 2009

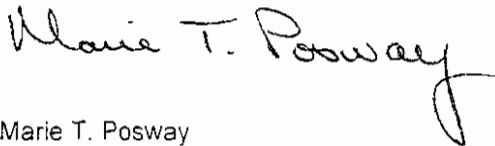


Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,



Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

DOCKET NO. 16510  
ITEM NO 10  
PAGE 133

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

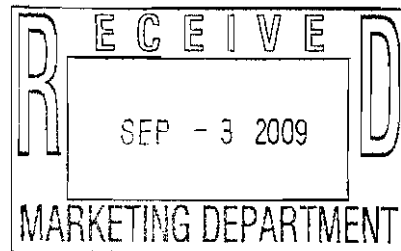
a. Enter permit mailings      Yes ☐      No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☒      No ☐

b. Assisting senior citizens, persons with disabilities, etc.      Yes ☐      No ☒

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

DOCKET NO. 16510ITEM NO. 10 # 45PAGE 134

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐Just as Good ☐No Opinion ☐Worse ☒

Please explain. \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐No ☒

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

November 2, 2009

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 135



Dear [REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515





DOCKET NO. 16510  
ITEM NO. 10  
PAGE 136

Postal Customer Questionnaire  
Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

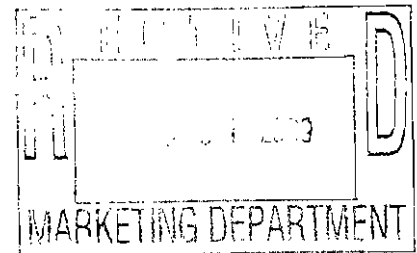
Other postal services:

a. Enter permit mailings Yes ☐ No ☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐



If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

DOCKET NO. 16510  
ITEM NO 10  
PAGE 137

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

I will HAVE to go out of my  
way to get my mail Daily

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone n \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

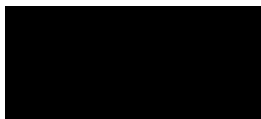
Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



DOCKET NO. 16510  
ITEM NO 10  
PAGE 138

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 139

Postal Customer Questionnaire  
Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>randomly</i>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

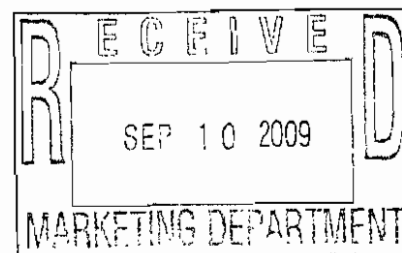
a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: convenience - availability - no  
hassles



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 140

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

Nearly daily - pass by on Buffalo  
Rd. & 38th, once a week for local.

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☐ ???

Name:

Address:

Telephone:

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

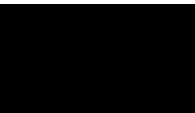
U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 141

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

*Marie T. Posway*

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

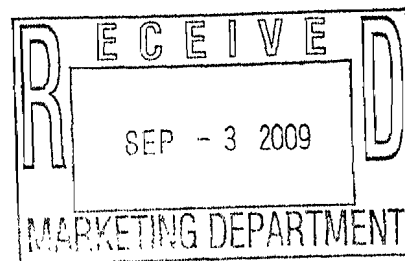
a. Enter permit mailings Yes ☐ No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510 #448  
ITEM NO. 10  
PAGE 143

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. I WILL HAVE TO GO OUT OF MY WAY TO PICK-UP  
MY MAIL, BUY STAMPS, etc.

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996

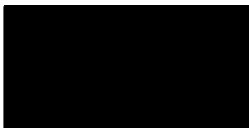




UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 144

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

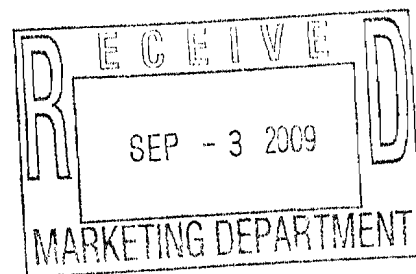
a. Enter permit mailings      Yes ☐      No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☒      No ☐

b. Assisting senior citizens, persons with disabilities, etc.      Yes ☐      No ☒

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐      No ☒

If yes, which offices: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



DOCKET NO. 16510  
ITEM NO. 10 #499  
PAGE 146

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. not a convient location for me

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☒

Name: Hooved Animal Welfare Council  
(please print your name)

Address: P.O. Box 7194

Telephone number: 814 739-9680 Date: 9-1-09

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August.28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510

ITEM NO. 10

PAGE 147

November 2, 2009

Hooved Animal Welfare Council  
PO Box 7194  
Erie PA 16510

To Whom It May Concern:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 148

Postal Customer Questionnaire  
Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

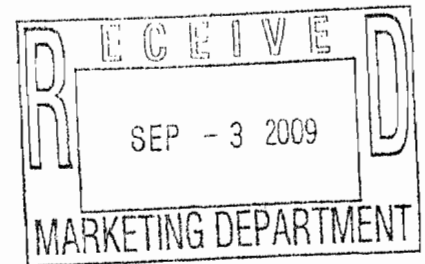
Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐  
b. Assisting senior citizens, persons with disabilities, etc. *mail* Yes ☒ No ☒



If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: *I work 3rd shift and they are closed when I go to work and get off work*



# 90

-2-

DOCKET NO 16510  
ITEM NO 10  
PAGE 149

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐Just as Good ☐No Opinion ☐Worse ☒

Please explain.

*They are not close to me  
and I want to be able to walk*

4. Do you currently use local businesses in the community?

Yes ☐No ☒

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Name:

Address:

Telephone:

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996

DOCKET NO. 16510  
ITEM NO 10  
PAGE 150



November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



Postal Customer Questionnaire  
Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

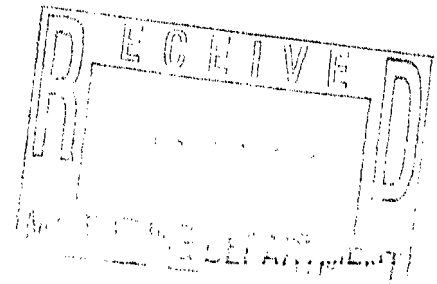
a. Picking up government forms (such as tax forms) Yes ☒ No ☐  
b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_





DOCKET NO. 16510  
ITEM NO 10  
PAGE 152

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

too far away - Wesleyville down the street

from me

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name:

Address:

Telephone:

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

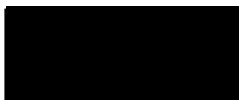
U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 153

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

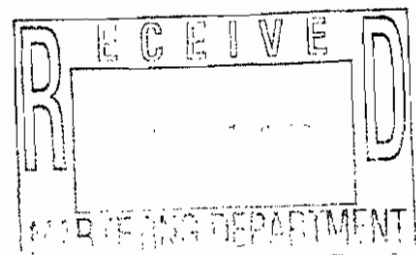
a. Enter permit mailings      Yes ☐      No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☐      No ☒

b. Assisting senior citizens, persons with disabilities, etc.      Yes ☐      No ☒

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. It will be further to go for mail.

Wesleyville needs a Post Office. We have had this box for  
All little communities need a Post Office. YEARS

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

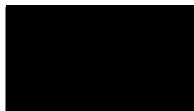
U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO 10  
PAGE 156

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

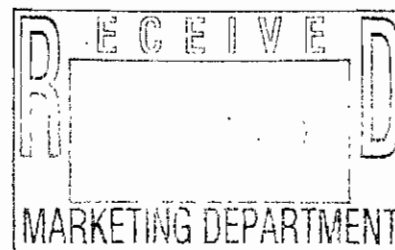
a. Enter permit mailings      Yes ☐      No ☐

**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☐      No ☐

b. Assisting senior citizens, persons with disabilities, etc.      Yes ☐      No ☐

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐      No ☒

If yes, which offices: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 158

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

*It is further away and will be difficult for me to get to.*

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☒

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996

*This is the neighborhood post office.  
Taking it away will make it  
more difficult to  
access postal services.*



November 2, 2009

DOCKET NO. 16510  
ITEM NO 10  
PAGE 159

Dear [REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



**Postal Customer Questionnaire  
Wesleyville**

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 160

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

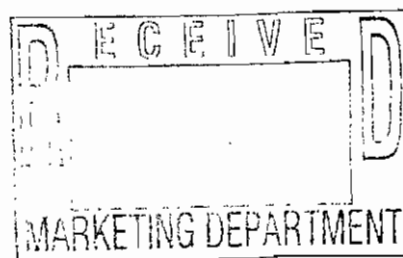
**Other postal services:**

a. Enter permit mailings      Yes ☐      No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☐      No ☒

b. Assisting senior citizens, persons with disabilities, etc.      Yes ☐      No ☒



If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐      No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



UNITED STATES  
POSTAL SERVICE

# 34

-2-

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 161

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. We wouldn't have to travel out of our way to get  
our mail from our office

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☐

Name: Greater Erie Youth for Christ  
(please print your name)

Address: 4814 Ingham Ave 16511

Telephone number: 814-899-4898 Date: 8/27/09

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 162

November 2, 2009

Greater Erie Youth for Christ  
4814 Iroquois Avenue  
Erie PA 16511

To Whom It May Concern:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



Postal Customer Questionnaire  
Wesleyville

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 163

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

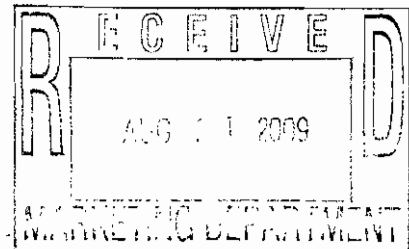
Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐  
b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒



If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



DOCKET NO. 16510#  
ITEM NO 10  
PAGE 164

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Longer lines, Having to go out of my way to pick up mail. I would like to see Wesleyville Post office stay open as it currently has a large Senior Citizen base.

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☐

Name:

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 165

November 2, 2009

Dear [REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

*Marie T. Posway*

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



UNITED STATES  
POSTAL SERVICE

Postal Customer Questionnaire  
Wesleyville

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 166

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Enter permit mailings

Yes ☐

No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms)

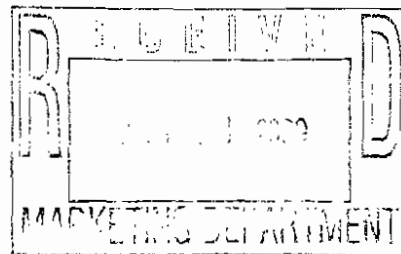
Yes ☒

No ☐

b. Assisting senior citizens, persons with disabilities, etc.

Yes ☐

No ☒



If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

DOCKET NO. 16510#3ITEM NO. 10PAGE 167

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐Just as Good ☐No Opinion ☐Worse ☒

Please explain.

To far to travel

4. Do you currently use local businesses in the community?

Yes ☒No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Name:

Address:

Telephone:

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996





UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 168

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 169

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

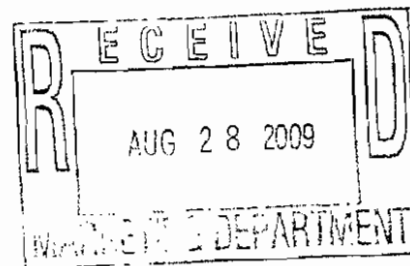
a. Enter permit mailings      Yes ☐      No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☐      No ☒

b. Assisting senior citizens, persons with disabilities, etc.      Yes ☐      No ☒

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

DOCKET NO. 165104ITEM NO. 10PAGE 170

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐Just as Good ☐No Opinion ☐Worse ☒

Please explain.

It's further away now I only live  
2 blocks from the post office.

4. Do you currently use local businesses in the community?

Yes ☐No ☒

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐No ☒

Name:

Address:

Telephone:

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



November 2, 2009

DOCKET NO. 16510  
ITEM NO 10  
PAGE 171

Dear [REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

*Marie T. Posway*

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

a. Enter permit mailings Yes ☒ No ☐

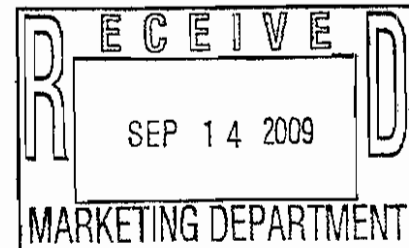
**Nonpostal Services**

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☒ No ☐

If yes, please explain:

*I have used the Wesleyville Post Office since 1960. Always pleasant and efficient service.*



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



DOCKET NO 16510  
ITEM NO 10 # 38  
PAGE 173

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

*The Post Office is too far from town in that area. Too far.*

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

*Possible*

Name:

Address:

Telephone number:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

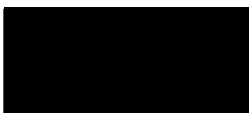
U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 174

November 2, 2009



Dear [REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

DOCKET NO. 16510  
ITEM NO 10  
PAGE 175

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily <sup>4</sup>	Weekly	Monthly	Never
a. Buy stamps	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

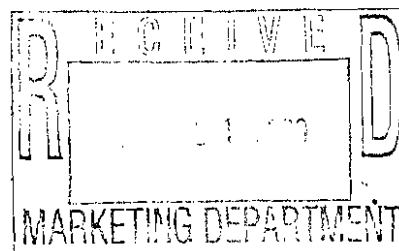
**Other postal services:**

a. Enter permit mailings <sup>2</sup> Yes ☒ No ☐

**Nonpostal Services**

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☒ No ☐



If yes, please explain: My father is a disabled senior citizen and this post office branch is the easiest one for him to access. I really hope it doesn't close!  
3

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_





UNITED STATES  
POSTAL SERVICE

-2-

# ~~39~~  
DOCKET NO. 16510  
ITEM NO 10  
PAGE 176

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

I have no vehicle access to any location,  
and this one is much closer in walking distance.

The workers are super friendly and just way  
more convenient. It would also be a better idea to walk,  
instead of using cars not only health wise, but for our

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

environment, too!

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☒

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

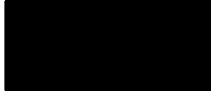
U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO 16510  
ITEM NO 10  
PAGE 177

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed the convenience of the Wesleyville Branch and friendly service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

a. Enter permit mailings Yes ☐ No ☒

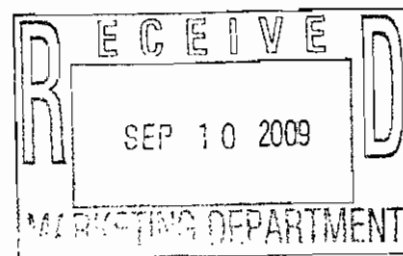
**Nonpostal Services**

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☒ No ☐

If yes, please explain: YES, I'VE ASSISTED THEM CARRYING

PARCELS BY HOLDING THE DOOR FOR THEM.



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: NUMEROUS, I TRAVEL.



DOCKET NO. 16510 # 600  
ITEM NO 10  
PAGE 179

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. LOBBY HOURS WOULD BE THE PLUS, THE MINUS WOULD BE  
THE LOCATION... WESLEYVILLE IS A MORE PRIME LOCATION IN THE CONVENIENCE  
OF A GREATER LOCAL BUSINESS DISTRICT. THE ACCELERATION SERVICE  
WOULD BE NO COMPARISON.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐ NOT AS OFTEN No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO 10  
PAGE 180

November 2, 2009

Dear [REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed the convenience of the Wesleyville Branch and quality of service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 181

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

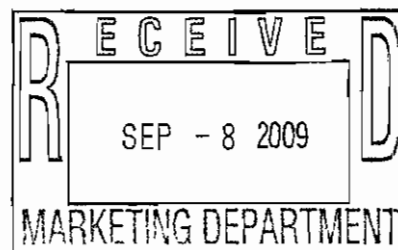
a. Enter permit mailings Yes ☐ No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☒ No ☐

If yes, please explain: I ASSIST FRIENDS & NEIGHBORS AT LEAST WEEKLY TO USE THE WESLEYVILLE BRANCH WHO ARE EITHER ELDERLY OR DISABLED.



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: \_\_\_\_\_



DOCKET NO. 16518 # 1  
ITEM NO 10  
PAGE 182

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain. I HAVE USED THE ERIE GENERAL MAIL FACILITY ON OCCASION AND FELT THAT THE SERVICE AT THE WESLEYVILLE BRANCH IS FRIENDLY AND CUSTOMER ORIENTED.

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

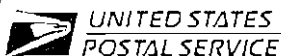
Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

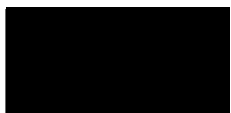
Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



DOCKET NO. 16510  
ITEM NO 10  
PAGE 183

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern on the quality of service provided. Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515





DOCKET NO. 16510  
ITEM NO. 10  
PAGE 184

Postal Customer Questionnaire  
Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

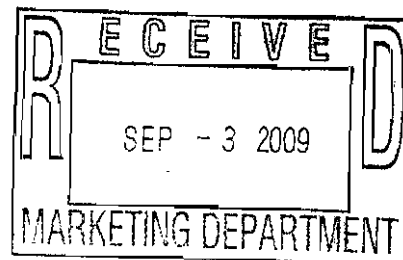
a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



DOCKET NO. 16510# 652  
ITEM NO 10  
PAGE 185

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☒

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. They always take time to help me no  
matter what I need. Very courteous, and efficient.  
I would not want to go anywhere else

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☒

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

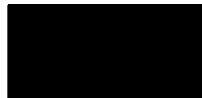
U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO 16510  
ITEM NO 10  
PAGE 186

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern on the quality of service provided. Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 187

Postal Customer Questionnaire  
Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

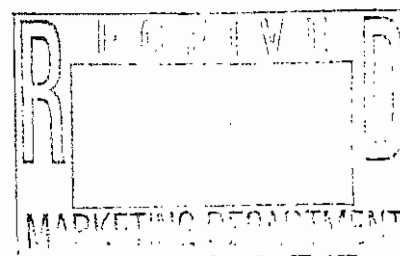
a. Enter permit mailings Yes ☐ No ☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: \_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_



DOCKET NO. 16510 # 63  
ITEM NO 10  
PAGE 188

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

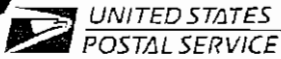
Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996

I AM A SELF EMPLOYED  
BUSINESS MAN. AND WE  
LOVE HAVING THE WESLEYVILLE  
OFFICE OPEN FOR OUR  
PERSONAL AND BUSINESS  
NEEDS!

DOCKET NO 16510  
ITEM NO 10  
PAGE 189



November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in having your personal and business needs met. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages <u>OCCASIONALLY</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

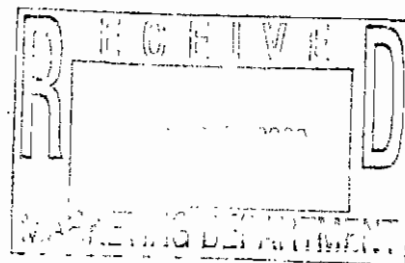
**Other postal services:**

a. Enter permit mailings Yes ☐ No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒



If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: \_\_\_\_\_

ERIE GENERAL MAIL FACILITY ON EAST 38<sup>TH</sup>



DOCKET NO. 16510  
ITEM NO. 10 # 64  
PAGE 191

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

INDIFFERENT - BUT PREFER WESLEYVILLE TO STAY OPEN.  
No Opinion ☒

Worse ☐

Please explain. ALTHOUGH PASS BY 38<sup>TH</sup> ST HOWEVER - I LIKE THAT LOBBY IS OPEN  
TO WORK - LINES WILL BE LONGER 7 DAYS/24 HOURS TO PICKUP MAIL AT MY  
IF NEEDED SERVICE & NOT AS CLOSE CONVENIENCE  
TO WORK FACILITY IF NEEDED TO MAKE  
QUICK TRIP

OUR BUSINESS  
WOULD NO  
NEED POS  
OFFICE OF  
ON SATURD  
IF THAT W  
CUT COSTS

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name:

Lawrence Park Golf Club

(please print your name)

Address:

PO Box 7241, Erie 16510

Telephone number:

814-899-0257

Date:

8/25/09

EXT 23 (WONNIE)

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996





DOCKET NO. 16510  
ITEM NO 10  
PAGE 192

November 2, 2009

Lawrence Park Golf Club  
PO Box 7241  
Erie PA 16510

To Whom It May Concern:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed the convenience of the Wesleyville Branch and quality of service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



Postal Customer Questionnaire  
Wesleyville

DOCKET NO. 16510  
ITEM NO 10  
PAGE 193

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

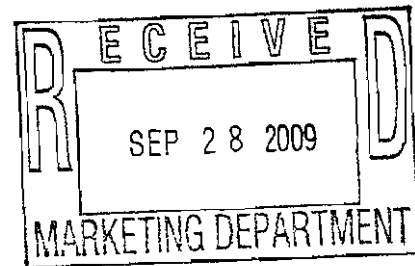
Other postal services:

a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☒ No ☐



If yes, please explain:

Special have More Handicap  
Parking

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices:

38th St, General. But  
Wesleyville is more convenient for me.



DOCKET NO. 16510 # 65  
ITEM NO. 10  
PAGE 194

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☒

Just as Good ☒

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

*all the time*

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 195

November 2, 2009

Dear [REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

*Marie T. Posway*

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



Postal Customer Questionnaire  
Wesleyville

DOCKET NO. 16510  
ITEM NO 10  
PAGE 196

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☐

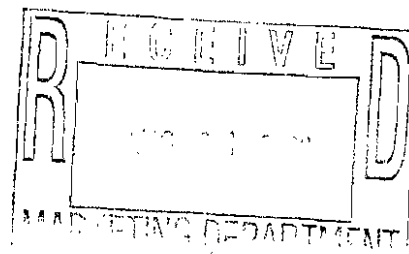
Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_



DOCKET NO. 16510 #66  
ITEM NO. 10  
PAGE 197

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

BUT NOT AS No ☐

Name: \_\_\_\_\_

Address \_\_\_\_\_

Telephone \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996

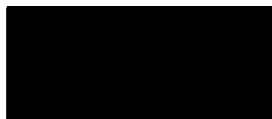
where will it stop! You Raise The Cost To Mail!  
Then You Take The Mail Boxes off The  
Street Corner.  
Now You Want To Close Our Branch  
office, I just can't believe what I'm  
Hearing.



UNITED STATES  
POSTAL SERVICE

November 2, 2009

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 198



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

*Marie T. Posway*

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



UNITED STATES  
POSTAL SERVICE

Postal Customer Questionnaire  
Wesleyville

DOCKET NO. 16510  
ITEM NO 10  
PAGE 199

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☒

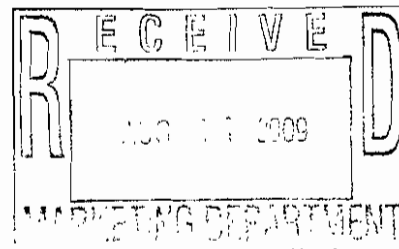
Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_





DOCKET NO. 16510 # 6  
ITEM NO 10  
PAGE 200

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

Wesleyville is the best  
friendly and personal

4. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☒

Name:

Address:

Telephone:

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



November 2, 2009

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 201

Dear [REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern on the quality of service provided. Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

*Marie T. Posway*

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 202

Postal Customer Questionnaire  
Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

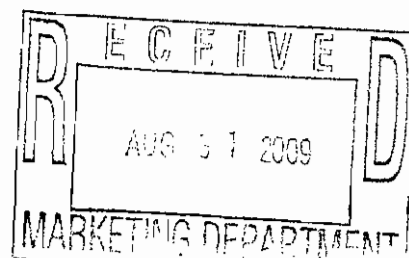
a. Enter permit mailings Yes ☐ No ☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



DOCKET NO 16510  
ITEM NO 10  
PAGE 203

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_

\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☐

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996

DOCKET NO. 16510  
ITEM NO 10  
PAGE 204

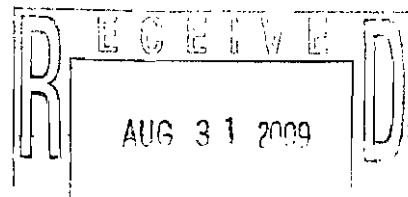
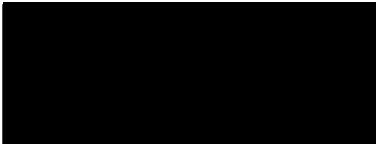
August 27, 2009

To whom it may concern,

This letter is in regard to the Wesleyville Post Office. The office is so convenient to all of us senior citizens. I beg of you please do not take this away from us.

Please give us a little consideration and leave the post office doors open for us. We thank you in Advance for your consideration.

Sincerely,





UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 205

November 2, 2009



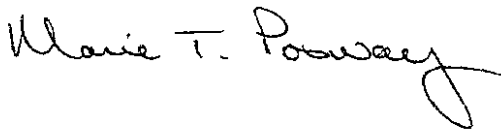
Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern on the convenience of the Wesleyville Branch for senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact Consumer Affairs for more information.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,



Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

a. Enter permit mailings      Yes ☐      No ☐

**Nonpostal Services**

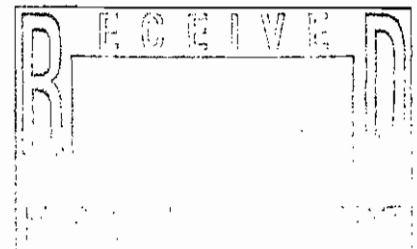
a. Picking up government forms (such as tax forms)      Yes ☐      No ☐

b. Assisting senior citizens, persons with disabilities, etc.      Yes ☐      No ☒

*I Am Disabled*

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_

\_\_\_\_\_

DOCKET NO. 16510ITEM NO. 10 ~~11~~PAGE 207

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐Just as Good ☐No Opinion ☐Worse ☐

Please explain. I'm disabled No one to get MAIL for  
me. I get a neighbor when I can't  
get my MAIL & IT COSTS me & I CAN'T AFFORD TO PAY  
someone TO get my MAIL.

4. Do you currently use local businesses in the community?

Yes ☒No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐No ☒

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996





UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 208

November 2, 2009



Dear [REDACTED]:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern on the convenience of the Wesleyville Branch due to your disability. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. To request an exception for hardship delivery, customers may contact Consumer Affairs for more information.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

DOCKET NO. 16510  
ITEM NO 10  
PAGE 209

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> <i>occasionally</i>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>occasionally</i>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

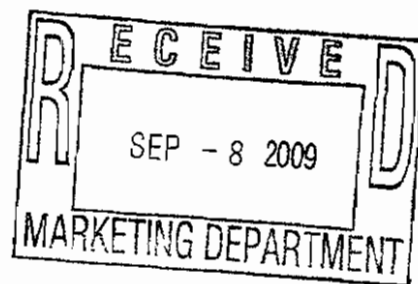
a. Enter permit mailings Yes ☐ No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_



DOCKET NO. 16510  
ITEM NO. 70  
PAGE 210

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. because I have a disability and they would have way more people to wait on and take a lot longer to help you.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒ No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO 16510  
ITEM NO 10  
PAGE 211

November 2, 2009



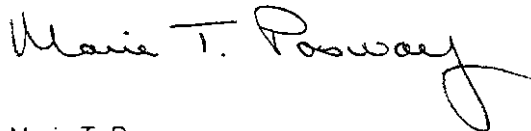
Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern on the convenience of the Wesleyville Branch due to your disability. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. To request an exception for hardship delivery, customers may contact Consumer Affairs for more information.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,



Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

DOCKET NO. 16510  
ITEM NO 10  
PAGE 212

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

a. Enter permit mailings      Yes ☐      No ☐

**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☐      No ☐

b. Assisting senior citizens, persons with disabilities, etc.      Yes ☐      No ☐

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐      No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



# 51 DOCKET NO. 1651.0  
ITEM NO 10  
PAGE 213

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996

U.S. Postal Service

The first question that comes to my mind in consideration of closing the Wesleyville, Pa. Postal Branch is the people without transportation to the East 38th Street what is their recourse?

Is the Wesleyville branch that much of a financial burden that it is being considered for closing? Looking at the employee parking lot at 38th St., there is obviously quite a number of people working at this facility - AND ONLY ONE PERSON AT THE WESLEYVILLE BRANCH ?? One been waiting @ 38th St - one clerk and the place full of customers and NOBODY at the other station - BUT I SEE TWO/THREE of the clerks there but NOT waiting on customers !! ??

In my personal opinion, the closing of the Wesleyville branch would leave a large void. The operator at the branch is competence PLUS+.

10/2/09

11  
Paradoxically — for some

unfathomable reason the mail  
used to be delivered about 10:30 ~~AM~~ in  
the morning and now if we're lucky  
4:00 — 5:30 ~~PM~~ in the afternoon. Is  
that a change in delivery season?  
the reason?

Believe you me there is some-  
thing radically wrong with the system  
if it is on the verge of bankruptcy?

The price of mail goes up and the deficit  
along with it?

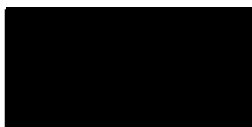




UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO 10  
PAGE 216

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern for those without transportation and the quality of service at the Erie General Mail Facility. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

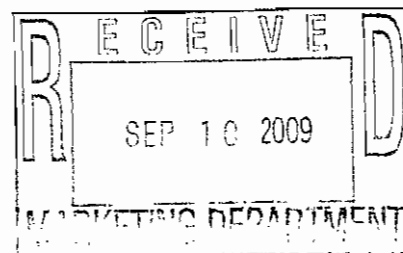
a. Enter permit mailings Yes ☐ No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: OTHER SERVICES ARE A GREATER DISTANCE.



DOCKET NO. 16570  
ITEM NO. 10  
PAGE # 218

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. My office is in Green township. I would have a greater distance to travel. I have also posted my P.O. Box number as my main contact and if this changes it would be at a cost to me.

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☐

Name:

Address:

Telephone:

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996

*SORRY for the delay!*

DOCKET NO. 16510  
ITEM NO 10  
PAGE 219



November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 220

Postal Customer Questionnaire  
Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

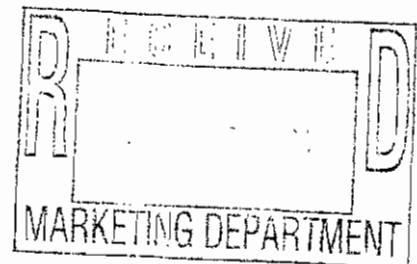
a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

#DOCKET NO. 16510  
ITEM NO. 10  
PAGE 221

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☒

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

*MAYBE STOP SPONSERING GOLF EVENTS, LANCE ARMSTRONG, etc.*

Please return your questionnaire by August 28, 2009 to the following address: *WOULD SURE SAVE \$'S*

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO 10  
PAGE 222

November 2, 2009



Dear [REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



Postal Customer Questionnaire  
Wesleyville

DOCKET NO. 16510  
ITEM NO. 10  
PAGE 223

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

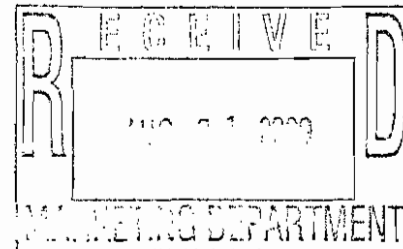
Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/> sometimes	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒  
b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒



If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: East 38 street and 14-13 street  
\_\_\_\_\_  
\_\_\_\_\_





DOCKET NO. 16510 # 7  
ITEM NO. 10  
PAGE 224

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain.

Dont get mail delivery to  
me all mail goes to my  
P.O. Box

4. Do you currently use local businesses in the community?

Yes ☒

No ☒

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name:

Address:

Telephone:

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996

Can you please tell me if  
I have to change my P.O. Box  
So I can do so. And ~~get~~  
get everything ready i need to  
Thank you.

DOCKET NO. 16510  
ITEM NO 10  
PAGE 225



November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern with changing your address. If you are a post office box customer, you have the option of post office box delivery at the Erie General Mail Facility, or you may receive carrier delivery at your residence. The Postal Service is considering relocating current post office boxes to the Erie General Mail Facility. You will not be required to change your mailing address if you choose to continue your Post Office Box at the new location.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

DOCKET NO 16510  
ITEM NO 10  
PAGE 226

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

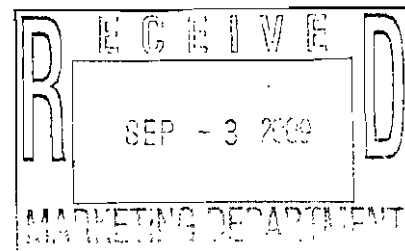
a. Enter permit mailings      Yes ☒      No ☐

**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☒      No ☐

b. Assisting senior citizens, persons with disabilities, etc.      Yes ☒      No ☐

If yes, please explain: Passport Forms and they help me fill it out if I have any questions.



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒      No ☐  
If yes, which offices: Henriccreek

# ~~75~~  
DOCKET NO. 16510  
ITEM NO 10  
PAGE 227

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☒

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain.

I like my Post Office Box so no one  
mess with my mail and if I have any  
questions whats in the box my carrier isn't that far away!

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☒

They are like  
family at  
Wesleyville  
Branch

Name:

Address:

Telephone:

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

November 2, 2009

DOCKET NO 16510  
ITEM NO 10  
PAGE 228

Dear [REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed a concern for the attentive service you receive at the Wesleyville Branch and security of your mail. Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier. If you are a post office box customer, you have the option of post office box delivery at the Erie General Mail Facility, or you may receive carrier delivery at your residence.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire**  
**Wesleyville**

DOCKET NO. 16510  
ITEM NO 10  
PAGE 229

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

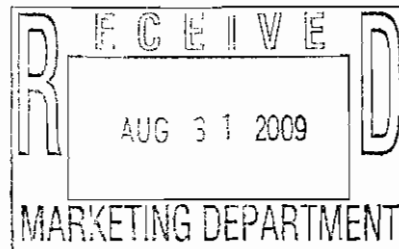
**Other postal services:**

a. Enter permit mailings Yes ☐ No ☐

**Nonpostal Services**

a. Picking up government forms (such as tax forms) Yes ☐ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐



If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: 38<sup>th</sup> I COULD REROUTE MY TRAVEL BUT IT COST ME MORE TIME OR ONE OF MY EMPLOYEES

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain. WE NEED TO HAVE MAIL DELIVERY TO SHOP HOW  
DO WE SET THAT UP?

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

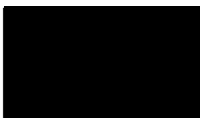
U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO 10  
PAGE 231

November 2, 2009



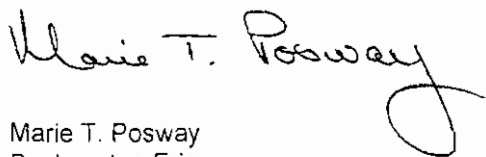
Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed a concern with how to obtain mail delivery to your shop. Information on how to obtain post office box delivery at the Erie General Mail Facility or carrier delivery at your residence will be provided if it is decided to discontinue the Wesleyville Branch.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,



Marie T. Posway  
Postmaster, Erie  
2108 E. 38<sup>th</sup> Street  
Erie PA 16515



**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

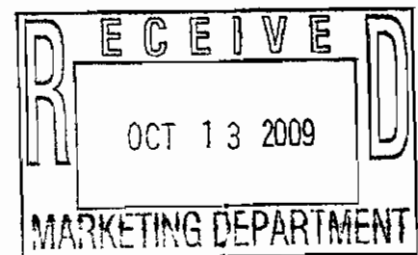
a. Enter permit mailings Yes ☐ No ☐

**Nonpostal Services**

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



DOCKET NO. 165104  
ITEM NO. 10  
PAGE 233

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☒ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐ No ☒

Name: \_\_\_\_\_

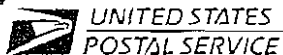
Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

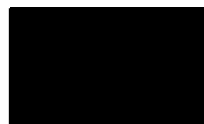
Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



DOCKET NO. 16510  
ITEM NO 10  
PAGE 234

November 2, 2009



Dear 

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

A handwritten signature in cursive script that reads "Marie T. Posway".

Marie T. Posway  
Postmaster, Erie  
2108 E 38<sup>th</sup> Street  
Erie PA 16515

**Postal Customer Questionnaire  
Wesleyville**

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

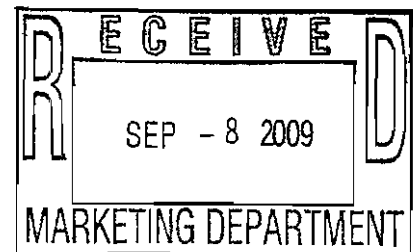
**Other postal services:**

a. Enter permit mailings      Yes ☐      No ☐

**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☐      No ☐

b. Assisting senior citizens, persons with disabilities, etc.      Yes ☐      No ☐



If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐      No ☒

If yes, which offices: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510  
ITEM NO 10  
PAGE 236

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☐

No ☐

Name: PAUL BRYSON  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 237

**MEMO TO THE RECORD  
NOVEMBER 2, 2009**

I was not able to respond to the questionnaire because it was returned without a return address.

Jane Rahenkamp  
Manager, Customer Relations



UNITED STATES  
POSTAL SERVICE

Postal Customer Questionnaire  
Wesleyville

DOCKET NO. 16510

ITEM NO. 10

PAGE 238

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

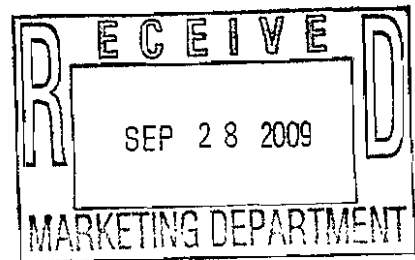
a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



DOCKET NO. 16510  
ITEM NO. 10  
PAGE 239

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. IT IS EASIER TO GET TO WESLEYVILLE BRANCH  
AND THEY ARE FRIENDLIER.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Wesleyville Branch is discontinued?

Yes ☒ No ☐

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 9/22/09

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service  
Post Office Review Coordinator  
1001 California Ave Room 2063  
Pittsburgh PA 15290-9996





DOCKET NO. 16510  
ITEM NO. 10  
PAGE 240

**MEMO TO THE RECORD  
NOVEMBER 2, 2009**

I was not able to respond to the questionnaire because it was returned without a name or return address.

Jane Rahenkamp  
Manager, Customer Relations



### Postal Customer Questionnaire Analysis

Questionnaires were distributed to all PO Box customers of the Wesleyville Finance Station on 8/19/2009. Additionally, questionnaires were available at the Wesleyville Finance Station to walk-in retail customers during the survey period.

#### A. Number of Questionnaires

Total questionnaires distributed	<u>198</u>
Total questionnaires available at Counter	<u>50</u>
Favorable to proposal	<u>18</u>
Unfavorable to proposal	<u>27</u>
Expressing no opinion	<u>34</u>
Total questionnaires received	<u>*79</u>

\*2 questionnaires returned without name and/or address.

#### B. Postal Concerns

The following postal concerns were expressed:

1. Concern: Customers expressed concern in traveling out of their way to receive customer service.

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
2. Concern: Customers expressed concern for those without transportation and the quality of service at the Erie General Mail Facility.

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier

3. Concern: Customers expressed concern for the attentive service they receive at the Wesleyville Branch and security of their mail.

Response: Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier. If you are a post office box customer, you have the option of post office box delivery at the Erie General Mail Facility, or you may receive carrier delivery at your residence.

4. Concern: Customers expressed concern for the quality of service provided.

Response: Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier.

5. Concern: Customers expressed concern regarding the convenience of the Wesleyville Branch and friendly service.

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier.

6. Concern: Customers expressed concern on the convenience of the Wesleyville Branch for senior citizens.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact Consumer Affairs for more information.

7. Concern: Customers expressed concern on the convenience of the Wesleyville Branch due to their disability.

Response: Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. To request an exception for hardship delivery, customers may contact Consumer Affairs for more information.

8. Concern: Customers expressed concern with changing their address.

Response: If you are a post office box customer, you have the option of post office box delivery at the General Mail Facility, or you may receive carrier delivery at your residence. The Postal Service is considering relocating current post office boxes to the Erie General Mail Facility. You will not be required to change your mailing address if you choose to continue your Post Office Box at the new location.

DOCKET NO. 16510  
ITEM NO. 11  
PAGE 3

9. Concern: Customers expressed concern in having their personal and business needs met.

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

10. Concern: Customers expressed concern with how to obtain mail delivery to their shop.

Response: Information on how to obtain post office box delivery at the Erie General Mail Facility or carrier delivery at your residence will be provided if it is decided to discontinue the Wesleyville Branch.

**C. Nonpostal Concerns**

There were no non-postal concerns expressed.

DOCKET NO. 16510  
ITEM NO 12  
PAGE 1

John R. Stempka, President/CFO  
Advanced Welding Technologies  
3110 Pearl Ave. P.O. Box 7158  
Erie, PA 16510  
September 10, 2009

Marie Posway  
Postmaster  
USPS  
2108 East 38<sup>th</sup>  
Erie, PA 16515

Dear Postmaster:

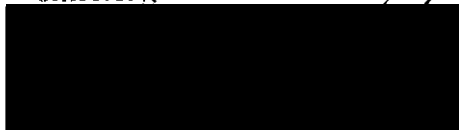
I am a long-time business owner of our city, and I am writing to express my concern about recent discussion and the pending decision to close the Wesleyville Branch Post Office. I understand that the decision is being considered; but please take a look at the over 600 signers we have collected.

I do not believe that the benefits of eliminating the branch compare favorably to the benefits of keeping the Branch office. Consider: The impact of this on the people who use this office. They have signed the petition to keep it open. Its location is very close to the area neighborhoods where many of the people are elderly or lower income and do not own transportation and walk to use the services. Furthermore, in the winter the issue of walking is of the utmost concern because of our severe winter conditions we have being in the heavy snow belt on the great lakes.

It would seem that the Post Office could buy the facility that would become an asset rather than a rental expense. We at AWT keep a post office box there as well as many other local business and residents. We only ask your do diligence and consideration in the planning of this decision and the great impact it will have on the borough business & residents.

I am looking forward to your response.

Sincerely,



John R. Stempka

DISTRICT MANAGER  
CUSTOMER SERVICE & SALES



September 25, 2009

Mr. John Stempka, President/CFO  
Advanced Welding Technologies  
3110 Pearl Avenue  
P. O. Box 7158  
Erie, PA 16510-7158

Dear Mr. Stempka,

This is in response to your inquiry to Postmaster Marie Posway concerning the consolidation of Post Office stations and branches. I understand you are concerned about the closing of the Wesleyville Branch.

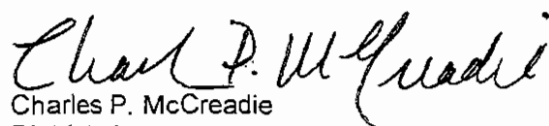
Thank you for sharing your comments. I appreciate your interest in the customers in the Wesleyville Community, particularly those who are elderly and may not have available transportation, to ensure continued access to the United States Postal Service. Indeed, the very survival of the Postal Service depends upon continued access for all customers, despite weak economic conditions and the firm expectation that mail volume will continue to drop. So far this fiscal year, the Postal Service is faced with a 12.6% decline in total mail volume and a revenue shortfall of nearly \$4.7 billion. We are projecting a \$7 billion loss in fiscal year 2009, and the inability to pay all our bills unless Congress acts. Forecasts for fiscal year 2010 appear equally as grim.

In the face of these historic challenges, the Postal Service must pursue any identifiable solutions and strategies to mitigate the impact. After cutting management by consolidating District and Area offices, closing some mail processing facilities and consolidating operations at others, and revamping letter carrier operations so that carriers spend more of their time on the street delivering mail, the Postal Service is now examining station and branch operations in larger cities throughout the nation for possible efficiency gains. The focus is on areas where we have many offices in close proximity to one another—urban and suburban areas—where consolidations may be possible.

The Postal Service is conducting a study of postal operations at the Wesleyville Branch. The study is ongoing and no decision has been made. We do not anticipate this review process to generate any changes this fiscal year and customers and employees will be notified in advance of any changes that may affect service in their areas. You can be assured that postal officials are devoting careful attention and effort to this study.

Thank you for the opportunity to address this matter with you.

Sincerely,

  
Charles P. McCreddie  
District Manager

CONSUMER AFFAIRS  
PITTSBURGH PA 15290

PAGE

PM PCH	
MCSO	
ST. MGR	
SRL POOM	
POOM	
PM	
MGR. HR	CR
L. SOLNIK	
FILE	

DOCKET NO. 16510  
12  
2

DOCKET NO 16510  
ITEM NO 12  
PAGE 3

September 16, 2009

Postmaster of Erie, Marie T. Posway  
2108 E. 38<sup>th</sup> Street  
Erie, PA 16515-9998

Postmaster General, John E. Potter  
U.S. Postal Service  
475 L'Enfant Plaza West, SW  
Washington, DC 20260-0010

Dear Postmaster of Erie, Marie T. Posway and Postmaster General, John E. Potter:

With reference to the proposed closure of the Wesleyville Branch post office 3112 Buffalo Road, Erie, PA 16510, please retain this post office for the following reasons:

1. It provides convenience for many customers with limited mobility who walk to it from Wesleyville, Lawrence Park, eastern part of Erie, and western part of Harborcreek Township. Not only is walking good from a health standpoint, it also reduces carbon emissions.
2. This post office serves as an economic engine for Wesleyville by attracting foot traffic. Nearby business and industry are big users of post office services. Residents, business people, and shoppers that come to the Wesleyville Post Office are an important economic and social asset for this community.
3. It takes pressure off the Erie General Mail Facility at 2108 E. 38th Street Erie, PA 16515 by reducing queuing at that facility.

Closure of the Wesleyville Post Office is counter to the United States Code Title 39 section 101(b) which states in part the specific intent of Congress is "that effective postal service be insured to residents of both urban and rural communities." The United States Code Title 39 section 404 (2)(A)(i) requires the Postal Service to consider "the effect of such closing or consolidation on the community served by such post office." Closure of this post office undermines the United States Postal Service universal service obligation. Please retain the Wesleyville Post Office and include this letter in the record of this proceeding.

Sincerely,

Cc: Congresswoman Kathy Dahlkemper

DISTRICT MANAGER  
CUSTOMER SERVICE & SALES



DOCKET NO. 16510  
ITEM NO. 12  
PAGE 4

September 25, 2009

Dear [REDACTED]

This is in response to your inquiry to Postmaster Marie Posway and Postmaster General John Potter concerning the consolidation of Post Office stations and branches. I understand you are concerned about the closing of the Wesleyville Branch.

Thank you for sharing your comments. I appreciate your interest in the customers in the Wesleyville, Lawrence Park and Harborcreek Township, particularly those with limited mobility, to ensure continued access to the United States Postal Service. Indeed, the very survival of the Postal Service depends upon continued access for all customers, despite weak economic conditions and the firm expectation that mail volume will continue to drop. So far this fiscal year, the Postal Service is faced with a 12.6% decline in total mail volume and a revenue shortfall of nearly \$4.7 billion. We are projecting a \$7 billion loss in fiscal year 2009, and the inability to pay all our bills unless Congress acts. Forecasts for fiscal year 2010 appear equally as grim.

In the face of these historic challenges, the Postal Service must pursue any identifiable solutions and strategies to mitigate the impact. After cutting management by consolidating District and Area offices, closing some mail processing facilities and consolidating operations at others, and revamping letter carrier operations so that carriers spend more of their time on the street delivering mail, the Postal Service is now examining station and branch operations in larger cities throughout the nation for possible efficiency gains. The focus is on areas where we have many offices in close proximity to one another—urban and suburban areas—where consolidations may be possible.

The Postal Service is conducting a study of postal operations at the Wesleyville Branch. The study is ongoing and no decision has been made. We do not anticipate this review process to generate any changes this fiscal year and customer and employees will be notified in advance of any changes that may affect service in their areas. You can be assured that postal officials are devoting careful attention and effort to this study.

Thank you for the opportunity to address this matter with you.

Sincerely,

Charles P. McCreadie  
District Manager

CONSUMER AFFAIRS  
PITTSBURGH PA 15290

PM/PGH	
MCSO	
ST MGR	
SR POOM	
POOM	
PM	
MGR. HRT	CR
L. SOLNIK	
FILE	



# Mystery Shopper - Wait Times

REPORT FILTER:

((Retail Unit) = ERIE-WESLEYVILLE BR: [REDACTED] And ((Fiscal Year) = FY 2009)

District	Retail Unit DESC	Retail Unit Unit Finance Number	LOC Code	Date	Mystery Shop Evaluation ID	Mystery Shop Sequence	Wait Time	Total Stations	Stations Staffed	Lobby Assistant (Y/N)	Revenue and Non- Revenue Transactions	Stamps Only Visits	Alternate Access Eligible Visits	Mail Pickup Only Visits
WESTERN PENNSYLVANIA	ERIE- WESLEYVILLE BR		16510											

DOCKET NO 16510  
ITEM NO 13  
PAGE 1

# Mystery Shopper - Wait Times

REPORT FILTER:

((Retail Unit) = ERIE PO - GMF:4125440006) And ((Fiscal Year) = FY 2009)

District	Retail Unit DESC	Retail Unit Finance Number	LOC Code	Date	Mystery Shop Evaluation ID	Mystery Shop Sequence	Wait Time	Total Stations	Stations Staffed	Lobby Assistant (Y/N)	Total Revenue and Non- Revenue Transactions	Stamps Only Visits	Alternate Access Eligible Visits	Mail Pickup Only Visits
WESTERN PENNSYLVANIA	ERIE PO - GMF		16515											

DOCKET NO. 16510  
ITEM NO 14  
PAGE 1

US Postal Service Mystery Shopping Program  
Location Category Scores  
Fiscal Year 2009

	Zip Code	Fin Num	Unit ID	Evaluation	Wait Time s In Line/TH>	Hazmat	Sales Skills	Product	Promotion and Merchandising	Image	Overall Score
							Product Offering	Knowledge_Produ ct Explanation			
US Postal Service National Eastern Area Erie District Erie POOM 0 Erie PA - Wesleyville	16510										

US Postal Service Mystery Shopping Program  
Location Category Scores  
Fiscal Year 2009

	Zip Code	Fin Num	Unit ID	Evaluation	Wait Time s In Line/TH>	Hazmat	Sales Skills	Product	Promotion and Merchandising	Image	Overall Score
							Product Offering	Knowledge_Produ ct Explanation			
US Postal Service National Eastern Area Erie District Erie POOM 0 Erie PA - GMF	16515										

DOCKET NO. 16570  
ITEM NO 14  
PAGE 2

# WOS Earned - Actual Staffing Graph

**Report Filter:**

Mail Unit In List (ERIE-WESLEYVILLE BR: [REDACTED] and Month In List (Mar 2009, Oct 2008)  
( Actual Terminal Staffing per Day Greater than 0 )

**View Filter:**

The filter is empty.

DOCKET NO.

16510

ITEM NO.

15

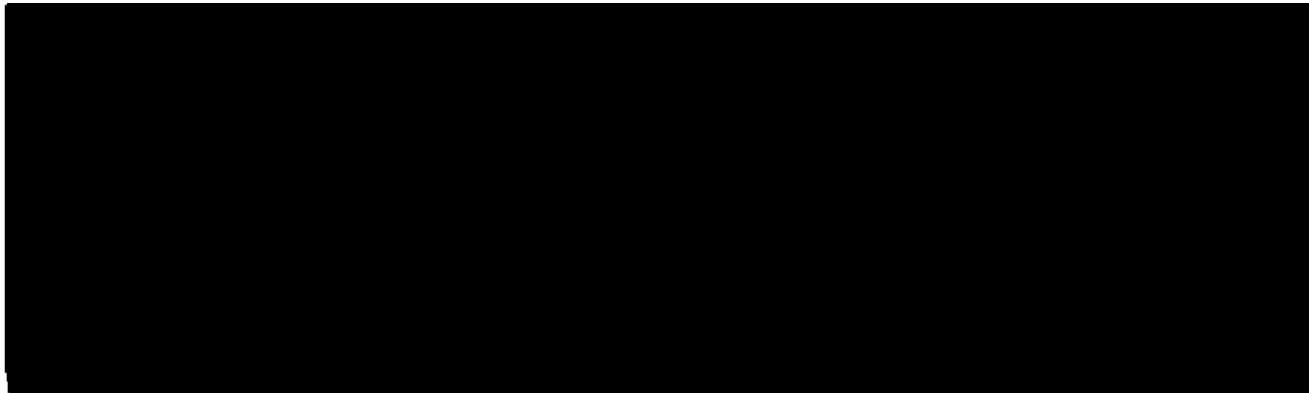
PAGE

1

## WOS Earned - Actual Staffing Graph

The Actual Terminal Staffing is based on activity at the Front Office Counters and Passport terminals ONLY.

Staffing Level



07:30 08:00 08:30 09:00 09:30 10:00 10:30 11:00 11:30 12:00 12:30 13:00 13:30 14:00 14:30 15:00 15:30 16:00 16:30

1/2 Hour Time Period



WOS Earned Staffing  
Per Day



Actual Terminal Staffing  
per Day

1/2 Hour of Day	Metrics	WOS Earned Staffing Per Day	Actual Terminal Staffing per Day
07:30			
08:00			
08:30			
09:00			
09:30			
10:00			
10:30			
11:00			
11:30			
12:00			
12:30			
13:00			
13:30			
14:00			
14:30			
15:00			
15:30			
16:00			
16:30			

## WOS Earned - Actual Staffing Graph

## Port Filter:

Mail Unit In List (ERIE PO - GMF: [REDACTED] and Month In List (Mar 2009, Oct 2008)  
( Actual Terminal Staffing per Day Greater than 0 )

## View Filter:

The filter is empty.

DOCKET NO

16510

ITEM NO

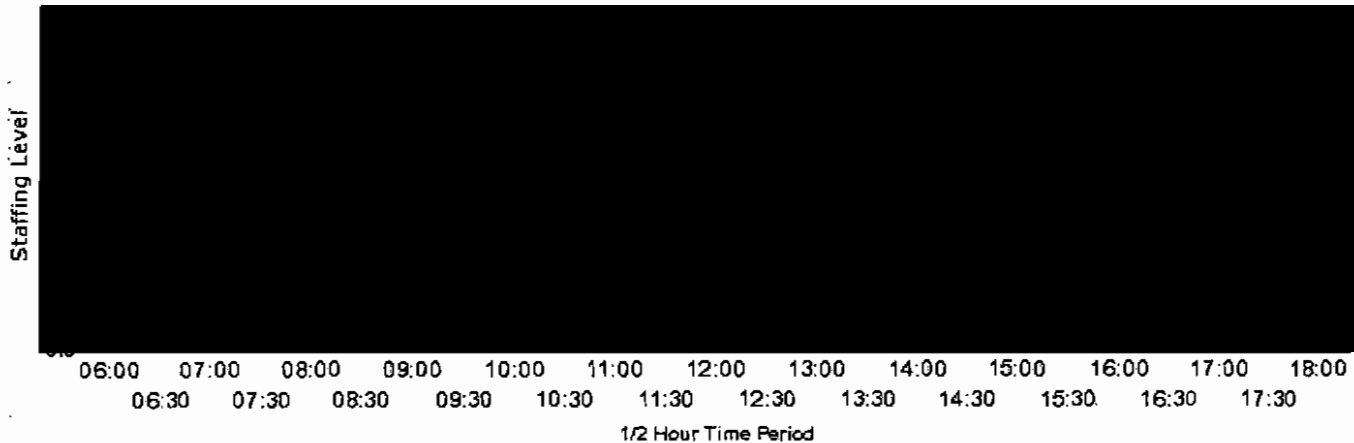
16

PAGE

1

## WOS Earned - Actual Staffing Graph

The Actual Terminal Staffing is based on activity at the Front Office Counters  
and Passport terminals ONLY.



■ WOS Earned Staffing  
Per Day

— Actual Terminal Staffing  
per Day

1/2 Hour of Day	Metrics	WOS Earned Staffing Per Day	Actual Terminal Staffing per Day
06:00			
06:30			
07:00			
07:30			
08:00			
08:30			
09:00			
09:30			
10:00			
10:30			
11:00			
11:30			
12:00			
12:30			
13:00			
13:30			
14:00			
14:30			
15:00			
15:30			
16:00			

[illegible]

DOCKET NO. 16510  
ITEM NO 16  
PAGE 2

# Monthly - Yearly Retail Unit Comp Flash (POS ONE Retail Units Open Both Years)

Retail Unit	Month
ERIE- WESLEYVILLE BR	Sep 2009

DOCKET NO. 16510  
 ITEM NO 17  
 PAGE 1

Category	Attributes	Actual for Month	Actual for Month for SPLY	% Compared To SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared To SPLY
	Total						
	Express Mail						
	Stamps						
	Priority Mail						
	Stamps						
	All Other						
	Stamps						
	Express Mail						
	Express Mail						
	WIR Txn						
	Express Mail						
	Full Postage						
	Affixed and						
	EMCA Txn						
	Priority Mail						
	Priority Mail						
	WIR Txn						
	Priority Mail						
	Full Postage						
	Affixed Txn						
	First-Class						
	Parcel Post						
	Parcel Post						
	WIR Txn						
Waik-In Rev (WIR)	Parcel Post						
	Postage						
	Affixed Txn						
	Media Mail						
	Other						
	Domestic						
	(Library						
	Mail, BPM,						
	Orphan PVI)						
	International						
	Mailing						
	Special						
	Services						
	Orphan PVI						
	Txn						
	Packaging						
	Products						
	Retail						
	Products						
	Philatelic						
	Products						
	Passport						
	Fees and						
	Photo						
	Services						
	Phonecards						
	Retail						
	Services						
	Customer						
	Visits						
Operational Data	Total						
	Transactions						
	(Rev & Non-						
	Rev)						
	POS ONE						
	Terminal						
	Hours						
Business Days	Business						
	Days						
	WIR / POS						
	ONE						
	Terminal Hr						
	WIR /						
	Customer						

Visit  
Expedited  
Mail WIR  
Txn / Parcel  
Post WIR  
Txn  
Special  
Services  
WIR Txn /  
Mailing WIR  
Txn  
Expedited  
Mail WIR  
Txn /  
Domestic  
Mail WIR  
Txn

Retail  
Productivity

DOCKET NO 16510  
ITEM NO 17  
PAGE 2

## Monthly - Yearly Retail Unit Flash (All Reporting POS ONE Retail Units)

Category	Attributes	Actual for Month	Actual for Month for SPLY	% Compared to SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared to SPLY
	Total						
	Express Mail Stamps						
	Priority Mail Stamps						
	All Other Stamps						
	Express Mail						
	Express Mail WIR Txn						
	Express Mail Full Postage Affixed and EMCA Txn						
	Priority Mail						
	Priority Mail WIR Txn						
	Priority Mail Full Postage Affixed Txn						
	First-Class						
	Parcel Post						
	Parcel Post WIR Txn						
Walk-In Rev (WIR)	Parcel Post Postage Affixed Txn						
	Media Mail						
	Other Domestic (Library Mail, BPM, Orphan PVI)						
	International Mailing						
	Special Services						
	Orphan PVI Txn						
	Packaging Products						
	Retail Products						
	Philatelic Products						
	Passport Fees and Photo Services						
	Phonecards						
	Retail Services						
	Customer Visits						
	Total						



Operational Data	Transactions (Rev & Non-Rev)
	POS ONE
	Terminal Hours
Business Days	Business Days
	WIR / POS ONE
	Terminal Hr
	WIR / Customer Visit
	Expedited Mail WIR
	Txn / Parcel
	Post WIR
Retail Productivity	Txn
	Special Services
	WIR Txn / Mailing WIR
	Txn
	Expedited Mail WIR
	Txn / Domestic
	Mail WIR
	Txn

DOCKET NO 16510  
ITEM NO 17  
PAGE 3

# Monthly - Yearly Retail Unit Comp Flash (POS ONE Retail Units Open Both Years)

Retail Unit	Month
ERIE- WESLEYVILLE BR	Sep 2008

DOCKET NO. 16510  
ITEM NO 17  
PAGE 4

Category	Attributes	Actual for Month	Actual for Month for SPLY	% Compared To SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared To SPLY
	Total						
	Express Mail Stamps						
	Priority Mail Stamps						
	All Other Stamps						
	Express Mail						
	Express Mail WIR Txn						
	Express Mail Full Postage Affixed and EMCA Txn						
	Priority Mail						
	Priority Mail WIR Txn						
	Priority Mail Full Postage Affixed Txn						
	First-Class						
	Parcel Post						
	Parcel Post WIR Txn						
Walk-In Rev (WIR)	Parcel Post Postage Affixed Txn						
	Media Mail						
	Other Domestic (Library Mail, BPM, Orphan PVI)						
	International Mailing						
	Special Services						
	Orphan PVI Txn						
	Packaging Products						
	Retail Products						
	Philatelic Products						
	Passport Fees and Photo Services						
	Phonecards						
	Retail Services						
	Customer Visits						
Operational Data	Total Transactions (Rev & Non- Rev)						
	POS ONE Terminal Hours						
Business Days	Business Days						
	WIR / POS ONE Terminal Hr						
	WIR / Customer						

Retail Productivity	Visit	
	Expedited Mail WIR	
	Txn / Parcel	
	Post WIR	
	Txn	
	Special Services	
	WIR Txn /	
	Mailing WIR	
	Txn	
	Expedited Mail WIR	
	Txn /	
	Domestic Mail WIR	
	Txn	

DOCKET NO. 16510  
 ITEM NO 17  
 PAGE 5

## Monthly - Yearly Retail Unit Flash (All Reporting POS ONE Retail Units)

Category	Attributes	Actual for Month	Actual for Month for SPLY	% Compared to SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared to SPLY
Walk-In Rev (WIR)	Total						
	Express Mail Stamps						
	Priority Mail Stamps						
	All Other Stamps						
	Express Mail						
	Express Mail WIR Txn						
	Express Mail Full Postage Affixed and EMCA Txn						
	Priority Mail						
	Priority Mail WIR Txn						
	Priority Mail Full Postage Affixed Txn						
	First-Class						
	Parcel Post						
	Parcel Post WIR Txn						
	Parcel Post Postage Affixed Txn						
	Media Mail						
	Other Domestic (Library Mail, BPM, Orphan PVI)						
	International Mailing						
	Special Services						
	Orphan PVI Txn						
	Packaging Products						
	Retail Products						
	Philatelic Products						
	Passport Fees and Photo Services						
	Phonecards						
	Retail Services						
	Customer Visits						
	Total						

Operational Data	Transactions (Rev & Non-Rev)
	POS ONE
	Terminal Hours
Business Days	Business Days
	WIR / POS ONE
	Terminal Hr
	WIR / Customer Visit
	Expedited Mail WIR
	Txn / Parcel
	Post WIR
Retail Productivity	Txn
	Special Services
	WIR Txn / Mailing WIR
	Txn
	Expedited Mail WIR
	Txn / Domestic
	Mail WIR
	Txn

DOCKET NO. 16510  
ITEM NO 17  
PAGE 6

Retail Unit	Month
ERIE- WESLEYVILLE BR	Sep 2007

007 DOCKET NO

16510

ITEM NO

17

PAGE

7

		Actual for Month	Actual for Month for SPLY	% Compared To SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared To SPLY
Category	Attributes						
	Total						
	Express Mail						
	Stamps						
	Priority Mail						
	Stamps						
	All Other						
	Stamps						
	Express Mail						
	Express Mail						
	WIR Txn						
	Express Mail						
	Full Postage						
	Affixed and						
	EMCA Txn						
	Priority Mail						
	Priority Mail						
	WIR Txn						
	Priority Mail						
	Full Postage						
	Affixed Txn						
	First-Class						
	Parcel Post						
	Parcel Post						
	WIR Txn						
Walk-In	Parcel Post						
WIR (WIR)	Postage						
	Affixed Txn						
	Media Mail						
	Other						
	Domestic						
	(Library Mail,						
	BPM, Orphan						
	PVT)						
	International						
	Mailing						
	Special						
	Services						
	Orphan PVI						
	Txn						
	Packaging						
	Products						
	Retail						
	Products						
	Philatelic						
	Products						
	Passport						
	Fees and						
	Photo						
	Services						
	Phonecards						
	Retail						
	Services						
	Customer						
	Visits						
Operational	Total						
Data	Transactions						
	(Rev & Non-						
	Rev)						
	POS ONE						
	Terminal						
	Hours						
Business	Business						
Days	Days						
	WIR / POS						
	ONE Terminal						

Retail Productivity	Hr	
	WIR / Customer Visit	
	Expedited Mail WIR Txn / Parcel Post WIR Txn	
	Special Services WIR Txn / Mailing WIR Txn	
	Expedited Mail WIR Txn / Domestic Mail WIR Txn	

DOCKET NO. 16510  
ITEM NO 17  
PAGE 8

## Monthly - Yearly Retail Unit Flash (All Reporting POS ONE Retail Units)

		Actual for Month	Actual for Month for SPLY	% Compared to SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared to SPLY
Category	Attributes						
Walk-In Rev (WIR)	Total						
	Express Mail Stamps						
	Priority Mail Stamps						
	All Other Stamps						
	Express Mail						
	Express Mail WIR Txn						
	Express Mail Full Postage Affixed and EMCA Txn						
	Priority Mail						
	Priority Mail WIR Txn						
	Priority Mail Full Postage Affixed Txn						
	First-Class						
	Parcel Post						
	Parcel Post WIR Txn						
	Parcel Post Postage Affixed Txn						
	Media Mail						
	Other Domestic (Library Mail, BPM, Orphan PVI)						
	International Mailing						
	Special Services						
	Orphan PVI Txn						
	Packaging Products						
	Retail Products						
	Philatelic Products						
	Passport Fees and Photo Services						
	Phonecards						
	Retail Services						

Operational  
Data

Customer  
Visits

Total  
Transactions  
(Rev & Non-  
Rev)

POS ONE  
Terminal  
Hours

Business  
Days

Business  
Days

WIR / POS  
ONE  
Terminal Hr

WIR /  
Customer  
Visit

Expedited  
Mail WIR  
Txn / Parcel  
Post WIR  
Txn

Retail  
Productivity

Special  
Services  
WIR Txn /  
Mailing WIR  
Txn

Expedited  
Mail WIR  
Txn /  
Domestic  
Mail WIR  
Txn

DOCKET NO. 16510

ITEM NO 17

PAGE 9

# Monthly - Yearly Retail Unit Comp Flash (POS ONE Retail Units Open Both Years)

Retail Unit	Month
ERIE	Sep
PO -	2009
GMF	

DOCKET NO. 16510  
ITEM NO 18  
PAGE 1

Category	Attributes	Actual for Month	Actual for Month for SPLY	% Compared To SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared To SPLY
	Total						
	Express Mail Stamps						
	Priority Mail Stamps						
	All Other Stamps						
	Express Mail						
	Express Mail WIR Txn						
	Express Mail Full Postage Affixed and EMCA Txn						
	Priority Mail						
	Priority Mail WIR Txn						
	Priority Mail Full Postage Affixed Txn						
	First-Class						
	Parcel Post						
	Parcel Post WIR Txn						
Walk-In Rev (WIR)	Parcel Post Postage Affixed Txn						
	Media Mail						
	Other Domestic (Library Mail, BPM, Orphan PVI)						
	International Mailing						
	Special Services						
	Orphan PVI Txn						
	Packaging Products						
	Retail Products						
	Philatelic Products						
	Passport Fees and Photo Services						
	Phonecards						
	Retail Services						
	Customer Visits						
Operational Data	Total Transactions (Rev & Non- Rev)						
	POS ONE Terminal Hours						
Business	Business Days						
	WIR / POS ONE Terminal Hr						
	WIR / Customer						



Visit  
 Expedited  
 Mail WIR  
 Txn / Parcel  
 Post WIR  
 Txn  
 Retail  
 Productivity  
 Special  
 Services  
 WIR Txn /  
 Mailing WIR  
 Txn  
 Expedited  
 Mail WIR  
 Txn /  
 Domestic  
 Mail WIR  
 Txn

DOCKET NO 16510  
 ITEM NO 18  
 PAGE 2

## Monthly - Yearly Retail Unit Flash (All Reporting POS ONE Retail Units)

Category	Attributes	Actual for Month	Actual for Month for SPLY	% Compared to SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared to SPLY
	Total						
	Express Mail						
	Stamps						
	Priority Mail						
	Stamps						
	All Other						
	Stamps						
	Express Mail						
	Express Mail						
	WIR Txn						
	Express Mail						
	Full Postage						
	Affixed and						
	EMCA Txn						
	Priority Mail						
	Priority Mail						
	WIR Txn						
	Priority Mail						
	Full Postage						
	Affixed Txn						
	First-Class						
	Parcel Post						
	Parcel Post						
	WIR Txn						
Walk-In Rev (WIR)	Parcel Post						
	Postage						
	Affixed Txn						
	Media Mail						
	Other						
	Domestic						
	(Library						
	Mail, BPM,						
	Orphan PVI)						
	International						
	Mailing						
	Special						
	Services						
	Orphan PVI						
	Txn						
	Packaging						
	Products						
	Retail						
	Products						
	Philatelic						
	Products						
	Passport						
	Fees and						
	Photo						
	Services						
	Phonecards						
	Retail						
	Services						
	Customer						
	Visits						
	Total						

Operational  
Data  
Transactions  
(Rev & Non-  
Rev)  
POS ONE  
Terminal  
Hours

Business  
Days  
Business  
Days

WIR / POS  
ONE  
Terminal Hr

WIR /  
Customer  
Visit

Expedited  
Mail WIR  
Txn / Parcel  
Post WIR  
Txn

Retail  
Productivity  
Special  
Services  
WIR Txn /  
Mailing WIR  
Txn

Expedited  
Mail WIR  
Txn /  
Domestic  
Mail WIR  
Txn

DOCKET NO 16510  
ITEM NO 18  
PAGE 3

# Monthly - Yearly Retail Unit Comp Flash (POS ONE Retail Units Open Both Years)

Retail Unit	Month
ERIE	Sep
PO -	2008
GMF	

DOCKET NO 16510  
ITEM NO 18  
PAGE 4

Category	Attributes	Actual for Month	Actual for Month for SPLY	% Compared To SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared To SPLY
	Total						
	Express Mail						
	Stamps						
	Priority Mail						
	Stamps						
	All Other						
	Stamps						
	Express Mail						
	Express Mail						
	WIR Txn						
	Express Mail						
	Full Postage						
	Affixed and						
	EMCA Txn						
	Priority Mail						
	Priority Mail						
	WIR Txn						
	Priority Mail						
	Full Postage						
	Affixed Txn						
	First-Class						
	Parcel Post						
	Parcel Post						
	WIR Txn						
Walk-In Rev (WIR)	Parcel Post						
	Postage						
	Affixed Txn						
	Media Mail						
	Other						
	Domestic						
	(Library						
	Mail, BPM,						
	Orphan PVI)						
	International						
	Mailing						
	Special						
	Services						
	Orphan PVI						
	Txn						
	Packaging						
	Products						
	Retail						
	Products						
	Philatelic						
	Products						
	Passport						
	Fees and						
	Photo						
	Services						
	Phonecards						
	Retail						
	Services						
	Customer						
	Visits						
	Total						
Operational Data	Transactions						
	(Rev & Non-						
	Rev)						
	POS ONE						
	Terminal						
	Hours						
Business Days	Business						
	Days						
	WIR / POS						
	ONE						
	Terminal Hr						
	WIR /						
	Customer						

Visit  
 Expedited  
 Mail WIR  
 Txn / Parcel  
 Post WIR  
 Txn  
 Retail  
 Productivity  
 Special  
 Services  
 WIR Txn /  
 Mailing WIR  
 Txn  
 Expedited  
 Mail WIR  
 Txn /  
 Domestic  
 Mail WIR  
 Txn

DOCKET NO. 16510  
 ITEM NO 18  
 PAGE 5

## Monthly - Yearly Retail Unit Flash (All Reporting POS ONE Retail Units)

Category	Attributes	Actual for Month	Actual for Month for SPLY	% Compared to SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared to SPLY
Walk-In Rev (WIR)	Total						
	Express Mail Stamps						
	Priority Mail Stamps						
	All Other Stamps						
	Express Mail						
	Express Mail WIR Txn						
	Express Mail Full Postage Affixed and EMCA Txn						
	Priority Mail						
	Priority Mail WIR Txn						
	Priority Mail Full Postage Affixed Txn						
	First-Class						
	Parcel Post						
	Parcel Post WIR Txn						
	Parcel Post Postage Affixed Txn						
	Media Mail						
	Other Domestic (Library Mail, BPM, Orphan PVI)						
	International Mailing						
	Special Services						
	Orphan PVI Txn						
	Packaging Products						
	Retail Products						
	Philatelic Products						
	Passport Fees and Photo Services						
	Phonecards						
	Retail Services						
	Customer Visits						
	Total						

Operational  
Data  
Transactions  
(Rev & Non-  
Rev)  
POS ONE  
Terminal  
Hours

Business  
Days  
Business  
Days

WIR / POS  
ONE  
Terminal Hr

WIR /  
Customer  
Visit

Expedited  
Mail WIR  
Txn / Parcel  
Post WIR  
Txn

Retail  
Productivity  
Special  
Services  
WIR Txn /  
Mailing WIR  
Txn

Expedited  
Mail WIR  
Txn /  
Domestic  
Mail WIR  
Txn

DOCKET NO. 16510  
ITEM NO. 18  
PAGE 6



Productivity WIR Txn

Special  
Services WIR  
Txn / Mailing  
WIR TxnExpedited Mail  
WIR Txn /  
Domestic Mail  
WIR Txn

DOCKET NO. 16510  
 ITEM NO 18  
 PAGE 8

## Monthly - Yearly Retail Unit Flash (All Reporting POS ONE Retail Units)

		Actual for Month	Actual for Month for SPLY	% Compared to SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared to SPLY
Category	Attributes						
	Total						
	Express Mail Stamps						
	Priority Mail Stamps						
	All Other Stamps						
	Express Mail						
	Express Mail WIR Txn						
	Express Mail Full Postage Affixed and EMCA Txn						
	Priority Mail						
	Priority Mail WIR Txn						
	Priority Mail Full Postage Affixed Txn						
	First-Class						
	Parcel Post						
	Parcel Post WIR Txn						
Walk-In Rev (WIR)	Parcel Post Postage Affixed Txn						
	Media Mail						
	Other Domestic (Library Mail, BPM, Orphan PVI)						
	International Mailing						
	Special Services						
	Orphan PVI Txn						
	Packaging Products						
	Retail Products						
	Philatelic Products						
	Passport Fees and Photo Services						
	Phonecards						
	Retail Services						
	Customer Visits						
Operational Data	Total Transactions (Rev & Non- Rev)						
	POS ONE Terminal						

	Hours	
Business	Business	
Days	Days	
	WIR / POS	
	ONE	
	Terminal Hr	
	WIR /	
	Customer	
	Visit	
	Expedited	
	Mail WIR	
	Txn / Parcel	
	Post WIR	
Retail	Txn	
Productivity	Special	
	Services	
	WIR Txn /	
	Mailing WIR	
	Txn	
	Expedited	
	Mail WIR	
	Txn /	
	Domestic	
	Mail WIR	
	Txn	

DOCKET NO. 16510  
 ITEM NO 18  
 PAGE 9



# RESIDENTIAL HOUSEHOLDS

## Trend Analysis For RATING Question


For Fiscal Year: 2009 - 5 Quarters (Monthly Reporting)

ZIP5 Trend Data For ZIP3 165 - ERIE PA

DOCKET NO 16510  
ITEM NO 19  
PAGE 1 CSM0026

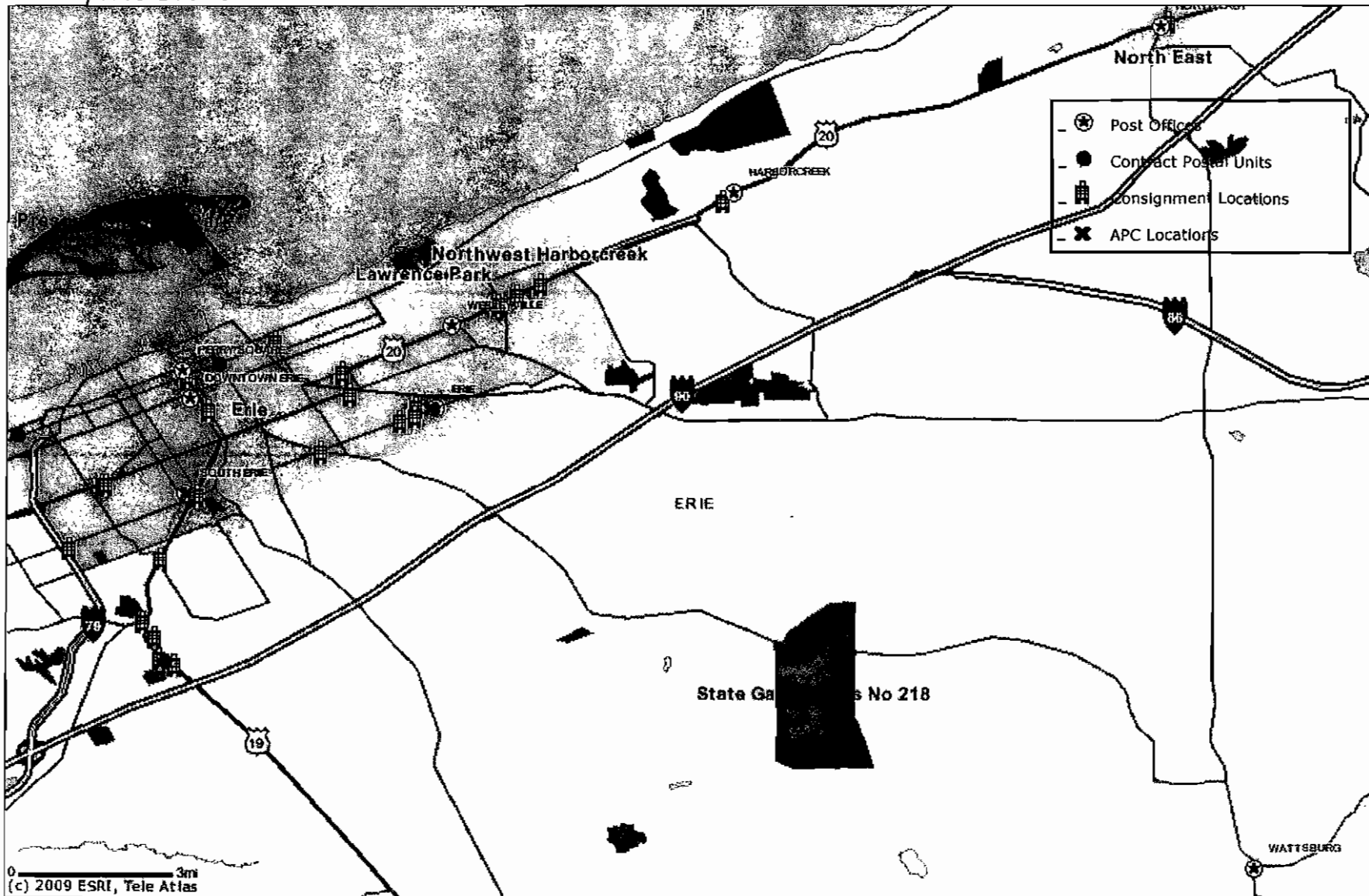
Question: Thinking about all aspects of U.S. Postal Service performance during the past 30 days, please rate the service you have received

Response %: Excellent/Very Good/Good

ZIP5	2008	2009	2009	2009	2009
	PQ 4	PQ 1	PQ 2	PQ 3	PQ 4
16501 - ERIE					
16502 - ERIE					
16503 - ERIE					
16504 - ERIE					
16505 - ERIE					
16506 - ERIE					
16507 - ERIE					
16508 - ERIE					
16509 - ERIE					
16510 - ERIE					
16511 - ERIE					
16512 - ERIE					
16514 - ERIE					
16541 - ERIE					
16546 - ERIE					
16563 - ERIE					
[ZIP3 165 - ERIE PA]					

Wesleyville 16510

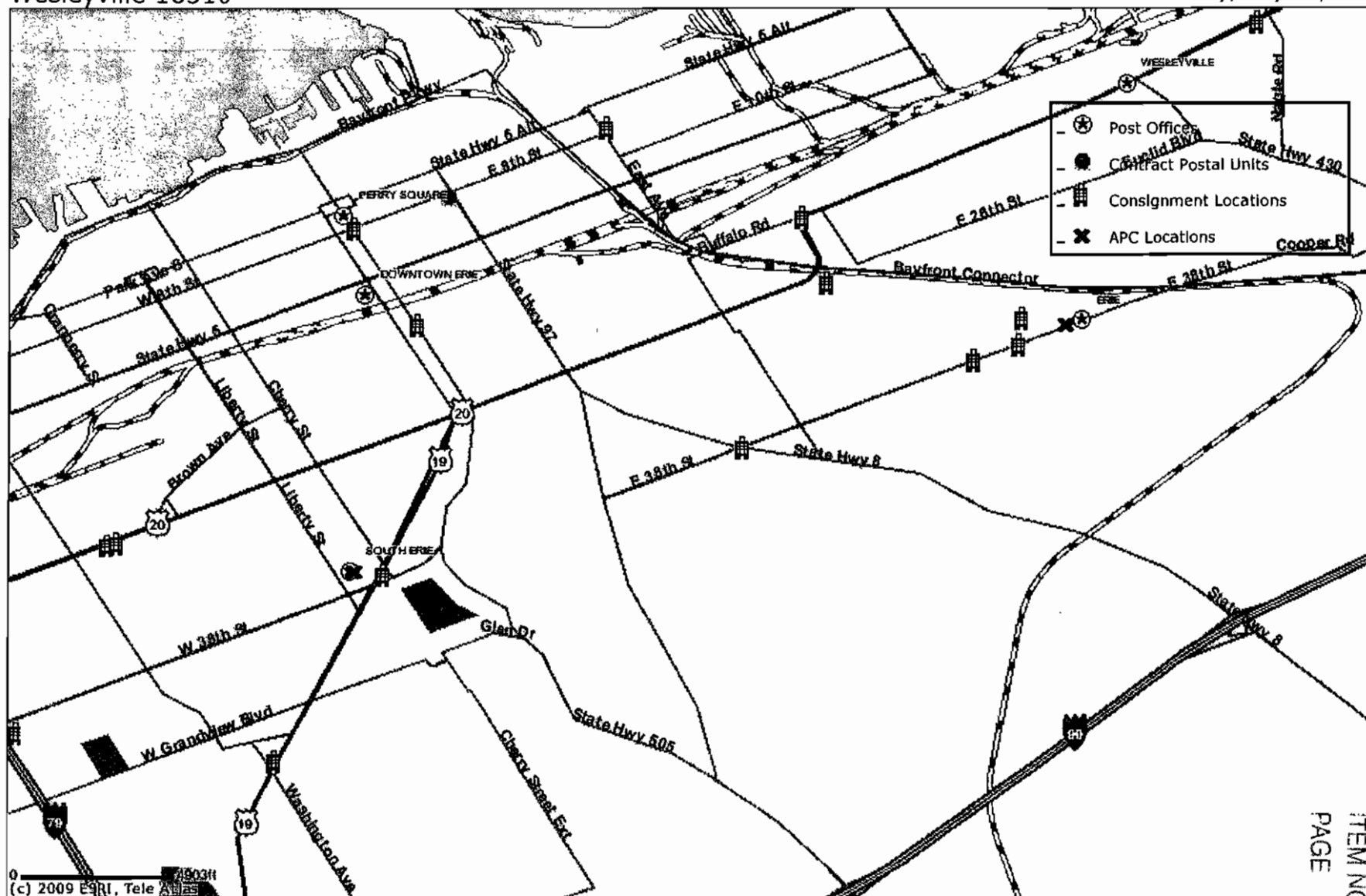
Friday, July 10, 2009



DOCKET NO. 16510  
ITEM NO. 20  
PAGE 1

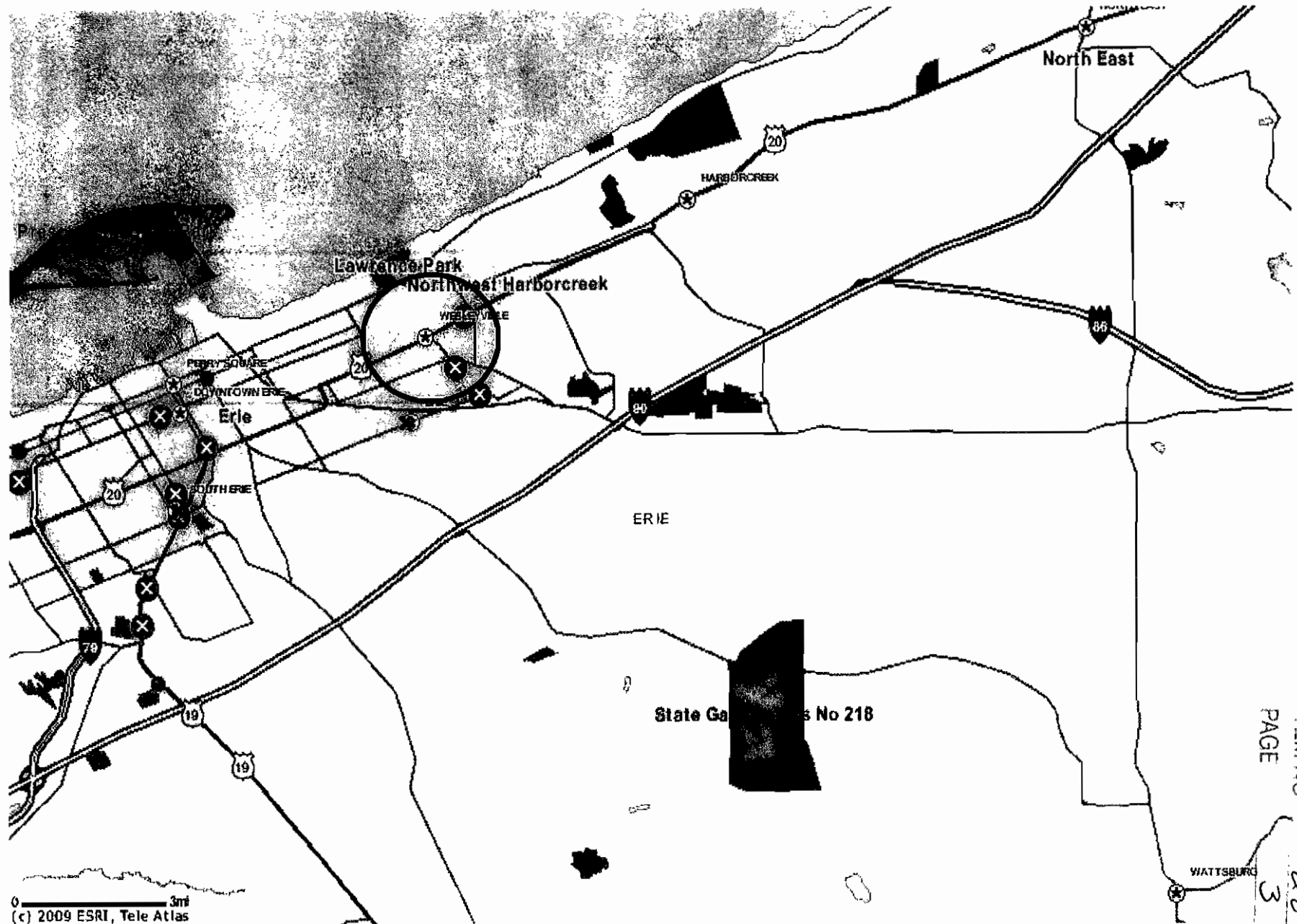
Wesleyville 16510

Friday, July 10, 2009



DOCKET NO. 16510  
 ITEM NO. 20  
 PAGE 2

# Western PA – Wesleyville 16510



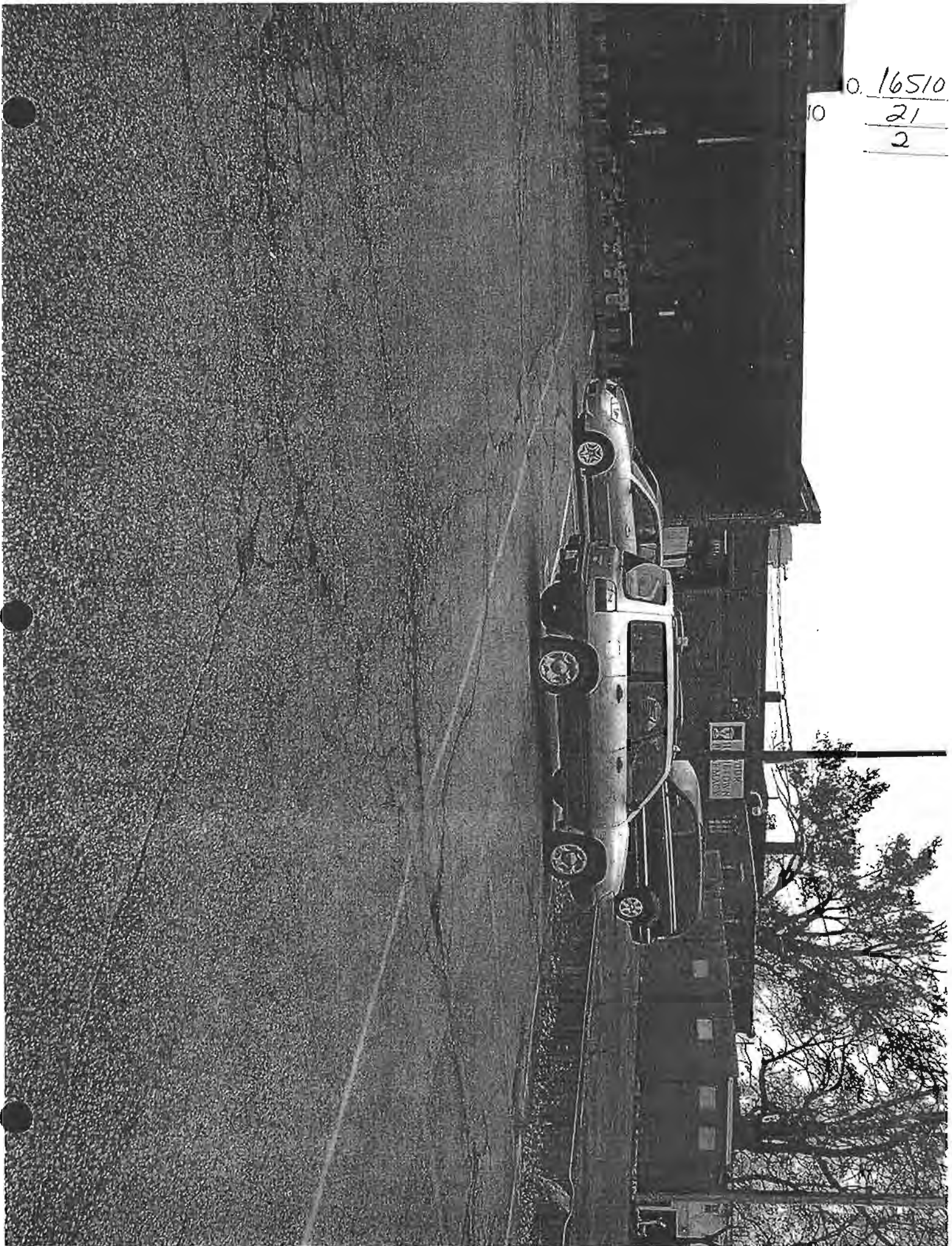
DOCKET NO. 16510  
ITEM NO. 20  
PAGE 3

DOCKET NO. 16510  
ITEM NO 21  
PAGE 1

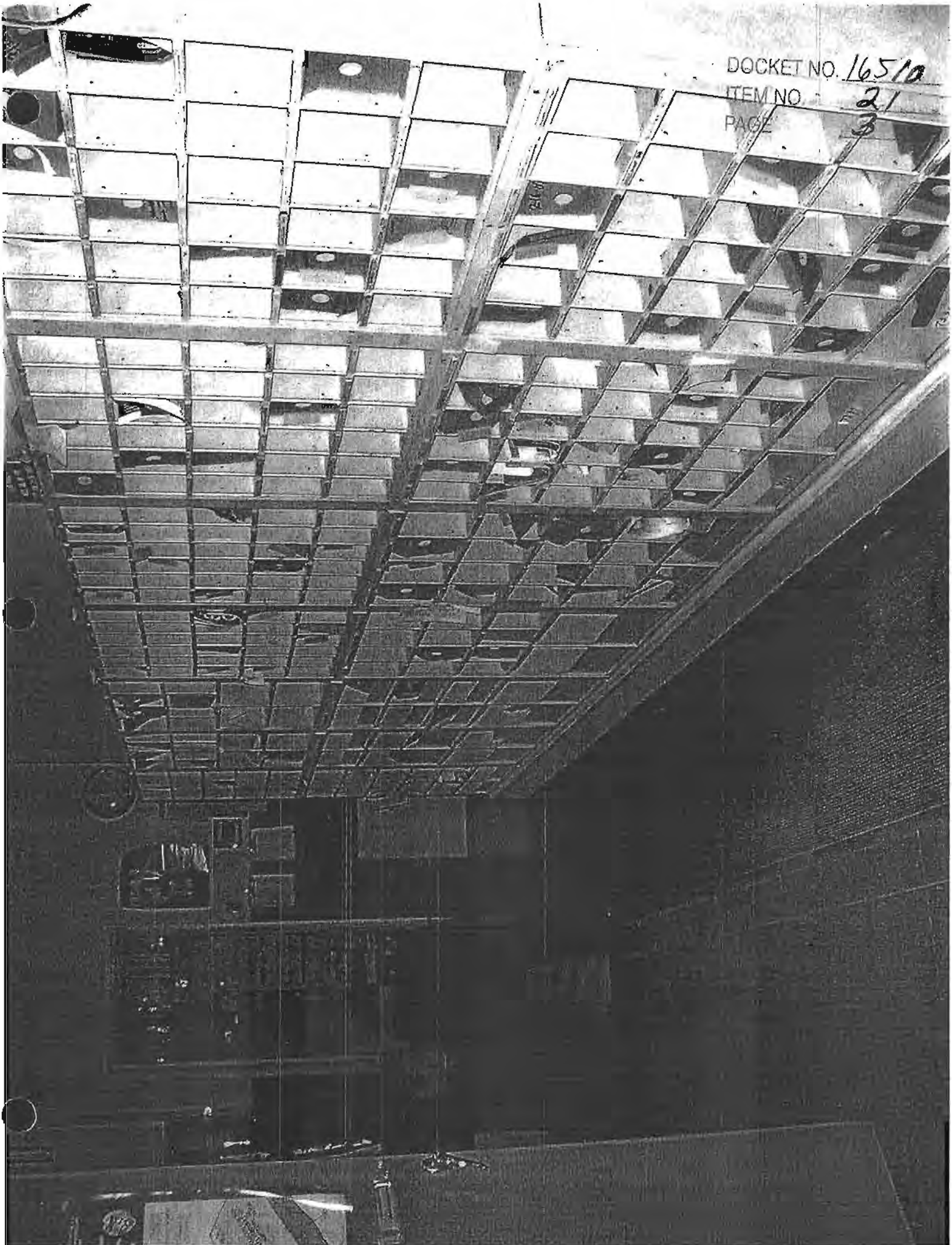




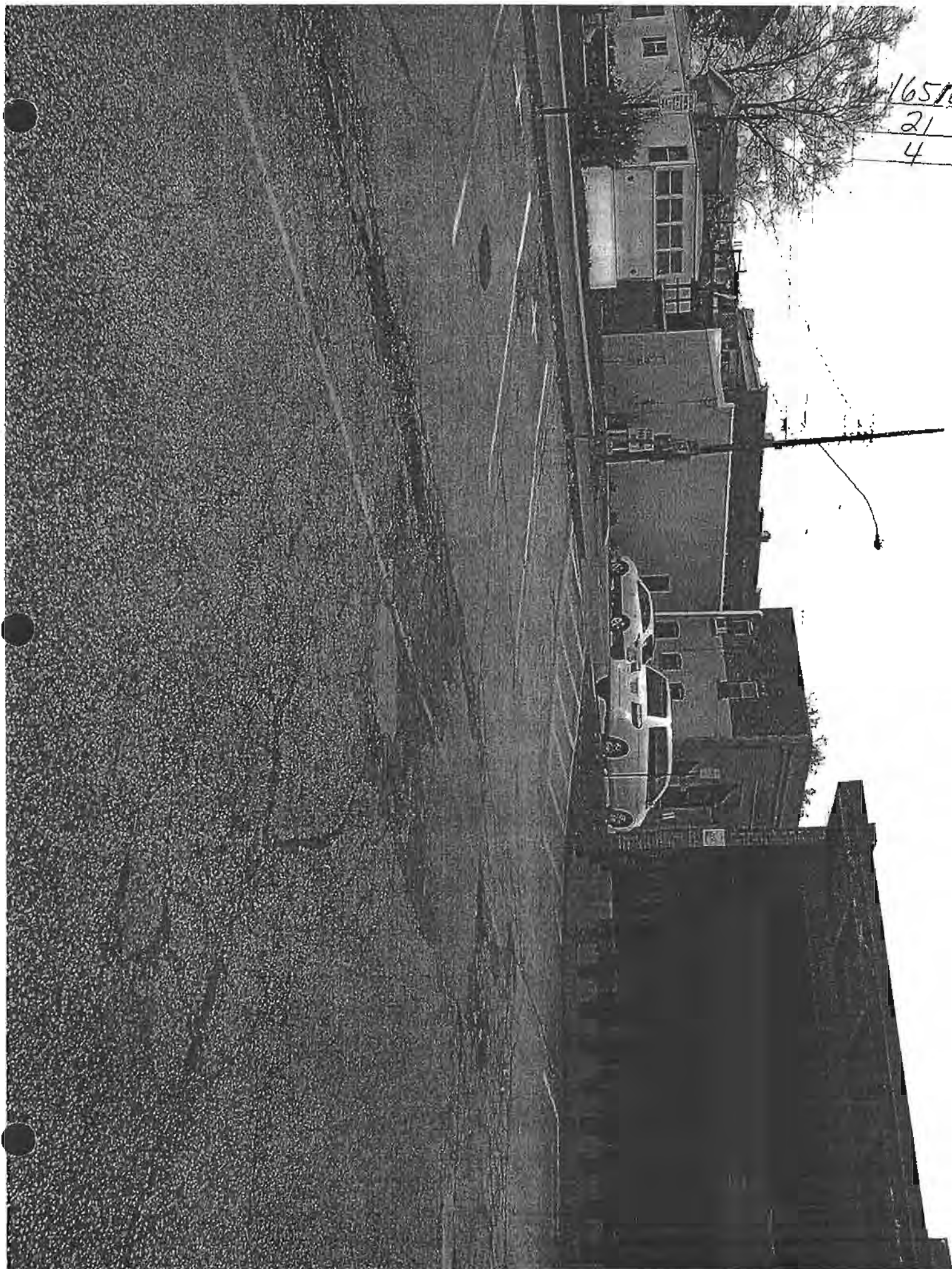
0. 16510  
10 21  
2



DOCKET NO. 16510  
ITEM NO. 21  
PAGE 3







16510  
21  
4



DOCKET NO. 16510  
ITEM NO. 21  
PAGE 5

UNITED STATES  
POST OFFICE  
WESTLEVILLE PA  
16510

DOCKET NO. 16510  
ITEM NO. 21  
PAGE 6

BOX MAIL  
WILL BE  
UP BY 10AM  
EACH DAY

CAUTION  
LOCK BOX  
AFTER REMOVING MAIL





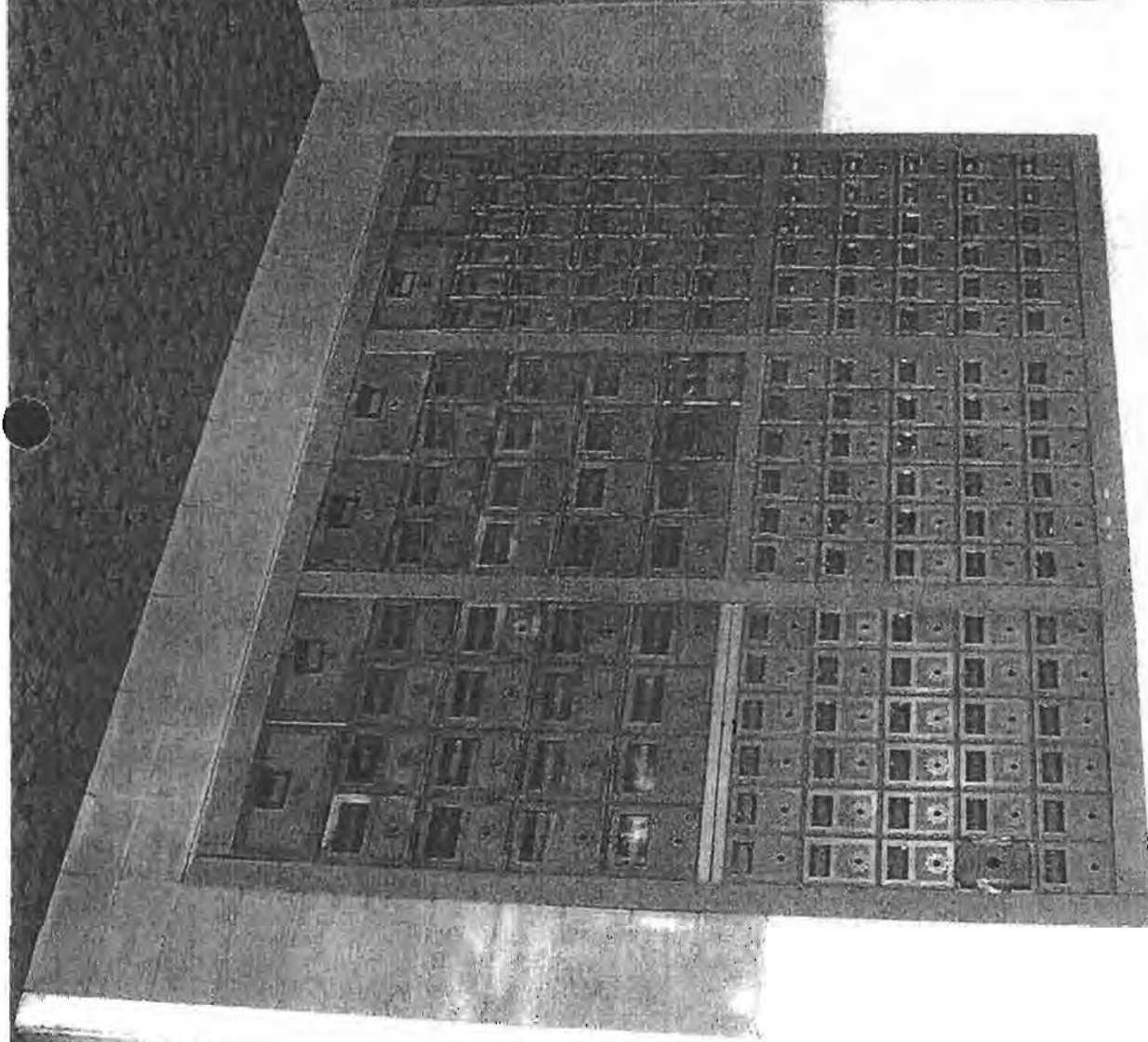
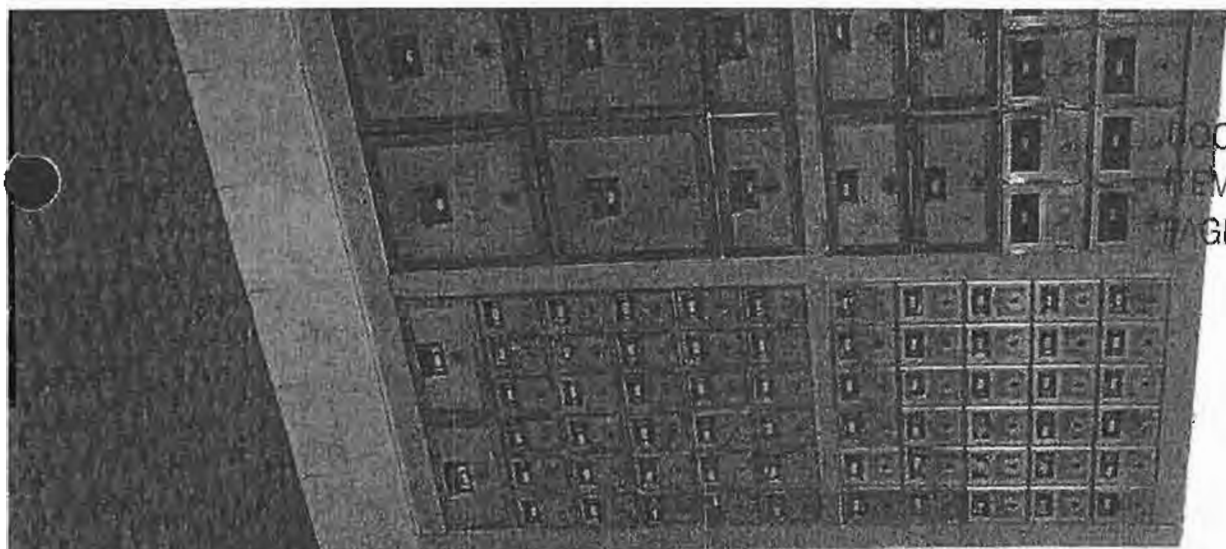
DOCKET NO. 16510  
ITEM NO. 21  
PAGE 7

SEND MORE  
THAN MAIL

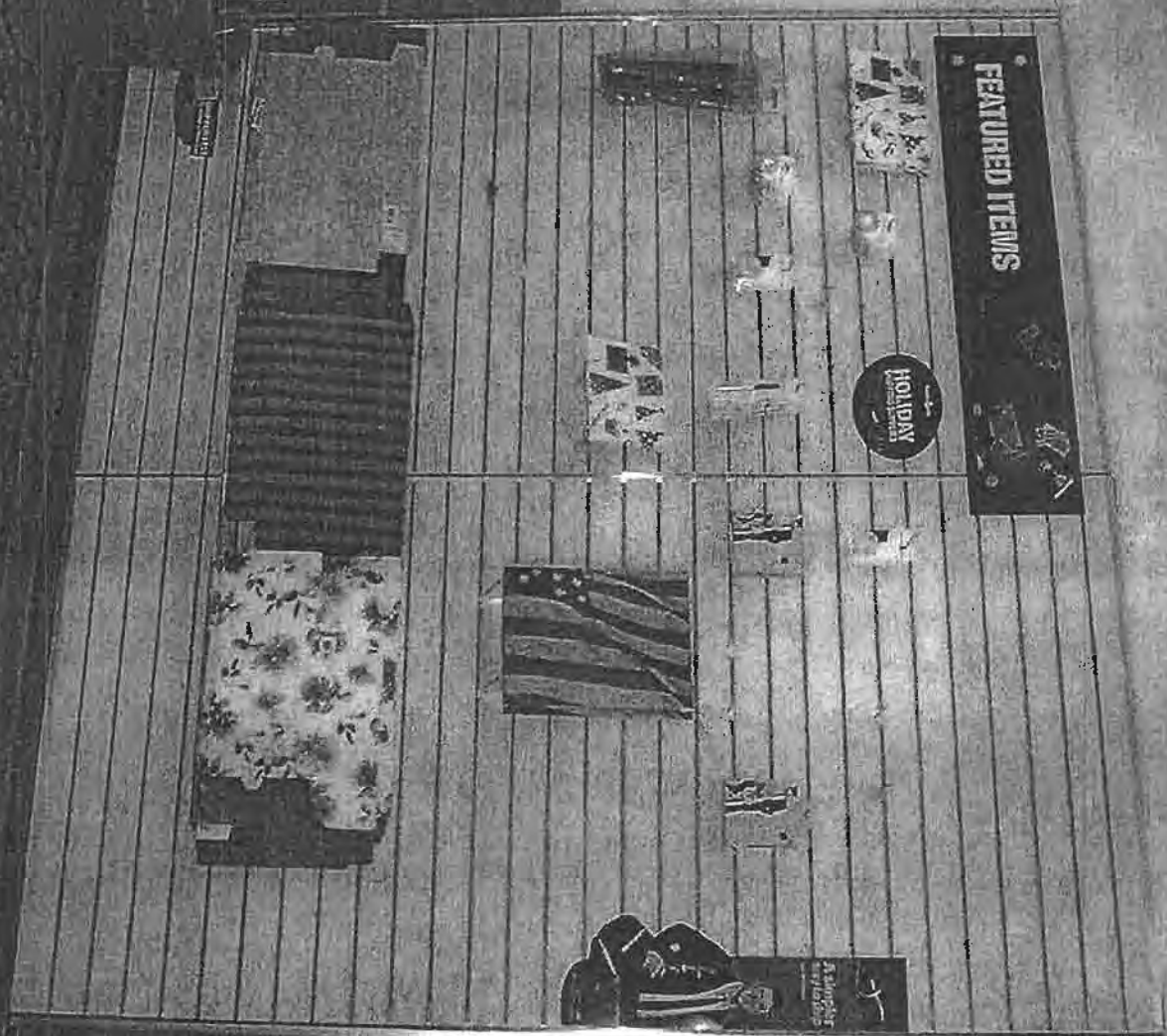
BOX MAIL  
WILL BE  
UP BY 10AM  
EACH DAY

CAUTION  
LOCK  
AFTER REMO

POCKET NO. 16510  
ITEM NO. 21  
PAGE 8



DOCKET NO. 16510  
ITEM NO. 21  
PAGE 9



**Classified Station/Branch or Community Post Office Discontinuation Checklist**DOCKET NO. 16510  
ITEM NO. 22  
PAGE 1**Proposed Discontinuance Facility Information**

District Name: Western Pennsylvania Telephone Number: 412-359-7832  
District Contact: Jane Rahenkamp  
Office Name: Wesleyville Finance Station  
State: PA ZIP Code: 16510-1700  
County: Erie Congressional District: 03  
Date office established: \_\_\_\_\_ EAS Postmaster Level 26

Reason for Discontinuance (i.e., Operational Efficiencies, Reduced Workload, Proximity of Neighboring Retail Units):

The Wesleyville Finance Station has been experiencing a decline in retail revenue over the past few years (FY09-\$           FY08-\$           FY07-\$          ). The most recent WOS Earned report justifies less than one SSA position per day. Many of the business customers have moved out of the area. An entire Plaza is 90% vacant and has been for more than a year.

Is facility owned: (Yes or No)  
No

If no, when does the lease or contract expire?  
11/30/2012

Is there a termination clause? No If no, What are lease termination plans? District will coordinate with FSO to facilitate termination.

How many customers are affected:

Post office box customers:	<u>          </u>
General Delivery:	<u>0</u>
Rural Route:	<u>0</u>
Highway Contract Route (HCR):	<u>0</u>
City Route:	<u>0</u>
Intermediate Rural:	<u>0</u>
Intermediate HCR:	<u>0</u>
Total number of customers:	<u>          </u>

Window Service Hours:	M-F	09:00 AM-12:30 PM, 1:30 PM-04:30 PM	Sat	09:00 AM-12:00 PM
Lobby Hours:	M-F	08:00 AM-05:00 PM	Sat	08:00 AM-12:30 PM





DOCKET NO. 16510  
ITEM NO. 22  
PAGE 2

**Retail Customer Data :**

What is the Post Office Box Fee Group for this location?             
How many Post Office Boxes are at this location?             
How many Post Office Boxes are rented at this location?           

What are the plans for the post office box customers? PO Box customers will have the option of post office box delivery at the Erie General Mail Facility or they may receive carrier delivery at their residence. They will not be required to change their mailing address if they choose to continue their Post Office Box at the new location.

Does the office have an APC? No If yes, what are the plans for APC?

Total Window Staffing (Earned/Actual Staffing Graph, October/March of most current FY):  
See Attached

Average WTIL (12-month data) [REDACTED]  
See Attachment

# of WTIL over 5 minutes: [REDACTED]

DOCKET NO. 16510  
ITEM NO 22  
PAGE 3

CSM Trend Data (Last 4 quarter trends):  
See Attachment

WIR for the last three fiscal years were:

\$ [REDACTED]	FY09
\$ [REDACTED]	FY08
\$ [REDACTED]	FY07

Total Operating Expenses for last 12-month data (ADM): \$ [REDACTED]

Average Daily Retail Transactions (12-month data) (Total Transactions divided by number of retail business days) (Source: Monthly, Yearly RDM FLASH):

[REDACTED] See Attached

Total Retail Transactions for current fiscal year and same period last year (RDM Flash):  
FY09-[REDACTED] FY08-[REDACTED] See Attached

Retail Transaction Trends for last three fiscal years (RDM FLASH):  
FY09-[REDACTED] FY08-[REDACTED] FY07-[REDACTED]

Total Customer Visits for current fiscal year and same period last year (RDM Flash):  
FY09-[REDACTED] FY08-[REDACTED] See Attached

Attach Map that illustrates the number of retail units within 10 miles, including alternate access sites. Use Retail Optimization Access Management (ROAM) system. Must include the following: USPS locations with labels, CPU, APC and SOC locations and competitor locations.

### **Bulk Mail Customers**

Does the office have a Bulk Mail Acceptance Unit? (yes/no) No  
If Yes, what provisions will be made for the Bulk Mail Acceptance Unit?

Does the office have a DDU drop? (yes/no) No  
If Yes, what provisions will be made for drop shipment customers?

How many permit customers and what provisions will be made for them? There are no permit customers.

---





DOCKET NO. 16510  
ITEM NO 22  
PAGE 4

### Other Customer Information

# of schools, religious institutions, organizations and businesses in service area: 4  
Wesleyville Baptist Church; Erie Community of Christ; Messiah Lutheran Church; Wesley Methodist Church. There are 66 businesses in the area. See attached.

Are there handicapped customers that require special provisions? (yes/no) Yes  
If yes, what accommodations will be made for them if the office is consolidated?

Customers expressing a concern over special provisions have been advised that in hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. To request an exception for hardship delivery, customer may contact Consumer Affairs for more information.

### Community Input

Community meeting: Date: N/A Number of customers attended: \_\_\_\_\_

Questionnaire: Date: 8/19/09 Number returned: 79

# Favorable 18 # Unfavorable: 27 #No opinion: 34

Public Notice (local newspaper) Date (if applicable):

### Employee Data:

How many career employees will be affected? 2

If yes, please include # by craft and position. 1 Full Time Lead SSA Level 7 and 1 Full Time Custodian Level 4. The custodian works 4 hours at Wesleyville.

What provisions will be made for impacted employees? Please include explanation by craft and position. The clerk will become an unassigned regular until vacancies are posted for bidding. The custodian's hours will be absorbed into the existing custodian operations at the Erie GMF without adding to complement.

### Total Annual Cost Savings

Employee Salaries, (minimum)*:	\$ [REDACTED]
Salaries X Fringe Benefits 33.5% :	\$ [REDACTED]
Lease/Rental Costs:	\$24,000.00
Utilities	\$ [REDACTED]
Total Expenses	\$ [REDACTED]

\*If position(s) are being eliminated include minimum salary of grade level(s) and fringe benefits.



DOCKET NO. 16510  
ITEM NO 22  
PAGE 5

### Alternate Service Cost Analysis:

Alternate Service to be provided (i.e., carrier delivery, PO Box Service at another facility, Cluster Box Unit, Non-Personnel Unit, etc.)

Wesleyville PO Box customers will have the option of carrier delivery or having a PO Box at the Erie GMF. Moving Wesleyville PO Box customers to Erie GMF should not incur any cost as there are sufficient boxes to accommodate all current PO Box customers at the Erie GMF. At most, there may be a minimal one-time cost for installation of additional boxes, based on customer needs.

Cost of proposed alternate service (i.e.,  
transportation, extension of routes, etc) 0

Total Annual Savings: 0  
One-time cost (i.e. CBU or bldg  
modifications): 0

### Administrative Office (Gaining Facility Information)

Name, State & ZIP Erie General Mail Facility EAS level 26 Miles away: 1.93

Window Service Hours: M-F 08:00 AM-06:00 PM Sat 08:00 AM-12:30 PM

Lobby Hours: M-F 24 hour service Sat 24 hour service

What is the Post Office Box Fee Group for this location?                       
How many Post Office Boxes are at this location?                       
How many Post Office Boxes are rented at this location?                       
How many Post Office Boxes are available to rent?                       
Does the office have an APC? Yes

Is there sufficient customer and employee parking? Yes. There is sufficient customer and employee parking.

If not, please explain what provisions will be made for customers and/or employees?

Average WTIL (12 month data):                      # of Retail Workstations:                       
See Attached

CSM Trend Data (Last 4 quarter trends):  
See Attached

Estimated Window Staffing if Proposal is Implemented (impacted office & gaining office). Use Earned/Actual Staffing Graph for Oct/Mar of most current fiscal year (attach documentation)

See Attached

Does facility have physical capacity for both retail and delivery to absorb workload? Include narrative to explain proposed changes  
Yes. PO Boxes are available to accommodate current PO Box customers. No building modifications are required.



UNITED STATES  
POSTAL SERVICE

DOCKET NO. 16510

ITEM NO. 22

PAGE 6

**Nearest Post Office, Station, Branch or CPU** (if different from above):

Name, State & ZIP \_\_\_\_\_ EAS level \_\_\_\_\_ Miles away: \_\_\_\_\_

Window Service Hours: M-F \_\_\_\_\_ Sat \_\_\_\_\_

Lobby Hours: M-F \_\_\_\_\_ Sat \_\_\_\_\_

Number of PO Boxes Available \_\_\_\_\_

Prepared By: Arlene Schwemmer Title: Retail Specialist

Signature: Arlene Schwemmer Date 11/05/2009

Telephone Number 412-359-7826 (Remember to include your area code)

PAGE

Business Licenses

11/5/2009

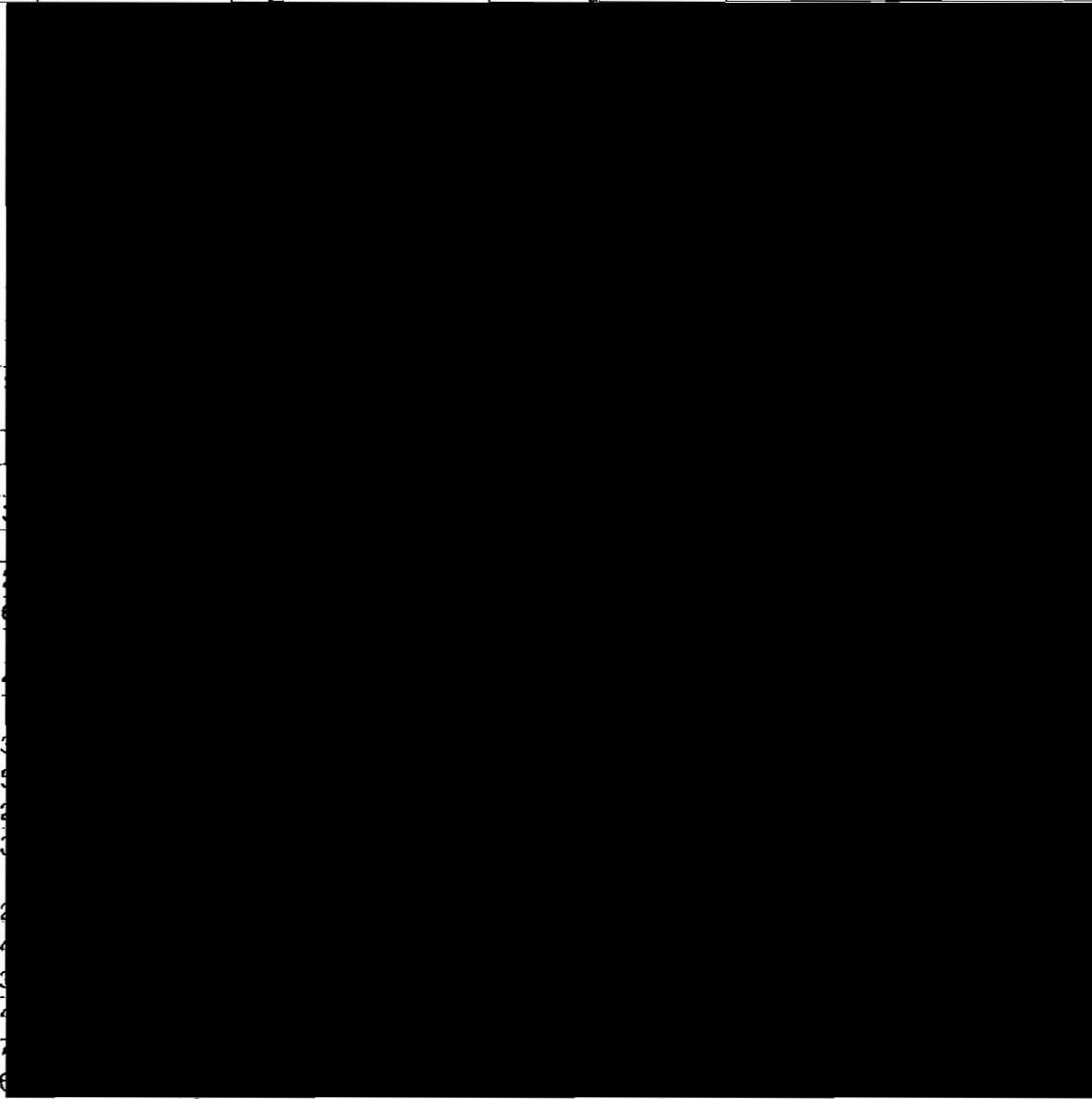
11/11/11-6-2009 09:09A FROM:

TO: 8967303

P. 3. 5

DOCKET NO. 16510  
ITEM NO. 22  
PAGE 8

Custor	Company Name	mailing address	lic #	Mr / Mrs	last name
--------	--------------	-----------------	-------	----------	-----------



**STATION AND BRANCH OPTIMIZATION AND CONSOLIDATION  
RETURN ON INVESTMENT WORKSHEET**

To determine the Postal Service's Return on Investment, please complete the following information. Please work with appropriate functional areas on the district team to complete the worksheet. Completed worksheet should be included in your final study package that is sent to the Vice President, Delivery and Post Office Operations at Headquarters.

STATION AND OFFICE NAME:	(COST) / SAVINGS	
	ONE-TIME	ANNUAL
Utility Costs (Source: District Finance through ADM FPR)		
Current Lease Rate (Source: FSO) Termination Date: 11/30/2012		24,000.00
Build-Out/Renovations (Source: FSO)		
Parking (if moving carriers) (Source: FSO/District Ops Support)		
Real Estate Specialist Opinion of Value (Source: FSO)		
Maintenance Labor (Source: District Finance through ADM FPR)		
Maintenance Savings - # of Positions (Source: District Finance through ADM FPR)		
Inter-Station Mail Transportation (Source: District Operations Support)		
Carrier Route Transportation (Source: District Operations Support)		
Carrier Labor (Source: District Finance & Operations Support)		
Carrier Savings - # of Positions (District Finance/Operations Support/Human Resources)		
Clerk Labor (Source: District Finance through ADM FPR)		
Clerk Savings - # of Positions (District Finance/Operations Support/Human Resources)		
EAS Labor (Source: District Finance through ADM FPR)		
EAS Savings - # of Positions (District Finance/Operations Support/Human Resources)		
<b>TOTAL</b>		

\*Please include "cost" information as a negative number and savings information as a positive number.

DOCKET NO. 16510  
ITEM NO. 23  
PAGE 1

DOCKET NO 16510  
ITEM NO 24  
PAGE 1

**PROPOSAL TO CLOSE  
WESLEYVILLE FINANCE CLASSIFIED STATION  
AND PROVIDE POST OFFICE BOX SERVICE  
THROUGH THE ERIE GENERAL MAIL FACILITY**

**DOCKET NUMBER 16510**

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Wesleyville Finance Station and provide city carrier delivery through the Erie General Mail Facility located 1.93 miles away. Post office boxes from the Wesleyville Finance Station will be relocated to the Erie General Mail Facility.

Wesleyville provides retail and post office box service. Recent review revealed only an average of [REDACTED] daily retail window transactions. Of the [REDACTED] post office boxes available, only [REDACTED] are rented, equating to approximately [REDACTED] percent. Retail Revenue has declined over the past three years (FY09 \$[REDACTED]; FY08 \$[REDACTED]; FY07 \$[REDACTED]). Business activity continues to decline. Customers who elect to have their PO Box located at the Erie General Mail Facility, which is 1.93 miles away, will not experience an address change. Considering all factors, the Postal Service feels that effective and regular service will continue to be provided.

The Wesleyville Finance Station provides service 32.5 hours a week from 9:00 AM-12:30 PM, 1:30 PM-4:30 PM, Monday through Friday, and 9:00 AM - 12:00 PM on Saturday to [REDACTED] post office boxes, no general delivery and no intermediate rural, no HCR customers. Retail services include the sale of stamps, stamped envelopes, and money orders; special services such as registered, certified, insured, delivery confirmation, signature confirmation, COD, and Express Mail; and the acceptance and dispatch of all classes of mail. There are no permit mailers and no postage meter customers. Administrative responsibility for these customers will be transferred to the Erie General Mail Facility, located 1.93 miles away.

On August 11<sup>th</sup> & 12<sup>th</sup>, 2009, the Western Pennsylvania District Management conducted a Union Organization Briefing and Management Organization Briefing respectively. The District Manager along with Managers of Finance, Human Resources, Operations Programs Support, and Customer Relations were in attendance to provide a brief presentation regarding the current issues in their respective departments. Station/Branch Optimization was discussed at these meetings.

On September 2, 2009, the Western Pennsylvania District conducted a Congressional Briefing. Representatives from the Postal Service provided information on Station/Branch Optimization and were available to answer questions.

On August 18, 2009, 198 questionnaires were distributed to PO Box customers of the Wesleyville Finance Station. Questionnaires were also available over the counter for retail customers at Wesleyville. Seventy-nine questionnaires were returned. Eighteen responses were favorable, twenty-seven were unfavorable, and thirty-four expressed no opinion regarding the proposed alternate service. Two questionnaires were returned without name/and or mailing address.



The following postal concerns were expressed on the returned questionnaires:

1. **Concern:** Customers expressed concern in traveling out of their way to receive customer service.  
  
**Response:** Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
2. **Concern:** Customers expressed concern for those without transportation and the quality of service at the Erie General Mail Facility.  
  
**Response:** Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier.
3. **Concern:** Customers expressed concern for the attentive service they receive at the Wesleyville Branch and security of their mail.  
  
**Response:** Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier. If you are a post office box customer, you have the option of post office box delivery at the Erie General Mail Facility, or you may receive carrier delivery at your residence.
4. **Concern:** Customers expressed concern for the quality of service provided.  
  
**Response:** Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier.
5. **Concern:** Customers expressed concern regarding the convenience of the Wesleyville Branch and friendly service.  
  
**Response:** Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier.
6. **Concern:** Customers expressed concern on the convenience of the Wesleyville Branch for senior citizens.  
  
**Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special

customer needs. To request an exception for hardship delivery, customers may contact Consumer Affairs for more information.

7. **Concern:** Customers expressed concern on the convenience of the Wesleyville Branch due to their disability.
- Response:** Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. To request an exception for hardship delivery, customers may contact Consumer Affairs for more information.
8. **Concern:** Customers expressed concern with changing their address.
- Response:** If you are a post office box customer, you have the option of post office box delivery at the General Mail Facility, or you may receive carrier delivery at your residence. The Postal Service is considering relocating current post office boxes to the Erie General Mail Facility. You will not be required to change your mailing address if you choose to continue your Post Office Box at the new location.
9. **Concern:** Customers expressed concern in having their personal and business needs met.
- Response:** Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
10. **Concern:** Customers expressed concern with how to obtain mail delivery to their shop.
- Response:** Information on how to obtain post office box delivery at the Erie General Mail Facility or carrier delivery at your residence will be provided if it is decided to discontinue the Wesleyville Branch.

There were no non-postal concerns expressed.

**Some advantages of the final determination are:**

1. PO Box customers will continue to use their PO Boxes and city delivery will not be affected.
2. A savings for the Postal Service, which contributes in the long run to stable postage rates and savings for customers.
3. Customer access to retail services is available through their carrier. In addition, there are four facilities less than four miles of the Wesleyville Finance Station to provide retail

services (Erie General Mail Facility with an APC-1.93 miles; Kraus Department Store-Contract Postal Unit-3.1 miles; Perry Square Station-3.6 miles; Downtown Station-3.7 miles). Alternate stamp locations within 0.93 miles from the Wesleyville Finance Station are Giant Eagle and Walgreens.

**Some disadvantages of the final determination are:**

- I. Loss of a retail outlet in their community.

**II. EFFECT ON COMMUNITY**

Wesleyville Finance Station is a borough in Erie County, PA. Police protection is provided by the borough of Wesleyville. In Wesleyville, 92% of commuters drive to work.

There were no non-postal concerns expressed on the returned questionnaires.

Based on information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

**III. EFFECT ON EMPLOYEES**

The clerk will become an unassigned regular until vacancies are posted for bidding. The custodian's hours will be absorbed into the existing custodian operations at the Erie GMF without adding to complement.

**IV. ECONOMIC SAVINGS**

The Postal Service estimates an annual savings of \$106,731.46 with a breakdown as follows:

Clerk/*Custodian Salary (Level 7/Level 4-Minimum)	\$ [REDACTED]
Fringe Benefits @33.5%	[REDACTED]
Rental Costs, Including Utilities	27,600.00
	\$ [REDACTED]
Total Annual Costs	\$ [REDACTED]
Less Cost of Replacement Service	[REDACTED]
Total Annual Savings	\$ [REDACTED]

\*Custodian only works 4 hours at the Wesleyville Finance Station. His salary and benefits are computed at 50% of total yearly earnings.

## V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

## VI. SUMMARY

The Postal Service is proposing to close the Wesleyville Finance Station and relocate the post office boxes to the Erie General Mail Facility located 1.93 miles away at 2108 East 38<sup>th</sup> Street, Erie PA 16515. City delivery service will be administered by the Erie General Mail Facility.

The career clerk will become an unassigned regular until vacancies are posted for bidding. The custodian's hours will be absorbed into the existing custodian operations at the Erie GMF without adding to complement. Workload has continued to decline.

The Wesleyville Finance Station provides 32.5 hours of window service per week. There are no permit mailers or postage meter customers.

Post office box service and city carrier delivery will continue to provide effective and regular service. There will be a loss of a retail outlet. However, delivery and retail services will be available at the Erie General Mail Facility 1.93 miles away. PO Box customers can choose to have their PO Box relocated to the Erie General Mail Facility. Customers opting for carrier delivery will not have to travel to obtain their mail. There is sufficient parking for customers and employees for customer convenience. In addition, there are three facilities less than four miles of the Wesleyville Finance Station to provide retail services. A disadvantage to some may be in the extra travel to transact business.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.



DOCKET NO. 16510  
ITEM NO 25  
PAGE 1

November 9, 2009

VICE PRESIDENT  
DELIVERY AND POST OFFICE OPERATIONS  
ATTN: DEAN J. GRANHOLM  
UNITED STATES POSTAL SERVICE  
475 L'ENFANT PLAZA, ROOM 5621  
WASHINGTON, DC 20260-5621

SUBJECT: OFFICIAL RECORD

Enclosed for your review and approval is the official record to discontinue the Wesleyville Finance Classified Station.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed and all necessary documentation is included. All documents in the record are numbered, contain docket and item numbers on each page, and a chronological index of all documents in the record is included. Effective and regular service will be provided to area residents by permanently implementing the alternative service proposed.

Refer questions about this post office discontinuance to Jane Rahenkamp, Manager, Customer Relations, at 412-359-7832.

A handwritten signature in black ink that reads "Charles P. McCreadie".

Charles P. McCreadie  
District Manager  
Western Pennsylvania District

Enclosures: One copy of record  
Headquarters acknowledgement of receipt of official record  
Self-addressed envelope

cc: Vice President, Eastern Area